

[MS-OXWAVLS]: Availability Web Service Protocol Specification

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1 Introduction

The Availability Web Service protocol specifies how a client can get the **free/busy**, Tentative, and **Out of Office (OOF)** status of a set of users, rooms, and resources within a specified time window. For information about meetings and scheduling meetings, see [MS-OXOCAL].

This protocol also specifies how a client can get suggestions for alternate meeting times.

1.1 Glossary

The following terms are defined in [MS-OXGLOS]:

Availability service
free/busy
mailbox
Out of Office (OOF)
public folder
Server object
SOAP body

The following terms are specific to this document:

Merged Free/Busy: A string representation of the attendee's **free/busy** information for the duration specified.

meeting suggestion: A possible alternate meeting time for the attendees of the meeting.

proxy request: A request that is forwarded by a service to another service so that the requested data can then be processed. The original service acts as a proxy for the service that handles the request.

working hours: Times of the day that are valid for meetings to be considered for an attendee.

MAY, SHOULD, MUST, SHOULD NOT, MUST NOT: These terms (in all caps) are used as described in [RFC2119]. All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

1.2 References

1.2.1 Normative References

[MS-OXGLOS] Microsoft Corporation, "Exchange Server Protocols Master Glossary", June 2008.

[MS-OXOCAL] Microsoft Corporation, "Appointment and Meeting Object Protocol Specification", June 2008.

[MS-OXOPFFB] Microsoft Corporation, "Public Folder–Based Free/Busy Protocol Specification", June 2008.

[MS-OXPROPS] Microsoft Corporation, "Exchange Server Protocols Master Property List Specification", June 2008.

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, <http://www.ietf.org/rfc/rfc2119.txt>.

[RFC2616] Fielding, R., et al., "Hypertext Transfer Protocol -- HTTP/1.1", RFC 2616, June 1999, <http://www.ietf.org/rfc/rfc2616.txt>.

[SOAP1.1] Box, D., et al., "Simple Object Access Protocol (SOAP) 1.1", May 2000, <http://www.w3.org/TR/2000/NOTE-SOAP-20000508/>.

[WSDL] Christensen, E., Curbera, F., Meredith, G., and Weerawarana, S., "Web Services Description Language (WSDL) 1.1", W3C Note, March 2001, <http://www.w3.org/TR/2001/NOTE-wsdl-20010315>.

[XML10] World Wide Web Consortium, "Extensible Markup Language (XML) 1.0 (Third Edition)", February 2004, <http://www.w3.org/TR/2004/REC-xml-20040204/>.

[XMLNS] World Wide Web Consortium, "Namespaces in XML 1.0 (Second Edition)", August 2006, <http://www.w3.org/TR/REC-xml-names/>.

[XMLSCHEMA1] Thompson, H.S., Ed., Beech, D., Ed., Maloney, M., Ed., and Mendelsohn, N., Ed., "XML Schema Part 1: Structures", W3C Recommendation, May 2001, <http://www.w3.org/TR/2001/REC-xmlschema-1-20010502/>.

[XMLSCHEMA2] Biron, P.V., Ed., and Malhotra, A., Ed., "XML Schema Part 2: Datatypes", W3C Recommendation, May 2001, <http://www.w3.org/TR/2001/REC-xmlschema-2-20010502/>.

1.2.2 Informative References

None.

1.3 Protocol Overview

The **Availability service** enables retrieval of up-to-date **free/busy** information and **meeting suggestions** for a set of **mailboxes**. Typically, this set of mailboxes represents a meeting's attendees and resources. Clients use the SOAP protocol [SOAP1.1] to contact the Availability service to make a **GetUserAvailability** request.

This specification describes the request and response for the **GetUserAvailability** operation, as shown in Figure 1.

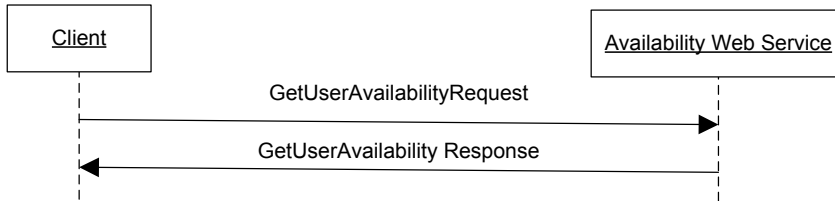


Figure 1: Availability SOAP message between client and server

1.4 Relationship to Other Protocols

Clients can contact the **Availability Service** by using SOAP over HTTP, as specified in [RFC2616]. Figure 2 shows the relationship between this protocol and industry standard protocols.

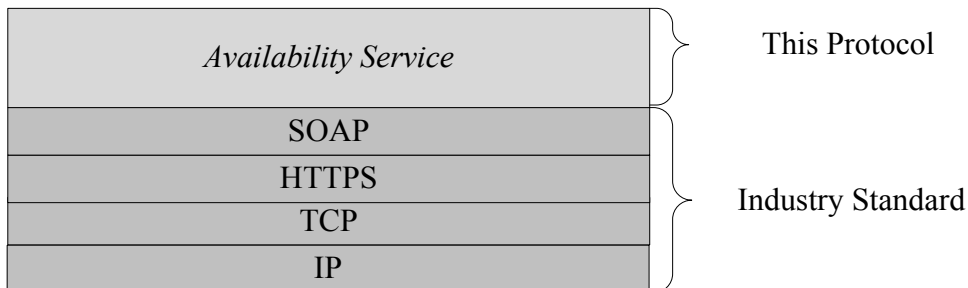


Figure 2: Relationship between protocols

1.5 Prerequisites/Preconditions

None. <1>

1.6 *Applicability Statement*

None.

1.7 *Versioning and Capability Negotiation*

This document covers versioning issues in the following areas:

- **Supported Transports:** This protocol uses SOAP 1.1.
- **Protocol Versions:** This protocol specifies only one WSDL portType version.
- **Security and Authentication Methods:** This protocol relies on the Web server that is hosting it to perform authentication.
- **Localization:** This protocol includes text strings in various messages. Localization considerations for such strings are specified in sections 2.2 and 3.1.4.

Capability Negotiation: None.

1.8 *Vendor-Extensible Fields*

None.

1.9 *Standards Assignments*

None.

2 Messages

2.1 *Transport*

The SOAP version supported is SOAP 1.1. For details, see [SOAP1.1].

2.2 *Message Syntax*

The following sections specify the syntax that is specific to the Availability Web Service protocol.

2.2.1 *Namespaces*

See [XMLNS] for the namespaces specification.

Prefix	Namespace URI	Reference
soap	http://schemas.xmlsoap.org/wSDL/soap/	[SOAP1.1]

tns	http://schemas.microsoft.com/exchange/services/2006/messages	[MS-OXWAVLS]
xs	http://www.w3.org/2001/XMLSchema	[XMLSCHEMA1]
targetNamespace	http://schemas.microsoft.com/exchange/services/2006/messages	[MS-OXWAVLS]
wSDL	http://schemas.xmlsoap.org/wSDL/	[WSDL]
t	http://schemas.microsoft.com/exchange/services/2006/types	[MS-OXWAVLS]
m	http://schemas.microsoft.com/exchange/services/2006/messages	[MS-OXWAVLS]

2.2.2 Simple Types

2.2.2.1 t:DayOfWeekType

The **DayOfWeekType** type specifies the list of working days that are scheduled for a **mailbox** user. The values of **Day**, **Weekday**, and **WeekendDay** **MUST NOT** be used.

```
<xs:simpleType name="DayOfWeekType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Sunday" />
    <xs:enumeration value="Monday" />
    <xs:enumeration value="Tuesday" />
    <xs:enumeration value="Wednesday" />
    <xs:enumeration value="Thursday" />
    <xs:enumeration value="Friday" />
    <xs:enumeration value="Saturday" />
    <xs:enumeration value="Day" />
    <xs:enumeration value="Weekday" />
    <xs:enumeration value="WeekendDay" />
  </xs:restriction>
</xs:simpleType>
```

2.2.2.2 t:FreeBusyViewType

The **FreeBusyViewType** enumeration specifies the type of requested **free/busy** information that is returned in a response when it occurs as an instance in the context of a **RequestedView** element. This enumeration specifies the type of free/busy information that is actually returned in a response when it occurs as an instance in the context of a **FreeBusyView** element.

```

<xs:simpleType name="FreeBusyViewType">
  <xs:list>
    <xs:simpleType>
      <xs:restriction base="xs:string">
        <xs:enumeration value="None" />
        <xs:enumeration value="MergedOnly" />
        <xs:enumeration value="FreeBusy" />
        <xs:enumeration value="FreeBusyMerged" />
        <xs:enumeration value="Detailed" />
        <xs:enumeration value="DetailedMerged" />
      </xs:restriction>
    </xs:simpleType>
  </xs:list>
</xs:simpleType>

```

Value	Description
None	This value is not valid for requests. This value is valid for responses.
MergedOnly	Specifies that Merged Free/Busy is requested or returned.
FreeBusy	Represents the status information: Free, Busy, Tentative, and OOF . This also includes the start/end times of the appointments. This view is richer than the public folder free/busy view (as specified in [MS-OXOPFFB]) because individual meeting start and end times are provided instead of an aggregated free/busy stream.
FreeBusyMerged	Represents all the properties in free/busy with a stream of Merged Free/Busy information.
Detailed	Represents the status information: Free, Busy, Tentative, and OOF; the start/end times of the appointments; and various properties of the appointment such as subject, location, and importance. This requested view will return the maximum amount of information for which the requesting user is privileged. If Merged Free/Busy information only is available, MergedOnly will be returned. Otherwise, FreeBusy or Detailed will be returned.
DetailedMerged	Represents all the properties in Detailed with a stream of Merged Free/Busy information. If Merged Free/Busy information only is available, MergedOnly will be returned. Otherwise, FreeBusyMerged or DetailedMerged will be returned.

Merged Free/Busy is a string representation of the Calendar folder for the requested duration.. The **MergedFreeBusyInterval** that is specified in the request is used to break up the requested duration into separate blocks, the size for which is equal to the Merged Free/Busy interval. The blocks contain a number that represents the **free/busy** status of the calendar.

Number	Free/busy status
0	Free
1	Tentative
2	Busy
3	OOF
4	No data (indicates that the requestor does not have permissions to see free/busy)

Handling of overlapping appointments – if the block has overlapping appointments, the following precedence order is used (from high to low): OOF, Busy, Tentative, Free <2>.

The **mailbox** owner MAY grant users specific free/busy view permissions. This can be done by setting the free/busy permissions on the Calendar folder, as specified in [MS-OXOCAL]<3>.

2.2.2.3 t:LegacyFreeBusyType

The LegacyFreeBusyType type specifies the **public folder** [MS-OXOPFFB] **free/busy** type when it occurs as an instance in the context of a **BusyType** element of either the **CalendarEvent** or **IndividualAttendeeConflictData** complex type.

```
<xs:simpleType name="LegacyFreeBusyType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Free" />
    <xs:enumeration value="Tentative" />
    <xs:enumeration value="Busy" />
    <xs:enumeration value="OOF" />
    <xs:enumeration value="NoData" />
  </xs:restriction>
</xs:simpleType>
```

Value	Definition
Free	Indicates that the status is free.
Tentative	Indicates that the status is tentative.
Busy	Indicates that the status is busy.
OOF	Indicates that the status is Out of Office .
NoData	Indicates that no data could be retrieved for the recipient.

2.2.2.4 t:MeetingAttendeeType

The **MeetingAttendeeType** enumeration provides the **AttendeeType** element values that designate a meeting attendee's role in the **MailboxData** complex type.

```
<xs:simpleType name="MeetingAttendeeType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Organizer"/>
    <xs:enumeration value="Required"/>
    <xs:enumeration value="Optional"/>
    <xs:enumeration value="Room"/>
    <xs:enumeration value="Resource"/>
  </xs:restriction>
</xs:simpleType>
```

Value	Description
Organizer	Attendee is the organizer of the meeting.
Required	Required attendee of the meeting.
Optional	Optional attendee of the meeting.
Room	A room resource that is used for the meeting.
Resource	A resource such as a TV or projector that is scheduled for use in the meeting.

2.2.2.5 t:ResponseClassType

The **ResponseClassType** type specifies whether the request was successfully processed by the **Availability service**.

```
<xs:simpleType name="ResponseClassType">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Success" />
    <xs:enumeration value="Warning" />
    <xs:enumeration value="Error" />
  </xs:restriction>
</xs:simpleType>
```

Value	Description
Success = 0	Specifies that the request was successfully processed.
Warning = 1	Specifies that an unusual situation was encountered during the processing of the request and the request MUST NOT have been processed successfully.
Error = 2	Specifies that the request could not be processed.

2.2.2.6 t:ResponseCodeType

The **ResponseCodeType** enumeration specifies the status states of a response.

```
<xs:simpleType name="ResponseCodeType">
  <xs:annotation>
    <xs:documentation>
      Represents the message keys that can be returned by
      response error messages
    </xs:documentation>
  </xs:annotation>
  <xs:restriction base="xs:string">
    <xs:enumeration value="NoError"/>
    <xs:enumeration value="ErrorAccessDenied"/>
    <xs:enumeration value="ErrorAccountDisabled"/>
    <xs:enumeration value="ErrorAddressSpaceNotFound"/>
    <xs:enumeration value="ErrorADOperation"/>
    <xs:enumeration value="ErrorADSessionFilter"/>
    <xs:enumeration value="ErrorADUnavailable"/>
    <xs:enumeration value="ErrorAutoDiscoverFailed"/>
    <xs:enumeration value="ErrorAvailabilityConfigNotFound"/>
    <xs:enumeration value="ErrorConnectionFailed"/>
    <xs:enumeration value="ErrorCorruptData"/>
    <xs:enumeration value="ErrorDataSourceOperation"/>
  </xs:restriction>
</xs:simpleType>
```

```

        <xs:enumeration value="ErrorFreeBusyGenerationFailed"/>
        <xs:enumeration
value="ErrorIndividualMailboxLimitReached"/>
        <xs:enumeration
value="ErrorInvalidCrossForestCredentials"/>
        <xs:enumeration value="ErrorIncorrectSchemaVersion"/>
        <xs:enumeration value="ErrorInsufficientResources"/>
        <xs:enumeration value="ErrorInternalServerError"/>
        <xs:enumeration value="ErrorInternalServerErrorTransientError"/>
        <xs:enumeration value="ErrorInvalidAccessLevel"/>
        <xs:enumeration value="ErrorInvalidAuthorizationContext"/>
        <xs:enumeration value="ErrorInvalidFreeBusyViewType"/>
        <xs:enumeration
value="ErrorInvalidMergedFreeBusyInterval"/>
        <xs:enumeration value="ErrorInvalidNetworkServiceContext"/>
        <xs:enumeration value="ErrorInvalidRecipients"/>
        <xs:enumeration value="ErrorInvalidRequest"/>
        <xs:enumeration value="ErrorInvalidSecurityDescriptor"/>
        <xs:enumeration value="ErrorInvalidSmtptAddress"/>
        <xs:enumeration value="ErrorInvalidTimeInterval"/>
        <xs:enumeration value="ErrorItemNotFound"/>
        <xs:enumeration value="ErrorLogonAsNetworkServiceFailed"/>
        <xs:enumeration value="ErrorMailboxConfiguration"/>
        <xs:enumeration value="ErrorMailboxDataArrayEmpty"/>
        <xs:enumeration value="ErrorMailboxDataArrayTooBig"/>
        <xs:enumeration value="ErrorMailboxLogonFailed"/>
        <xs:enumeration value="ErrorMailboxMoveInProgress"/>
        <xs:enumeration value="ErrorMailboxStoreUnavailable"/>
        <xs:enumeration value="ErrorMailRecipientNotFound"/>
        <xs:enumeration
value="ErrorMeetingSuggestionGenerationFailed"/>
        <xs:enumeration value="ErrorMissingArgument"/>
        <xs:enumeration value="ErrorNoCalendar"/>
        <xs:enumeration value="ErrorProxyRequestNotAllowed"/>
        <xs:enumeration value="ErrorProxyRequestProcessingFailed"/>
        <xs:enumeration
value="ErrorPublicFolderRequestProcessingFailed"/>
        <xs:enumeration value="ErrorPublicFolderServerNotFound"/>
        <xs:enumeration value="ErrorRequestStreamTooBig"/>
        <xs:enumeration value="ErrorResponseSchemaValidation"/>
        <xs:enumeration value="ErrorResultSetTooBig"/>
        <xs:enumeration value="ErrorSchemaValidation"/>
        <xs:enumeration value="ErrorServerBusy"/>
        <xs:enumeration value="ErrorServiceDiscoveryFailed"/>
        <xs:enumeration value="ErrorTimeIntervalTooBig"/>
        <xs:enumeration value="ErrorTimeoutExpired"/>
        <xs:enumeration value="ErrorTokenSerializationDenied"/>
        <xs:enumeration value="ErrorWin32InteropError"/>
</xs:restriction>

```

Value	Description
NoError = 0	No error is returned in the request.
ErrorAccessDenied = 1	Caller does not have access to make the request.
ErrorAccountDisabled = 2	Caller's account has been disabled in the directory service.
ErrorADOperation = 4	The directory service operation did not succeed. Try again later.
ErrorADSessionFilter = 5	Invalid search criteria encountered when searching the directory service.
ErrorADUnavailable = 6	The directory service is unavailable. Try again later.
ErrorConnectionFailed = 52	Unable to connect to the Mailbox server.
ErrorCorruptData = 54	This error is returned when an attempt is made to access an item in the mailbox store that is corrupt.
ErrorDataSourceOperation = 59	This error is returned when a data source (directory service or mailbox store) failed to complete the operation.
ErrorIncorrectSchemaVersion = 101	This error is returned as a warning and indicates that the schema version that is sent in the request is incorrect.
ErrorInsufficientResources = 103	Indicates that the Mailbox server is overloaded. Try your request again later.
ErrorInternalServerError = 104	Indicates that an internal server error occurred.
ErrorInternalServerErrorTransientError = 105	Indicates that an internal server error occurred. Try your request again later.
ErrorInvalidRecipients = 126	Indicates that the set of recipients that was passed in has some recipients that are invalid.

Value	Description
ErrorInvalidRequest = 162	Indicates that the SOAP request has a SOAP Action header, but nothing in the SOAP body . Note that the SOAP Action header is not required because Web services can determine the method to call from the local name of the root element in the SOAP body.
ErrorInvalidServerVersion = 168	Indicates that the server version that was passed in the request is invalid.
ErrorItemNotFound = 184	Indicates that the item was not found, or that you do not have rights to access the item.
ErrorMailboxConfiguration = 188	Indicates that the mailbox information in the directory service is configured incorrectly.
ErrorMailboxMoveInProgress = 189	Indicates that the mailbox is being moved to a different mailbox store or server. This can also indicate that the mailbox is on another server or mailbox database.
ErrorMailboxStoreUnavailable = 190	Indicates that one of the following error conditions occurred: <ul style="list-style-type: none"> • The mailbox store is corrupt. • The mailbox store is being stopped. • The mailbox store is offline. • A network error occurred when an attempt was made to access the mailbox store. • The mailbox store is overloaded and cannot accept any more connections. • The mailbox store has been paused.
ErrorNotEnoughMemory = 219	Indicates that the operation could not be completed due to insufficient memory.
ErrorResponseSchemaValidation = 249	Occurs when the response cannot be validated against the schema.
ErrorSchemaValidation = 254	Occurs when the request cannot be validated against the schema.

Value	Description
ErrorServerBusy = 262	Occurs when the server is busy.
ErrorTokenSerializationDenied = 269	Occurs when the Availability service is contacted by another Availability service and there is corruption in the data.
ErrorRequestStreamTooBig = 5000	Occurs when the request stream is larger than 400 KB.
ErrorMailboxDataArrayEmpty = 5001	Occurs when there are no entries in the mailbox array that was passed in the request.
ErrorMailboxDataArrayTooBig = 5002	Occurs when the size of the mailbox data array that was passed in the request is larger than the supported array size. By default, the allowed limit is 100.
ErrorTimeIntervalTooBig = 5003	Indicates that the time window that was specified is larger than the allowed limit. By default, the allowed limit is 42 days.
ErrorInvalidMergedFreeBusyInterval = 5004	Indicates that the supplied Merged Free/Busy internal value is invalid. The default minimum value is 5 minutes. The default maximum value is 1440 minutes.
ErrorResultSetTooBig = 5006	Indicates that the number of Calendar entries for a given recipient exceeds the allowed limit of 1000. Reduce the window and try again.
ErrorInvalidClientSecurityContext = 5007	Indicates an invalid client security context.
ErrorMailboxLogonFailed = 5008	Occurs when the connection to the mailbox to get the Calendar view information failed.
ErrorMailRecipientNotFound = 5009	Occurs if the <u>MailboxData</u> information cannot be mapped to a valid mailbox account.
ErrorInvalidTimeInterval = 5010	Indicates that the specified time interval is invalid.

Value	Description
ErrorPublicFolderServerNotFound = 5011	Indicates that the request to retrieve free/busy information for a recipient failed because the recipient's organizational unit did not have an associated public folder server.
ErrorInvalidAccessLevel = 5012	Indicates that the level of access that the caller has on the free/busy data is invalid.
ErrorInvalidSecurityDescriptor = 5013	Indicates that the security descriptor on the Calendar folder in the store is corrupted.
ErrorWin32InteropError = 5014	Indicates that there was an internal failure during communication with unmanaged code.
ErrorProxyRequestNotAllowed = 5015	Indicates that the Availability service was not allowed to proxy the request to another Availability service.
ErrorProxyRequestProcessingFailed = 5016	Indicates that a proxy request failed. This response can be caused by network connectivity issues or request timeout issues.
ErrorPublicFolderRequestProcessingFailed = 5017	Occurs when the recipient is located on a server that uses public folders to store free/busy information and the request to retrieve free/busy information for the recipient from the public folder server failed.
ErrorServiceDiscoveryFailed = 5021	Indicates that the Availability service failed to discover another Availability service. This occurs when the Availability service needs to make a proxy request.
ErrorAddressSpaceNotFound = 5023	Occurs when the Availability service has to contact another Availability service for information and cannot find end-point information.
ErrorAvailabilityConfigNotFound = 5024	Occurs when the Availability service gets a request from another Availability service and configuration information is missing.
ErrorInvalidCrossForestCredentials = 5025	Occurs when the credentials that are used to proxy a request to a different directory service forest fail authentication.

Value	Description
ErrorInvalidFreeBusyViewType = 5026	Occurs if a FreeBusyViewType of None is requested.
ErrorTimeoutExpired = 5027	Occurs when there is not enough time to complete the processing of the request.
ErrorMissingArgument = 5028	Indicates that a required argument was missing from the request. The response message text indicates which argument to check.
ErrorNoCalendar = 5029	Occurs if there is no Calendar folder for the mailbox.
ErrorInvalidAuthorizationContext = 5032	Indicates that the authorization procedure for the requestor failed.
ErrorLogonAsNetworkServiceFailed = 5033	Occurs when the Availability service has to contact another Availability service and cannot impersonate the network service.
ErrorInvalidNetworkServiceContext = 5034	Indicates an error in the network service account on the Client Access server.
ErrorInvalidSmtpAddress = 5035	Indicates that the SMTP address cannot be parsed.
ErrorIndividualMailboxLimitReached = 5036	Occurs when the request contains too many attendees to resolve. By default, the maximum number of attendees to resolve is 100. This is usually returned when distribution lists have to be expanded.
ErrorNoFreeBusyAccess = 5037	Indicates that the caller does not have free/busy viewing rights on the Calendar folder in question.
ErrorAutoDiscoverFailed = 5039	Indicates that the Availability service was unable to get a successful response from the Availability service.
ErrorMeetingSuggestionGenerationFailed = 5040	Indicates that the suggestions engine encountered a problem while it was trying to generate the suggestions.

Value	Description
ErrorFreeBusyGenerationFailed = 5041	Occurs when free/busy information cannot be retrieved because of an intervening failure.

2.2.2.7 t:SuggestionQuality

The **SuggestionQuality** type specifies the quality level of the suggestion time.

```
<xs:simpleType name="SuggestionQuality">
  <xs:restriction base="xs:string">
    <xs:enumeration value="Excellent" />
    <xs:enumeration value="Good" />
    <xs:enumeration value="Fair" />
    <xs:enumeration value="Poor" />
  </xs:restriction>
</xs:simpleType>
```

Value	Description
Excellent	Request: Caller wants suggestions for times where there are no conflicts. Response: Indicates that 0 percent of the attendees have a conflict for the suggested meeting time.
Good	Request: Caller wants suggestions for times where the percentage of conflicts is equal to or less than the GoodThreshold value. Response: Indicates that the suggested meeting time has a conflict percentage that is equal to or lower than the GoodThreshold value.
Fair	Request: Percentage of conflicts is between GoodThreshold and 50 percent.
Poor	Percentage of conflicts is greater than or equal to 50 percent.

2.2.3 Complex Types

2.2.3.1 ArrayOfAttendeeConflictData

The **ArrayOfAttendeeConflictData** type specifies an array of conflict data for queried attendees while retrieving suggested meeting times.

```
<xs:complexType name="ArrayOfAttendeeConflictData">
  <xs:choice minOccurs="0" maxOccurs="unbounded">
    <xs:element minOccurs="1" maxOccurs="1"
name="UnknownAttendeeConflictData" nillable="true"
type="t:UnknownAttendeeConflictData" />
    <xs:element minOccurs="1" maxOccurs="1"
name="IndividualAttendeeConflictData" nillable="true"
type="t:IndividualAttendeeConflictData" />
    <xs:element minOccurs="1" maxOccurs="1"
name="TooBigGroupAttendeeConflictData" nillable="true"
type="t:TooBigGroupAttendeeConflictData" />
    <xs:element minOccurs="1" maxOccurs="1"
name="GroupAttendeeConflictData" nillable="true"
type="t:GroupAttendeeConflictData" />
  </xs:choice>
</xs:complexType>
```

Element	Type	Definition
UnknownAttendeeConflictData	UnknownAttendeeConflictData	Represents an attendee whose name is not recognized (no user, distribution list, or contact). MUST be present, but its value can be null.
IndividualAttendeeConflictData	IndividualAttendeeConflictData	Specifies the attendee's free/busy status for a window of time that overlaps with the suggested meeting time at the same time as the suggested meeting time. MUST be present, but its value can be null.

Element	Type	Definition
TooBigGroupAttendeeConflictData	TooBigGroupAttendeeConflictData	Represents an attendee conflict that is a distribution list that is too large to expand. MUST be present and its value can be null. Default maximum group size = 100.
GroupAttendeeConflictData	GroupAttendeeConflictData	Contains the conflict information about the number of attendees available, the number of attendees that have conflicts, and the number of attendees that do not have free/busy information in the distribution list. MUST be present, but its value can be null.

2.2.3.2 t:ArrayOfCalendarEvent

The **ArrayOfCalendarEvent** type specifies an array of calendar events for the attendee.

```
<xs:complexType name="ArrayOfCalendarEvent">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
name="CalendarEvent" type="t:CalendarEvent" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
CalendarEvent	t:CalendarEvent	Represents a unique Calendar item occurrence. MAY be present.

2.2.3.3 m:ArrayOfFreeBusyResponse

The **ArrayOfFreeBusyResponse** type contains the requested users' availability information. The order of the individual elements of this array **MUST** match the order of the users in the **GetUserAvailabilityRequest**.

```
<xs:complexType name="ArrayOfFreeBusyResponse">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="FreeBusyResponse" type="m:FreeBusyResponseType" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
FreeBusyResponse	m:FreeBusyResponseType	Contains the free/busy information for a single mailbox user and the response status. MAY be present.

2.2.3.4 t:ArrayOfMailboxData

The **MailboxDataArray** type contains a list of mailboxes to query for availability information.

```
<xs:complexType name="ArrayOfMailboxData">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
      name="MailboxData" nillable="true" type="t:MailboxData" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
MailboxDataArray	t:MailboxData	While the maxOccurs is unbounded, GetUserAvailability restricts the total number of MailboxData elements to 100 entries by default. MAY be present.

2.2.3.5 t:ArrayOfSuggestion

The **ArrayOfSuggestion** type specifies an array of **meeting suggestions** in an Availability response.

```
<xs:complexType name="ArrayOfSuggestion">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded" name="Suggestion"
type="t:Suggestion" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
Suggestion	t:Suggestion	While the maxOccurs is unbounded, GetUserAvailability restricts the total number of Suggestion elements to 100 entries by default. MAY be present.

2.2.3.6 t:ArrayOfSuggestionDayResult

The **ArrayOfSuggestionDayResult** type specifies an array of **meeting suggestions** organized by date.

```
<xs:complexType name="ArrayOfSuggestionDayResult">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
name="SuggestionDayResult" type="t:SuggestionDayResult" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
SuggestionDayResult	t:SuggestionDayResult	Array of SuggestionDayResult . MAY be present.

2.2.3.7 t:ArrayOfWorkingPeriod

The **ArrayOfWorkingPeriod** type specifies the working period information for the **mailbox** user.

```
<xs:complexType name="ArrayOfWorkingPeriod">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="unbounded"
name="WorkingPeriod" type="t:WorkingPeriod" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
WorkingPeriod	t:WorkingPeriod	Contains the workweek days and hours of the mailbox user. MAY be present.

2.2.3.8 AttendeeConflictData

The **AttendeeConflictData** type specifies the abstract base type that is used for the **UnknownAttendeeConflictData**, **TooBigGroupAttendeeConflictData**, **IndividualAttendeeConflictData**, and **GroupAttendeeConflictData** types.

```
<xs:complexType name="AttendeeConflictData" abstract="true"/>
```

2.2.3.9 BaseRequestType

The **BaseRequestType** type is an abstract type that the **GetUserAvailabilityRequestType** type derives from.

```
<xs:complexType name="BaseRequestType" abstract="true"/>
```

2.2.3.10 t:CalendarEvent

The **CalendarEvent** type represents an item in the Calendar.

```
<xs:complexType name="CalendarEvent">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="StartTime"
type="xs:dateTime" />
    <xs:element minOccurs="1" maxOccurs="1" name="EndTime"
type="xs:dateTime" />
    <xs:element minOccurs="1" maxOccurs="1" name="BusyType"
type="t:LegacyFreeBusyType" />
  </xs:sequence>
</xs:complexType>
```

```

    <xs:element minOccurs="0" maxOccurs="1"
name="CalendarEventDetails" type="t:CalendarEventDetails" />
  </xs:sequence>
</xs:complexType>

```

Element	Type	Definition
StartTime	xs:dateTime	Represents the start of a Calendar event. MUST be present.
EndTime	xs:dateTime	Represents the end of a Calendar event. MUST be present.
BusyType	t:LegacyFreeBusyType	Represents the free/busy status set for the Calendar event. MUST be present.
CalendarEventDetails	t:CalendarEventDetails	Provides additional information for a Calendar event. MAY be present.

The level of detail provided by this type and the **CalendarEvent** depends on the permissions granted to the requestor. This element **MUST** be included when the **FreeBusyViewType** element is set to **FreeBusy**, **FreeBusyMerged**, **Detailed**, or **DetailedMerged**. This element **MAY** not include any child elements if no Calendar items are present in the requested time window.

2.2.3.11 t:CalendarEventDetails

The **CalendarEventDetails** type specifies additional information about a Calendar event.

```

<xs:complexType name="CalendarEventDetails">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="ID"
type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="Subject"
type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

```

    <xs:element minOccurs="0" maxOccurs="1" name="Location"
type="xs:string" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsMeeting"
type="xs:boolean" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsRecurring"
type="xs:boolean" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsException"
type="xs:boolean" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsReminderSet"
type="xs:boolean" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsPrivate"
type="xs:boolean" />
  </xs:sequence>
</xs:complexType>

```

Element	Type	Definition
ID	xs:string	Represents the entry ID of the Calendar item. MAY be present.
Subject	xs:string	Represents the subject of the Calendar item. MAY be present.
Location	xs:string	Represents the location field of the Calendar item. MAY be present.
IsMeeting	xs:boolean	Indicates whether the Calendar event is a meeting or an appointment. MUST be present and can only occur once.

Element	Type	Definition
IsRecurring	xs:boolean	Indicates whether the Calendar event is an instance of a recurring Calendar item or a single Calendar item. MUST be present, and can only occur once.
IsException	xs:boolean	Indicates whether an instance of a recurring Calendar item is changed from the master Calendar. MUST be present, and can only occur once.
IsReminderSet	xs:boolean	Indicates whether a reminder has been set for the Calendar event. MUST be present, and can only occur once.
IsPrivate	xs:boolean	Indicates whether the Calendar item is private or not. MUST be present, and can only occur once.

Restrictions:

- 1) All the child elements are listed in the sequence in which they occur.

- 2) If the **IsPrivate** element is set to **TRUE**, the other elements that are contained in the **CalendarEventDetails** type **MUST NOT** be returned.

The following table maps the information in the **CalendarEvent** to properties on the Calendar item.

Element	MAPI property	Flags used
ID	PidTagEntryId [MS-OXPROPS]	N/A
Subject	PidTagSubject [MS-OXPROPS]	N/A
Location	PidLidLocation [MS-OXPROPS]	N/A
IsMeeting	PidLidAppointmentStateFlags [MS-OXOCAL]	Flag used is asfMeeting .
IsRecurring	PidLidRecurring [MS-OXOCAL]	N/A
IsException	PidLidIsException [MS-OXOCAL]	N/A
IsReminderSet	PidLidReminderSet [MS-OXOCAL]	N/A
IsPrivate	PidTagSensitivity [MS-OXPROPS]	If the property is set to SENSITIVITY_PRIVATE , IsPrivate returns TRUE .

2.2.3.12 t:Duration

The **Duration** type specifies the time interval.

```
<xs:complexType name="Duration">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="StartTime"
type="xs:dateTime" />
    <xs:element minOccurs="1" maxOccurs="1" name="EndTime"
type="xs:dateTime" />
  </xs:sequence>
</xs:complexType>
```

```

    </xs:sequence>
</xs:complexType>

```

Element	Definition
StartTime	Represents the start time of the window. MUST be present.
EndTime	Represents the end time of the window. MUST be present.

Restriction: **EndTime** MUST be greater than the **StartTime**.

2.2.3.13 t:EmailAddress

The **EmailAddress** type specifies the name and the address of the attendee.

```

<xs:complexType name="EmailAddress">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1" name="Name"
      type="xs:string" />
    <xs:element minOccurs="1" maxOccurs="1" name="Address"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="RoutingType"
      type="xs:string" />
  </xs:sequence>
</xs:complexType>

```

Element	Type	Definition
Name	xs:string	Specifies the display name of the attendee. MAY be present.
Address	xs:string	Specifies the e-mail address of the attendee. MUST be present
RoutingType	xs:string	Specifies the routing protocol for the e-mail address. MAY be present.

The Availability Web Service protocol only supports SMTP addresses.

2.2.3.14 m:FreeBusyResponseType

The **FreeBusyResponseType** type specifies the returned response from the service.

```
<xs:complexType name="FreeBusyResponseType">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
      name="ResponseMessage" type="m:ResponseMessageType" />
    <xs:element minOccurs="0" maxOccurs="1" name="FreeBusyView"
      type="t:FreeBusyView" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
ResponseMessage	m:ResponseMessageType	Specifies descriptive information about the response status. MAY be present.
FreeBusyView	t:FreeBusyView	Specifies availability information for a specific user. MAY be present.

2.2.3.15 t:FreeBusyView

The **FreeBusyView** type specifies the **free/busy** information that is returned in the response.

```
<xs:complexType name="FreeBusyView">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="FreeBusyViewType"
      type="t:FreeBusyViewType" />
    <xs:element minOccurs="0" maxOccurs="1" name="MergedFreeBusy"
      type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1" name="CalendarEventArray"
      type="t:ArrayOfCalendarEvent" />
    <xs:element minOccurs="0" maxOccurs="1" name="WorkingHours"
      type="t:WorkingHours" />
  </xs:sequence>
</xs:complexType>
```


Element	Type	Definition
FreeBusyViewType	t:FreeBusyViewType	<p>Represents the type of the free/busy information that is returned in the response.</p> <p>MUST be present.</p>
MergedFreeBusy	xs:string	<p>Represents the Merged Free/Busy information.</p> <p>MAY be present but MUST be present if one of the following was requested in the RequestView element of the request:</p> <ul style="list-style-type: none"> • MergedOnly • FreeBusyMerged • DetailedMerged
CalendarEventArray	t:ArrayOfCalendarEvent	<p>Contains the array of Calendar appointments in the mailbox.</p> <p>MAY be present, but MUST be present if the following was requested in the RequestView element of the request:</p> <ul style="list-style-type: none"> • FreeBusy • FreeBusyMerged • Detailed • DetailedMerged

Element	Type	Definition
WorkingHours	t:WorkingHours	Represents the time zone settings and working hours for the requested mailbox user. MAY be present.

2.2.3.16 t:FreeBusyViewOptions

The **FreeBusyViewOptions** type indicates what data is to be returned in the response.

```
<xs:complexType name="FreeBusyViewOptionsType">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="TimeWindow"
type="t:Duration" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MergedFreeBusyIntervalInMinutes" type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1" name="RequestedView"
type="t:FreeBusyViewType" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
TimeWindow	t:Duration	Represents the time span for the queried user's availability. MUST occur once. Maximum time period is 42 days.

Element	Type	Definition
MergedFreeBusyIntervalInMinutes	xs:int	<p>Represents the time difference between two successive slots in the Merged Free/Busy view.</p> <p>MAY be present.</p> <p>Minimum value = 5, Maximum value = 1440 (represents a day).</p> <p>Default is 30.</p>
RequestedView	t:FreeBusyViewType	<p>Defines the type of Calendar information that a client requests.</p> <p>MUST be a string with one of the following values:</p> <ul style="list-style-type: none"> • MergedOnly • FreeBusy • FreeBusyMerged • Detailed • DetailedMerged <p>MUST NOT be a string with a value of None.</p>

2.2.3.17 m:GetUserAvailabilityRequestType

The **GetUserAvailabilityRequestType** type specifies the arguments that are used to obtain user availability information.

```
<xs:complexType name="GetUserAvailabilityRequestType">
  <xs:complexContent mixed="false">
```

```

<xs:extension base="m:BaseRequestType">
  <xs:sequence>
    <xs:element ref="t:TimeZone" />
    <xs:element name="MailboxDataArray" type="t:ArrayOfMailboxData"
  />
  <xs:element minOccurs="0" maxOccurs="1"
ref="t:FreeBusyViewOptions" />
  <xs:element minOccurs="0" maxOccurs="1"
ref="t:SuggestionsViewOptions" />
  </xs:sequence>
</xs:extension>
</xs:complexContent>
</xs:complexType>

```

Element	Type	Definition
TimeZone	t:TimeZone	<p>Contains elements that identify time zone information. This element also contains information about the transition between standard time and daylight saving time.</p> <p>All times that are returned in the GetUserAvailability response will be in this time zone.</p> <p>MUST be present.</p>
MailboxDataArray	t:ArrayOfMailboxData	<p>Contains a list of mailboxes to query for availability information.</p> <p>MUST be present.</p>
FreeBusyViewOptions	t:FreeBusyViewOptions	<p>Specifies the type of free/busy information that is returned in the response.</p> <p>MAY be present.</p>

Element	Type	Definition
SuggestionsViewOptions	t:SuggestionsViewOptions	Contains the options that obtain meeting suggestion information. MAY be present.

2.2.3.18 m:GetUserAvailabilityResponseType

The **GetUserAvailabilityResponseType** type specifies which information is returned in a **GetUserAvailability** operation response.

```
<xs:complexType name="GetUserAvailabilityResponseType">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
      name="FreeBusyResponseArray" type="m:ArrayOfFreeBusyResponse" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="SuggestionsResponse" type="m:SuggestionsResponseType" />
  </xs:sequence>
</xs:complexType>

<xs:element name="GetUserAvailabilityResponse"
  type="m:GetUserAvailabilityResponseType" />
```

Element	Type	Definition
FreeBusyResponseArray	m:ArrayOfFreeBusyResponse	Contains the requested user's availability information and the response status. MAY be present. MUST be present if the FreeBusyViewOptions is present in the request.

Element	Type	Definition
SuggestionsResponse	m:SuggestionsResponseType	<p>Contains the suggested data for requested meeting suggestions.</p> <p>MAY be present. MUST be present if the SuggestionsViewOptions is present in the request.</p>

2.2.3.19 t:GroupAttendeeConflictData

The **GroupAttendeeConflictData** type specifies aggregate conflict information about the number of users who are available, the number of users who have conflicts, and the number of users who do not have availability information in a distribution list for a suggested meeting time.

```

<xs:complexType name="GroupAttendeeConflictData">
  <xs:complexContent mixed="false">
    <xs:extension base="t:AttendeeConflictData">
      <xs:sequence>
        <xs:element minOccurs="1" maxOccurs="1" name="NumberOfMembers"
type="xs:int" />
        <xs:element minOccurs="1" maxOccurs="1" name="
NumberOfMembersAvailable" type="xs:int" />
        <xs:element minOccurs="1" maxOccurs="1"
name="NumberOfMembersWithConflict" type="xs:int" />
        <xs:element minOccurs="1" maxOccurs="1"
name="NumberOfMembersWithNoData" type="xs:int" />
      </xs:sequence>
    </xs:extension>
  </xs:complexContent>
</xs:complexType>

```

Element	Type	Definition
NumberOfMembers	xs:int	Represents the number of attendees in the distribution list. If the number of members in the distribution list exceeds 100, GroupAttendeeConflictData will only return information for the first 100 members. MUST be present.
NumberOfMembersAvailable	xs:int	Represents the number of attendees who are available. MAY be present.
NumberOfMembersWithConflict	xs:int	Represents the number of attendees who have conflicts. MAY be present.
NumberOfMembersWithNoData	xs:int	Represents the number of attendees for which data could not be retrieved. MAY be present.

2.2.3.20 t:IndividualAttendeeConflictData

The **IndividualAttendeeConflictData** type specifies a user's or contact's **free/busy** status for a time window that occurs at the same time as the suggested meeting time that is identified in the **Suggestion** element.

```
<xs:complexType name="IndividualAttendeeConflictData">
  <xs:complexContent mixed="false">
    <xs:extension base="t:AttendeeConflictData">
      <xs:sequence>
        <xs:element minOccurs="1" maxOccurs="1" name="BusyType"
type="t:LegacyFreeBusyType" />
      </xs:sequence>
    </xs:extension>
  </xs:complexContent>
</xs:complexType>
```

Element	Type	Definition
BusyType	LegacyFreeBusyType	Represents the free/busy status of an attendee for a suggested meeting time. MUST be present.

2.2.3.21 t:MailboxData

The **MailboxData** type specifies details about an attendee.

```
<xs:complexType name="MailboxData">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="Email"
      type="t:EmailAddress" />
    <xs:element minOccurs="1" maxOccurs="1" name="AttendeeType"
      type="t:MeetingAttendeeType" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="ExcludeConflicts" type="xs:boolean" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
Email	t:EmailAddress	Represents an attendee. MUST be present.
AttendeeType	t:MeetingAttendeeType	Represents the type of attendee identified in the Email element. This element is used in requests for meeting suggestions . MUST be present.
ExcludesConflicts	xs:boolean	Specifies whether to return suggested times for Calendar times that conflict among the attendees. This is used to calculate meeting suggestions . MAY be present.

2.2.3.22 m:ResponseMessageType

The **ResponseMessageType** type specifies whether the service returned a successful response.

```
<xs:complexType name="ResponseMessageType">
  <xs:sequence minOccurs="0">
    <xs:element name="MessageText" type="xs:string"
minOccurs="0"/>
    <xs:element name="ResponseCode" type="m:ResponseCodeType"
minOccurs="0"/>
    <xs:element name="DescriptiveLinkKey" type="xs:int"
minOccurs="0"/>
    <xs:element name="MessageXml" minOccurs="0">
      <xs:complexType>
        <xs:sequence>
          <xs:any processContents="lax"
minOccurs="0" maxOccurs="unbounded"/>
        </xs:sequence>
      </xs:complexType>
    </xs:element>
  </xs:sequence>
  <xs:attribute name="ResponseClass" type="t:ResponseClassType"
use="required"/>
</xs:complexType>
```

Attributes:

Name	Type	Definition
ResponseClass	t:ResponseClassType	Represents the status of the response. The following values are valid for this attribute: <ul style="list-style-type: none">• Success• Warning• Error

Elements:

Element	Type	Definition
MessageText	xs:string	Provides a text description of the status of the response. MAY be present, but MUST be present when errors are returned.
ResponseCode	t: ResponseCodeType	Provides an error code that identifies the specific error that the request encountered. MAY be present.
DescriptiveLinkKey	xs:int	Currently unused, and is reserved for future use. It contains a value of 0 (zero).
MessageXml	Complex type defined above.	Provides additional error response information. MAY be present.

2.2.3.23 t:SerializableTimeZone

The **SerializableTimeZone** type contains elements that identify time zone information. This element also contains information about the transition between standard time and daylight saving time. The **TimeZone** element in the **GetUserAvailabilityRequest** message represents the time zone in which the **DateTime** values in the request are specified. The **DateTime** values that are returned by the Availability service are also in this time zone. The exception is that **working hours** in an Availability response are returned in the time zone of the attendee.

```
<xs:complexType name="SerializableTimeZone">
  <xs:sequence>
```

```

        <xs:element minOccurs="1" maxOccurs="1" name="Bias"
type="xs:int" />
        <xs:element minOccurs="1" maxOccurs="1" name="StandardTime"
type="t:SerializableTimeZoneTime" />
        <xs:element minOccurs="1" maxOccurs="1" name="DaylightTime"
type="t:SerializableTimeZoneTime" />
    </xs:sequence>
</xs:complexType>

<xs:element name="TimeZone" type="t:SerializableTimeZone" />

```

Element	Type	Definition
Bias	xs:int	Represents the general offset from Coordinated Universal Time (UTC). This value is in minutes. MUST be present.
StandardTime	t:SerializableTimeZoneTime	Represents an offset from the time relative to UTC that is represented by the Bias element. This element also contains information about the transition to standard time from daylight saving time in regions where daylight saving time is observed. MUST be present.
DaylightTime	t:SerializableTimeZoneTime	Represents an offset from the time relative to UTC that is represented by the Bias element in regions where daylight saving time is observed. This element also contains information about when the transition to daylight saving time from standard time occurs. MUST be present.

2.2.3.24 t:SerializableTimeZoneTime

The **SerializableTimeZoneTime** type specifies the start and end dates of daylight saving time.

```
<xs:complexType name="SerializableTimeZoneTime">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="Bias" type="xs:int"
  />
    <xs:element minOccurs="1" maxOccurs="1" name="Time"
type="xs:string" />
    <xs:element minOccurs="1" maxOccurs="1" name="DayOrder"
type="xs:short" />
    <xs:element minOccurs="1" maxOccurs="1" name="Month"
type="xs:short" />
    <xs:element minOccurs="1" maxOccurs="1" name="DayOfWeek"
type="t:DayOfWeekType" />
    <xs:element minOccurs="0" maxOccurs="1" name="Year"
type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
Bias	xs:int	Represents the offset from the UTC offset that is identified by the Bias element for standard time and daylight saving time. This value is in minutes. MUST be present, and can only occur once.

Element	Type	Definition
Time	xs:string	<p>Represents the transition of the time of day to and from standard time and daylight saving time.</p> <p>MUST be present, and can only occur once.</p> <p>Format: <i>hh:mm:ss</i></p> <p><i>hh</i>: hours ranging from 0 to 23. <i>mm</i>: minutes ranging from 0 to 59. <i>ss</i>: seconds ranging from 0 to 59.</p>

Element	Type	Definition
DayOrder	xs:short	<p>For relative time zones, this represents the <i>n</i>th occurrence of the day that is specified in the DayOfWeek type that represents the date of transition from and to standard time and daylight saving time.</p> <p>For dynamic time zones, this represents the actual day of the month.</p> <p>MUST be present and can only occur once.</p> <p>Valid values are between 1-5 or 1-31. For time zones that do not have transitions, 0 (zero) SHOULD be used.</p>

Element	Type	Definition
Month	xs:short	<p>Represents the transition month of the year to and from standard time and daylight saving time.</p> <p>MUST be present.</p> <p>Valid values for time zones that have transitions: 1-12, where 1 represents January and 12 represents December.</p> <p>For time zones that do not have transitions, 0 (zero) SHOULD be used.</p>
DayOfWeek	t:DayOfWeekType	<p>Represents the day of the week when the transition to and from standard time and daylight saving time occurs.</p> <p>MUST be present, and can only occur once.</p>

Element	Type	Definition
Year	xs:string	<p>Defines a time zone that changes, depending on the year.</p> <p>MAY be present.</p> <p>Minimum: 1601 Maximum: 4500</p>

When the **Year** value is present in the element (for dynamic time zones), the **DayOrder** MUST be between 1 and 31. When the **Year** value is not present (for relative time zones), the **DayOrder** MUST be between 1 and 5, where 1 represents the Sunday of the first week of the month and 5 represents the Sunday of the last week of the month.

2.2.3.25 t:Suggestion

The **Suggestion** type specifies a single **meeting suggestion** in an Availability response.

```

<xs:complexType name="Suggestion">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="MeetingTime"
type="xs:dateTime" />
    <xs:element minOccurs="1" maxOccurs="1" name="IsWorkTime"
type="xs:boolean" />
    <xs:element minOccurs="1" maxOccurs="1" name="SuggestionQuality"
type="t:SuggestionQuality" />
    <xs:element minOccurs="0" maxOccurs="1"
name="AttendeeConflictDataArray" type="t:ArrayOfAttendeeConflictData" />
  </xs:sequence>
</xs:complexType>

```

Element	Type	Definition
MeetingTime	xs:datetime	<p>Represents a suggested meeting time.</p> <p>MUST be present.</p>

Element	Type	Definition
IsWorkTime	xs:boolean	Represents whether the suggested meeting time occurs during the scheduled working hours of the organizer. MUST be present.
SuggestionQuality	t:SuggestionQuality	Represents the quality of the suggested meeting time.
AttendeeConflictDataArray	t:ArrayOfAttendeeConflictData	Contains an array of conflicts between attendees and the suggested meeting time. MAY be present.

2.2.3.26 t:SuggestionDayResult

The **SuggestionDayResult** type specifies a single day that contains suggested meeting times in an Availability response.

```
<xs:complexType name="SuggestionDayResult">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="Date" type="xs:dateTime"
  />
    <xs:element minOccurs="1" maxOccurs="1" name="DayQuality"
type="t:SuggestionQuality" />
    <xs:element minOccurs="0" maxOccurs="1" name="SuggestionArray"
type="t:ArrayOfSuggestion" />
  </xs:sequence>
```

</xs:complexType>

Element	Type	Definition
Date	xs:dateTime	Date that contains the suggested meeting times. MUST be present.
DayQuality	t:SuggestionQuality	Quality of the best suggestion for the day. MUST be present.
SuggestionArray	t:ArrayOfSuggestion	Array of meeting suggestions . MAY be present.

2.2.3.27 m:SuggestionsResponseType

The **SuggestionsResponseType** type specifies the response that is returned from the service for **meeting suggestions**.

```
<xs:complexType name="SuggestionsResponseType">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
      name="ResponseMessage" type="m:ResponseMessageType" />
    <xs:element minOccurs="0" maxOccurs="1"
      name="SuggestionDayResultArray"
      type="t:ArrayOfSuggestionDayResult" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
ResponseMessage	m:ResponseMessageType	Provides descriptive information about the response status. MAY be present.

Element	Type	Definition
SuggestionDayResultArray	t:ArrayOfSuggestionDayResult	Contains an array of meeting suggestions organized by date. MAY be present.

2.2.3.28 t:SuggestionsViewOptionsType

The **SuggestionsViewOptionsType** type specifies the options for obtaining **meeting suggestion** information.

```
<xs:complexType name="SuggestionsViewOptionsType">
  <xs:sequence>
    <xs:element minOccurs="0" maxOccurs="1"
name="GoodThreshold" type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MaximumResultsByDay" type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MaximumNonWorkHourResultsByDay" type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MeetingDurationInMinutes" type="xs:int" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MinimumSuggestionQuality" type="t:SuggestionQuality" />
    <xs:element minOccurs="1" maxOccurs="1"
name="DetailedSuggestionsWindow" type="t:Duration" />
    <xs:element minOccurs="0" maxOccurs="1"
name="CurrentMeetingTime" type="xs:dateTime" />
    <xs:element minOccurs="0" maxOccurs="1"
name="GlobalObjectId" type="xs:string" />
  </xs:sequence>
</xs:complexType>
```

Element	Type	Definition
GoodThreshold	xs:int	<p>GoodThreshold is the threshold that determines whether the suggestion is considered Good or Fair. The suggested meeting time is considered Excellent if there are no conflicts. The suggested meeting time is considered Poor if the percentage of conflicts is greater than 50 percent. The suggested meeting time is considered Good if the percentage of conflicts is less than the GoodThreshold. The suggested meeting time is considered Fair if the percentage of conflicts is greater than the GoodThreshold, but less than 50 percent.</p> <p>Element MAY be present.</p> <p>If the element is present, the value MUST be an integer ≥ 1 and ≤ 49. The default is 25.</p>

Element	Type	Definition
MaximumResultsByDay	xs:int	<p>Specifies the number of suggested meeting times per day that are returned in the response.</p> <p>MAY be present. If present, MUST be an int ≥ 1 and ≤ 48</p> <p>Default is 10.</p>
MaximumNonWorkHourResultsByDay	xs:int	<p>Specifies the number of suggested results for meeting times outside the regular working hours of the organizer per day.</p> <p>MAY be present; if present, MUST be an int ≥ 0 and ≤ 48.</p> <p>Default is 0 (zero).</p>
MeetingDurationInMinutes	xs:int	<p>Specifies the length in minutes of the meeting to be suggested.</p> <p>MAY be present. If present, MUST be an int ≥ 1 and ≤ 1440.</p> <p>Default is 30.</p>

Element	Type	Definition
MinimumSuggestionQuality	t:SuggestionQuality	<p>Specifies the minimum quality of meeting suggestions that should be returned in the response.</p> <p>MAY be present.</p> <p>Default is SuggestionQuality.Fair.</p>
DetailedSuggestionsWindow	t:Duration	<p>Specifies the time span that is queried for detailed information about suggested meeting times.</p> <p>MUST be present.</p> <p>StartTime and EndTime fields have dates only and no time information present in the DateTime.</p>
CurrentMeetingTime	xs:dateTime	<p>Represents the start time of a meeting that you want to update with the suggested meeting time results.</p> <p>MAY be present.</p>
GlobalObjectId	xs:string	<p>Represents the global object ID (PidLidGlobalObjectId) [MS-OXOCAL] of the Calendar item that should be ignored while calculating suggestions.</p> <p>MAY be present.</p>

2.2.3.29 t:TooBigGroupAttendeeConflictData

The **TooBigGroupAttendeeConflictData** type specifies an attendee that was resolved as a distribution list, but the distribution list was too large to expand.

```
<xs:complexType name="TooBigGroupAttendeeConflictData">
  <xs:complexContent mixed="false">
    <xs:extension base="t:AttendeeConflictData" />
  </xs:complexContent>
</xs:complexType>
```

This extends the **AttendeeConflictData** type.

2.2.3.30 t:UnknownAttendeeConflictData

The **UnknownAttendeeConflictData** type specifies that an attendee cannot be found in the directory, or that the attendee is not a user, distribution list, or contact to be used in a suggested meeting time response.

```
<xs:complexType name="UnknownAttendeeConflictData">
  <xs:complexContent mixed="false">
    <xs:extension base="t:AttendeeConflictData" />
  </xs:complexContent>
</xs:complexType>
```

This type extends the **AttendeeConflictData** type.

2.2.3.31 t:Value

The **Value** type specifies information that is returned in the XML of a response.

```
<xs:complexType name="Value">
  <xs:simpleContent>
    <xs:extension base="xs:string">
      <xs:attribute name="Name" type="xs:string" use="required" />
    </xs:extension>
  </xs:simpleContent>
</xs:complexType>
```

2.2.3.32 t:WorkingHours

The **WorkingHours** type specifies the time zone settings and **working hours** for the requested **mailbox** user.

```
<xs:complexType name="WorkingHours">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="TimeZone"
type="t:SerializableTimeZone" />
```

```

    <xs:element minOccurs="1" maxOccurs="1" name="WorkingPeriodArray"
type="t:ArrayOfWorkingPeriod" />
  </xs:sequence>
</xs:complexType>

```

Element	Type	Definition
TimeZone	t:SerializableTimeZone	Contains information that identifies the time zone information. MUST be present.
WorkingPeriodArray	t:ArrayOfWorkingPeriod	Contains working period information for the mailbox user. MUST be present.

2.2.3.33 t:WorkingPeriod

The **WorkingPeriod** type contains the work week days and hours of the **mailbox** user.

```

<xs:complexType name="WorkingPeriod">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1" name="DayOfWeek"
type="t:DaysOfWeekType" />
    <xs:element minOccurs="1" maxOccurs="1" name="StartTimeInMinutes"
type="xs:int" />
    <xs:element minOccurs="1" maxOccurs="1" name="EndTimeInMinutes"
type="xs:int" />
  </xs:sequence>
</xs:complexType>

```


Element	Type	Definition
DayOfWeek	t:DaysOfWeekType	Contains the list of working days that are scheduled for the mailbox user. MUST be present.
StartTimeInMinutes	xs:int	Represents the start of the working day for a mailbox user. Minutes are counted starting from 12 A.M. MUST be present.
EndTimeInMinutes	xs:int	Represents the end of the working day for a mailbox user. Minutes are counted starting from 12 A.M. MUST be present.

2.2.4 Elements

2.2.4.1 t:FreeBusyViewOptions

The **FreeBusyViewOptions** element specifies the type of free/busy information that is returned in the response.

```
<xs:element name="FreeBusyViewOptions" type="t:FreeBusyViewOptionsType" />
```

2.2.4.2 t:GetUserAvailabilityRequest

The **GetUserAvailabilityRequest** element specifies the root element in a **GetUserAvailability** request.

```
<xs:element name="GetUserAvailabilityRequest"
type="m:GetUserAvailabilityRequestType" />
```

2.2.4.3 t:GetUserAvailabilityResponse

The **GetUserAvailabilityResponse** element specifies the root element in a **GetUserAvailability** response.

```
<xs:element name="GetUserAvailabilityResponse"
type="m:GetUserAvailabilityResponseType" />
```

2.2.4.4 t:ServerVersionInfo

The **ServerVersionInfo** element specifies the version of the service.

```
<xs:element name="ServerVersionInfo">
  <xs:complexType>
    <xs:attribute name="MajorVersion" type="xs:int"
use="optional"/>
    <xs:attribute name="MinorVersion" type="xs:int"
use="optional"/>
    <xs:attribute name="MajorBuildNumber" type="xs:int"
use="optional"/>
    <xs:attribute name="MinorBuildNumber" type="xs:int"
use="optional"/>
    <xs:attribute name="Version" type="xs:string"
use="optional"/>
  </xs:complexType>
</xs:element>
```

Attribute	Type	Definition
MajorVersion	xs:int	Describes the major version number of the server.
MinorVersion	xs:int	Describes the minor version number of the server.
MajorBuildNumber	xs:int	Describes the major build number.
MinorBuildNumber	xs:int	Describes the minor build number.
Version	xs:string	Version of the server that processes the request, as obtained from the Server object in the directory service.

2.2.4.5 t:SuggestionsViewOptions

The **SuggestionsViewOptions** element contains the options for obtaining **meeting suggestion** information.

```
<xs:element name="SuggestionsViewOptions"
type="t:SuggestionsViewOptionsType" />
```

2.2.4.6 t:TimeZone

The **TimeZone** element specifies time zone-related information.

```
<xs:element name="TimeZone" type="t:SerializableTimeZone" />
```

2.2.4.7 t:Value

The **Value** element specifies information that is returned in the XML of a response.

```
<xs:element name="Value" type="t:Value"/>
```

2.2.5 Attributes

None.

2.2.6 Groups

None.

2.2.7 Attribute Groups

None.

2.2.8 Messages

The **Availability service** messages are specified in section 3.1.4.1.7.

3 Protocol Details

This protocol specifies a way of getting Calendar data for a set of mailboxes (can be users, rooms, or resources) from a server.

The client side of this protocol is simply a pass-through. That is, no additional timers or other state is required on the client side of this protocol. Calls made by the higher-layer protocol or application are passed directly to the transport, and the results returned by the transport are passed directly back to the higher-layer protocol or application.

3.1 *Server Details*

3.1.1 Abstract Data Model

The **Availability** service is a stateless protocol.

3.1.2 Timers

None.

3.1.3 Initialization

None.

3.1.4 Message Processing Events and Sequencing Rules

This protocol includes only one operation, **GetUserAvailability**, which is stateless and does not have sequencing rules.

Operation	Description
GetUserAvailability	The GetUserAvailability operation provides up-to-date availability information for a set of users.

3.1.4.1 GetUserAvailability

The **GetUserAvailability** operation provides current user availability information at a specified level of detail.

```
<wsdl:portType name="ExchangeServicePortType">
  <wsdl:operation name="GetUserAvailability">
    <wsdl:input message="tns:GetUserAvailabilitySoapIn" />
    <wsdl:output message="tns:GetUserAvailabilitySoapOut" />
  </wsdl:operation>
</wsdl:portType>

<wsdl:message name="GetUserAvailabilitySoapIn">
<wsdl:part name="GetUserAvailabilityRequest"

</wsdl:message>

<wsdl:message name="GetUserAvailabilitySoapOut">
  <wsdl:part name="GetUserAvailabilityResult"
  element="GetUserAvailabilityResponse" />
</wsdl:message>
```

```
<wsdl:part name="ServerVersion" element="ServerVersionInfo"/>
</wsdl:message>
```

The **GetUserAvailability** operation requires an input message called **GetUserAvailabilitySoapIn**. It will return an output message called **GetUserAvailabilitySoapOut**.

3.1.4.1.1 Simple Types

All simple types from section 2.2.2 are specific to this operation.

3.1.4.1.2 Complex Types

All complex types from section 2.2.3 are specific to this operation.

3.1.4.1.3 Elements

All elements from section 2.2.4 are specific to this operation.

3.1.4.1.4 Attributes

None.

3.1.4.1.5 Groups

None.

3.1.4.1.6 Attribute Groups

None.

3.1.4.1.7 Messages

3.1.4.1.7.1 GetUserAvailabilitySoapIn

The **GetUserAvailabilitySoapIn** message has one parameter, *GetUserAvailabilityRequest*.

Parameter	Element/Type	Description
<i>GetUserAvailabilityRequest</i>	GetUserAvailabilityRequest <4>	This part contains the information required to query for availability.

3.1.4.1.7.2 GetUserAvailabilitySoapOut

The following table lists the parameters for the **GetUserAvailabilitySoapOut** message.

Parameter	Element/Type	Description
<i>GetUserAvailabilityResult</i>	GetUserAvailabilityResponse	Response that contains the requested availability information.
<i>ServerVersion</i>	ServerVersionInfo	Used for diagnostic purposes.

3.1.5 Timer Events

None.

3.1.6 Other Local Events

None.

3.2 Client Details

The client side of this protocol is simply a pass-through. That is, no additional timers or other state is required on the client side of this protocol. Calls made by the higher-layer protocol or application are passed directly to the transport, and the results returned by the transport are passed directly back to the higher-layer protocol or application.

3.2.1 Abstract Data Model

The **Availability service** is a stateless protocol.

3.2.2 Timers

None.

3.2.3 Initialization

None.

3.2.4 Message Processing Events and Sequencing Rules

None.

3.2.5 Timer Events

None.

3.2.6 Other Local Events

None.

4 Protocol Examples

4.1 *GetUserAvailability Request*

The following example shows how to get detailed availability information for two users in the Pacific Time zone. One user has been given **free/busy** permissions, and the other user's **mailbox** is on a computer that does not use the **Availability service** to provide free/busy information <5>.

Working hours for both users are Monday – Friday, 0800 to 1700.

```
<?xml version="1.0" encoding="utf-8"?>

<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema"
  xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>

    <GetUserAvailabilityRequest
      xmlns="http://schemas.microsoft.com/exchange/services/2006/messages">
      <TimeZone
        xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
        <Bias>480</Bias>
        <StandardTime>
          <Bias>0</Bias>
          <Time>02:00:00</Time>
          <DayOrder>5</DayOrder>
          <Month>10</Month>
          <DayOfWeek>Sunday</DayOfWeek>
        </StandardTime>
        <DaylightTime>
          <Bias>-60</Bias>
          <Time>02:00:00</Time>
          <DayOrder>1</DayOrder>
          <Month>4</Month>
          <DayOfWeek>Sunday</DayOfWeek>
        </DaylightTime>
      </TimeZone>
      <MailboxDataArray>
        <MailboxData
          xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
          <Email>
            <Name></Name>
            <Address>user1@example.com</Address>
            <RoutingType>SMTP</RoutingType>
          </Email>
```

```

        <AttendeeType>Required</AttendeeType>
        <ExcludeConflicts>>false</ExcludeConflicts>
    </MailboxData>
    <MailboxData
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
        <Email>
            <Name></Name>
            <Address>user2@example.com</Address>
            <RoutingType>SMTP</RoutingType>
        </Email>
        <AttendeeType>Required</AttendeeType>
        <ExcludeConflicts>>false</ExcludeConflicts>
    </MailboxData>
</MailboxDataArray>

    <FreeBusyViewOptions
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
        <TimeWindow>

            <StartTime>2008-01-20T00:00:00</StartTime>
            <EndTime>2008-01-21T00:00:00</EndTime>

        </TimeWindow>

        <MergedFreeBusyIntervalInMinutes>30</MergedFreeBusyIntervalInMinutes>
        <RequestedView>Detailed</RequestedView>

    </FreeBusyViewOptions>
</GetUserAvailabilityRequest>

</soap:Body>
</soap:Envelope>

```

4.2 *GetUserAvailability Response*

The following is an example of a successful response from the Availability Web service.

```

<?xml version="1.0" encoding="utf-8" ?>

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Header>

        <t:ServerVersionInfo MajorVersion="8" MinorVersion="1"
MajorBuildNumber="240" MinorBuildNumber="5"
xmlns:t="http://schemas.microsoft.com/exchange/services/2006/types" />
    </soap:Header>
    <soap:Body>

```



```

<GetUserAvailabilityResponse
xmlns="http://schemas.microsoft.com/exchange/services/2006/messages">
  <FreeBusyResponseArray>
    <FreeBusyResponse>
      <ResponseMessage ResponseClass="Success">
        <ResponseCode>NoError</ResponseCode>
      </ResponseMessage>
      <FreeBusyView>
        <FreeBusyViewType
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">FreeB
usy</FreeBusyViewType>
          <CalendarEventArray
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
            <CalendarEvent>
              <StartTime>2008-01-21T11:30:00</StartTime>
              <EndTime>2008-01-21T14:00:00</EndTime>
              <BusyType>Tentative</BusyType>
            </CalendarEvent>
            <CalendarEvent>
              <StartTime>2008-01-21T13:00:00</StartTime>
              <EndTime>2008-01-21T14:00:00</EndTime>
              <BusyType>Tentative</BusyType>
            </CalendarEvent>
          </CalendarEventArray>
          <WorkingHours
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
            <TimeZone>
              <Bias>480</Bias>
              <StandardTime>
                <Bias>0</Bias>
                <Time>02:00:00</Time>
                <DayOrder>1</DayOrder>
                <Month>11</Month>
                <DayOfWeek>Sunday</DayOfWeek>
              </StandardTime>
              <DaylightTime>
                <Bias>-60</Bias>
                <Time>02:00:00</Time>
                <DayOrder>2</DayOrder>
                <Month>3</Month>
                <DayOfWeek>Sunday</DayOfWeek>
              </DaylightTime>
            </TimeZone>
            <WorkingPeriodArray>
              <WorkingPeriod>
                <DayOfWeek>Monday Tuesday Wednesday Thursday
Friday</DayOfWeek>
                <StartTimeInMinutes>480</StartTimeInMinutes>
                <EndTimeInMinutes>1020</EndTimeInMinutes>
              </WorkingPeriod>
            </WorkingPeriodArray>

```

```

    </WorkingHours>
  </FreeBusyView>
</FreeBusyResponse>
<FreeBusyResponse>
  <ResponseMessage ResponseClass="Success">
    <ResponseCode>NoError</ResponseCode>
  </ResponseMessage>
  <FreeBusyView>
    <FreeBusyViewType
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">Detailed</FreeBusyViewType>
    <CalendarEventArray
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
    <CalendarEvent>
      <StartTime>2008-01-21T08:00:00</StartTime>
      <EndTime>2008-01-21T09:00:00</EndTime>
      <BusyType>Tentative</BusyType>
      <CalendarEventDetails>

<ID>00000000CEB2AC9CFA28D311AECE0008C707F197070019398D273324D3118A2B000
8C7E9A5690000000A24590000603ECC64E5A9D843AFA932BEBCE2DE3D0002B8745C8200
00</ID>

      <Subject>Meeting1</Subject>

      <Location>Location1</Location>
      <IsMeeting>>true</IsMeeting>

      <IsRecurring>>false</IsRecurring>
      <IsException>>false</IsException>

      <IsReminderSet>>false</IsReminderSet>
      <IsPrivate>>false</IsPrivate>

    </CalendarEventDetails>
    </CalendarEvent>
    <CalendarEvent>
      <StartTime>2008-01-21T13:00:00</StartTime>
      <EndTime>2008-01-21T14:00:00</EndTime>

      <BusyType>Busy</BusyType>
      <CalendarEventDetails>

<ID>00000000CEB2AC9CFA28D311AECE0008C707F197070019398D273324D3118A2B000
8C7E9A5690000000A24590000EF70892B18E20546A69506A5B037FFF60034E85A281800
00</ID>

      <Subject>Meeting2</Subject>

      <Location>Location2</Location>
      <IsMeeting>>true</IsMeeting>

```

```

    <IsRecurring>false</IsRecurring>
      <IsException>false</IsException>

    <IsReminderSet>false</IsReminderSet>
      <IsPrivate>false</IsPrivate>

  </CalendarEventDetails>
</CalendarEvent>
<CalendarEvent>
  <StartTime>2008-01-21T14:30:00</StartTime>
  <EndTime>2008-01-21T15:00:00</EndTime>

  <BusyType>Busy</BusyType>
  <CalendarEventDetails>

<ID>00000000CEB2AC9CFA28D311AECE0008C707F197070019398D273324D3118A2B000
8C7E9A5690000000A245900005B0217B934765A46963D785DF0840DDC00B35D7DF3C800
00</ID>

  <Subject>Meeting3</Subject>

  <Location>my office</Location>
  <IsMeeting>true</IsMeeting>

  <IsRecurring>true</IsRecurring>
  <IsException>false</IsException>

  <IsReminderSet>true</IsReminderSet>
  <IsPrivate>false</IsPrivate>

  </CalendarEventDetails>
</CalendarEvent>
</CalendarEventArray>
<WorkingHours
xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
  <TimeZone>
    <Bias>480</Bias>
    <StandardTime>
      <Bias>0</Bias>
      <Time>02:00:00</Time>
      <DayOrder>1</DayOrder>
      <Month>11</Month>
      <DayOfWeek>Sunday</DayOfWeek>
    </StandardTime>
    <DaylightTime>
      <Bias>-60</Bias>
      <Time>02:00:00</Time>
      <DayOrder>2</DayOrder>
      <Month>3</Month>
      <DayOfWeek>Sunday</DayOfWeek>
    </DaylightTime>

```

```

        </TimeZone>
        <WorkingPeriodArray>
          <WorkingPeriod>
            <DayOfWeek>Monday Tuesday Wednesday Thursday
Friday</DayOfWeek>
            <StartTimeInMinutes>480</StartTimeInMinutes>
            <EndTimeInMinutes>1020</EndTimeInMinutes>
          </WorkingPeriod>
        </WorkingPeriodArray>
      </WorkingHours>
    </FreeBusyView>

  </FreeBusyResponse>
</FreeBusyResponseArray>

</GetUserAvailabilityResponse>
</soap:Body>

</soap:Envelope>

```

4.3 *Unsuccessful Response*

4.3.1 SOAP Exception

The following is an example of a SOAP exception that is thrown when the **MailboxData** array is empty.

```

<?xml version="1.0" encoding="utf-8" ?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <t:ServerVersionInfo MajorVersion="8" MinorVersion="1"
MajorBuildNumber="240" MinorBuildNumber="5"
xmlns:t="http://schemas.microsoft.com/exchange/services/2006/types" />
  </soap:Header>
  <soap:Body>
    <soap:Fault>
      <faultcode>soap:Client</faultcode>

      <faultstring>Microsoft.Exchange.InfoWorker.Common.Availability.Identity
ArrayEmptyException: The MailboxData array is empty. ---> The
MailboxData array is empty.</faultstring>
      <faultactor>https://server/ews/exchange.asmx</faultactor>
      <detail>

        <ErrorCode
xmlns="http://schemas.microsoft.com/exchange/services/2006/messages">50
01</ErrorCode>
      </detail>
    </soap:Fault>
  </soap:Body>
</soap:Envelope>

```

```

    </soap:Fault>
  </soap:Body>
</soap:Envelope>

```

4.3.2 GetUserAvailability Error response

The following is an example where a **mailbox** in the **MailboxData** array cannot be found in the directory service.

```

<?xml version="1.0" encoding="utf-8" ?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchemainstance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Header>
    <t:ServerVersionInfo MajorVersion="8" MinorVersion="1"
      MajorBuildNumber="240" MinorBuildNumber="5"
      xmlns:t="http://schemas.microsoft.com/exchange/services/2006/types" />
  </soap:Header>
  <soap:Body>
    <GetUserAvailabilityResponse
      xmlns="http://schemas.microsoft.com/exchange/services/2006/messages">
      <FreeBusyResponseArray>
        <FreeBusyResponse>
          <ResponseMessage ResponseClass="Error">
            <MessageText>
              Unable to resolve email address <>SMTP:nouser@example.com
to an Active Directory object.
            </MessageText>
            <ResponseCode>ErrorMailRecipientNotFound</ResponseCode>
            <DescriptiveLinkKey>0</DescriptiveLinkKey>
            <MessageXml>
              <ExceptionType
                xmlns="http://schemas.microsoft.com/exchange/services/2006/errors">Microsoft.Exchange.InfoWorker.Common.Availability.MailRecipientNotFoundException</ExceptionType>
              <ExceptionCode
                xmlns="http://schemas.microsoft.com/exchange/services/2006/errors">5009</ExceptionCode>
            </MessageXml>
          </ResponseMessage>
          <FreeBusyView>
            <FreeBusyViewType
              xmlns="http://schemas.microsoft.com/exchange/services/2006/types">None</FreeBusyViewType>
          </FreeBusyView>
        </FreeBusyResponse>
      </FreeBusyResponseArray>
    </GetUserAvailabilityResponse>
  </soap:Body>

```

</soap:Envelope>

5 Security

5.1 Security Considerations for Implementers

The **Availability** service does not use additional security mechanisms.

5.2 Index of Security Parameters

None.

6 Appendix A: Full WSDL

See [WSDL] for a specification of Web Service Description Language (WSDL).

```
<?xml version="1.0" encoding="utf-8"?>
  <wsdl:definitions
    xmlns:soap="http://schemas.xmlsoap.org/wsdl/soap/"
    xmlns:tns="http://schemas.microsoft.com/exchange/services/2006/me
    ssages"
    xmlns:s="http://www.w3.org/2001/XMLSchema"
    targetNamespace=http://schemas.microsoft.com/exchange/services/20
    06/messages
    xmlns:wsdl="http://schemas.xmlsoap.org/wsdl/"
    xmlns:t="http://schemas.microsoft.com/exchange/services/2006/type
    s">
    <wsdl:types>
      <xs:schema id="messages"
        elementFormDefault="qualified"
        version="Exchange2007_SP1"
        xmlns:m=http://schemas.microsoft.com/exchange/service
        s/2006/messages
        xmlns:tns=http://schemas.microsoft.com/exchange/servi
        ces/2006/messages
        xmlns:t=http://schemas.microsoft.com/exchange/services/2006
        /types
        xmlns:xs=http://www.w3.org/2001/XMLSchema
        targetNamespace="http://schemas.microsoft.com/exchange/serv
        ices/2006/messages">

          <!-- Import common types. -->
          <xs:import
            namespace="http://schemas.microsoft.com/exchange/services/2006/types"
            schemaLocation="types.xsd"/>
          <!-- Basic response type -->
          <!-- Common to all responses -->
          <xs:simpleType name="ResponseCodeType">
            <xs:annotation>
              <xs:documentation>
```

Represents the message keys that
can be returned by response error messages

```
    </xs:documentation>
  </xs:annotation>
  <xs:restriction base="xs:string">
    <xs:enumeration value="NoError"/>
    <xs:enumeration
value="ErrorAccessDenied"/>
    <xs:enumeration
value="ErrorAccountDisabled"/>
    <xs:enumeration
value="ErrorAddressSpaceNotFound"/>
    <xs:enumeration
value="ErrorADOperation"/>
    <xs:enumeration
value="ErrorADSessionFilter"/>
    <xs:enumeration
value="ErrorADUnavailable"/>
    <xs:enumeration
value="ErrorAutoDiscoverFailed"/>
    <xs:enumeration
value="ErrorAvailabilityConfigNotFound"/>
    <xs:enumeration
value="ErrorConnectionFailed"/>
    <xs:enumeration
value="ErrorCorruptData"/>
    <xs:enumeration
value="ErrorDataSourceOperation"/>
    <xs:enumeration
value="ErrorFreeBusyGenerationFailed"/>
    <xs:enumeration
value="ErrorIndividualMailboxLimitReached"/>
    <xs:enumeration
value="ErrorInvalidCrossForestCredentials"/>
    <xs:enumeration
value="ErrorIncorrectSchemaVersion"/>
    <xs:enumeration
value="ErrorInsufficientResources"/>
    <xs:enumeration
value="ErrorInternalServerError"/>
    <xs:enumeration
value="ErrorInternalServerErrorTransientError"/>
    <xs:enumeration
value="ErrorInvalidAccessLevel"/>
    <xs:enumeration
value="ErrorInvalidAuthorizationContext"/>
    <xs:enumeration
value="ErrorInvalidFreeBusyViewType"/>
    <xs:enumeration
value="ErrorInvalidMergedFreeBusyInterval"/>
```

```

        <xs:enumeration
value="ErrorInvalidNetworkServiceContext"/>
        <xs:enumeration
value="ErrorInvalidRecipients"/>
        <xs:enumeration
value="ErrorInvalidRequest"/>
        <xs:enumeration
value="ErrorInvalidSecurityDescriptor"/>
        <xs:enumeration
value="ErrorInvalidSmtpAddress"/>
        <xs:enumeration
value="ErrorInvalidTimeInterval"/>
        <xs:enumeration
value="ErrorItemNotFound"/>
        <xs:enumeration
value="ErrorLogonAsNetworkServiceFailed"/>
        <xs:enumeration
value="ErrorMailboxConfiguration"/>
        <xs:enumeration
value="ErrorMailboxDataArrayEmpty"/>
        <xs:enumeration
value="ErrorMailboxDataArrayTooBig"/>
        <xs:enumeration
value="ErrorMailboxLogonFailed"/>
        <xs:enumeration
value="ErrorMailboxMoveInProgress"/>
        <xs:enumeration
value="ErrorMailboxStoreUnavailable"/>
        <xs:enumeration
value="ErrorMailRecipientNotFound"/>
        <xs:enumeration
value="ErrorMeetingSuggestionGenerationFailed"/>
        <xs:enumeration
value="ErrorMissingArgument"/>
        <xs:enumeration value="ErrorNoCalendar"/>
        <xs:enumeration
value="ErrorProxyRequestNotAllowed"/>
        <xs:enumeration
value="ErrorProxyRequestProcessingFailed"/>
        <xs:enumeration
value="ErrorPublicFolderRequestProcessingFailed"/>
        <xs:enumeration
value="ErrorPublicFolderServerNotFound"/>
        <xs:enumeration
value="ErrorRequestStreamTooBig"/>
        <xs:enumeration
value="ErrorResponseSchemaValidation"/>
        <xs:enumeration
value="ErrorResultSetTooBig"/>
        <xs:enumeration
value="ErrorSchemaValidation"/>

```



```

                <xs:enumeration value="ErrorServerBusy"/>
                <xs:enumeration
value="ErrorServiceDiscoveryFailed"/>
                <xs:enumeration
value="ErrorTimeIntervalTooBig"/>
                <xs:enumeration
value="ErrorTimeoutExpired"/>
                <xs:enumeration
value="ErrorTokenSerializationDenied"/>
                <xs:enumeration
value="ErrorWin32InteropError"/>
            </xs:restriction>
        </xs:simpleType>

        <xs:complexType name="ResponseMessageType">
            <xs:sequence minOccurs="0">
                <xs:element name="MessageText"
type="xs:string" minOccurs="0"/>
                <xs:element name="ResponseCode"
type="m:ResponseCodeType" minOccurs="0"/>
                <xs:element name="DescriptiveLinkKey"
type="xs:int" minOccurs="0"/>
                <xs:element name="MessageXml"
minOccurs="0">
                    <xs:complexType>
                        <xs:sequence>
                            <xs:any
processContents="lax" minOccurs="0" maxOccurs="unbounded"/>
                        </xs:sequence>
                    </xs:complexType>
                </xs:element>
            </xs:sequence>
            <xs:attribute name="ResponseClass"
type="t:ResponseClassType" use="required"/>
        </xs:complexType>

        <!-- Base types for all messages. -->
        <xs:complexType name="BaseRequestType"
abstract="true"/>

        <xs:complexType
name="GetUserAvailabilityRequestType">
            <xs:complexContent mixed="false">
                <xs:extension base="m:BaseRequestType">
                    <xs:sequence>
                        <xs:element ref="t:TimeZone"
/>
                        <xs:element
name="MailboxDataArray" type="t:ArrayOfMailboxData" />
                        <xs:element minOccurs="0"
maxOccurs="1" ref="t:FreeBusyViewOptions" />
                    </xs:sequence>
                </xs:extension>
            </xs:complexContent>
        </xs:complexType>

```

```

                                <xs:element minOccurs="0"
maxOccurs="1" ref="t:SuggestionsViewOptions" />
                                </xs:sequence>
                                </xs:extension>
                                </xs:complexContent>
                                </xs:complexType>

                                <xs:element name="GetUserAvailabilityRequest"
type="m:GetUserAvailabilityRequestType" />

                                <!-- FreeBusyResponse -->

                                <xs:complexType name="FreeBusyResponseType">
                                <xs:sequence>
                                        <xs:element minOccurs="0" maxOccurs="1"
name="ResponseMessage" type="m:ResponseMessageType" />
                                        <xs:element minOccurs="0" maxOccurs="1"
name="FreeBusyView" type="t:FreeBusyView" />
                                </xs:sequence>
                                </xs:complexType>

                                <xs:complexType name="ArrayOfFreeBusyResponse">
                                <xs:sequence>
                                        <xs:element minOccurs="0"
maxOccurs="unbounded" name="FreeBusyResponse"
type="m:FreeBusyResponseType" />
                                </xs:sequence>
                                </xs:complexType>

                                <xs:complexType name="SuggestionsResponseType">
                                <xs:sequence>
                                        <xs:element minOccurs="0" maxOccurs="1"
name="ResponseMessage" type="m:ResponseMessageType" />
                                        <xs:element minOccurs="0" maxOccurs="1"
name="SuggestionDayResultArray" type="t:ArrayOfSuggestionDayResult" />
                                </xs:sequence>
                                </xs:complexType>

                                <!-- GetUserAvailabilityResponse -->

                                <xs:complexType
name="GetUserAvailabilityResponseType">
                                <xs:sequence>
                                        <xs:element minOccurs="0" maxOccurs="1"
name="FreeBusyResponseArray" type="m:ArrayOfFreeBusyResponse" />
                                        <xs:element minOccurs="0" maxOccurs="1"
name="SuggestionsResponse" type="m:SuggestionsResponseType" />
                                </xs:sequence>
                                </xs:complexType>

```

```

        <xs:element name="GetUserAvailabilityResponse"
type="m:GetUserAvailabilityResponseType" />

    </xs:schema>

    <xs:schema id="types"
        elementFormDefault="qualified"
        version="Exchange2007_SP1"

xmlns:t="http://schemas.microsoft.com/exchange/services/2006/type
s"

        targetNamespace="http://schemas.microsoft.com/exchange/services/2
006/types"

xmlns:tns="http://schemas.microsoft.com/exchange/services/2006/ty
pes"

            xmlns:xs="http://www.w3.org/2001/XMLSchema">

        <xs:import
namespace="http://www.w3.org/XML/1998/namespace"/>

        <!-- Enumeration of Exchange Server versions -->
        <xs:simpleType name="ExchangeVersionType">
            <xs:restriction base="xs:string">
                <xs:enumeration value="Exchange2007" />
                <xs:enumeration value="Exchange2007_SP1"
/>
            </xs:restriction>
        </xs:simpleType>

        <!-- Used in the SOAP header of responses for
diagnostics purposes. -->
        <xs:element name="ServerVersionInfo">
            <xs:complexType>
                <xs:attribute name="MajorVersion"
type="xs:int" use="optional"/>
                <xs:attribute name="MinorVersion"
type="xs:int" use="optional"/>
                <xs:attribute name="MajorBuildNumber"
type="xs:int" use="optional"/>
                <xs:attribute name="MinorBuildNumber"
type="xs:int" use="optional"/>
                <xs:attribute name="Version"
type="xs:string" use="optional"/>
            </xs:complexType>
        </xs:element>

        <xs:simpleType name="LegacyFreeBusyType">
            <xs:restriction base="xs:string">
                <xs:enumeration value="Free" />

```

```

        <xs:enumeration value="Tentative" />
        <xs:enumeration value="Busy" />
        <xs:enumeration value="OOF" />
        <xs:enumeration value="NoData" />
    </xs:restriction>
</xs:simpleType>

<!-- Days of the week and months-->

<xs:simpleType name="DayOfWeekType">
    <xs:restriction base="xs:string">
        <xs:enumeration value="Sunday" />
        <xs:enumeration value="Monday" />
        <xs:enumeration value="Tuesday" />
        <xs:enumeration value="Wednesday" />
        <xs:enumeration value="Thursday" />
        <xs:enumeration value="Friday" />
        <xs:enumeration value="Saturday" />
        <xs:enumeration value="Day" />
        <xs:enumeration value="Weekday" />
        <xs:enumeration value="WeekendDay" />
    </xs:restriction>
</xs:simpleType>

<xs:simpleType name="DaysOfWeekType">
    <xs:list itemType="t:DayOfWeekType" />
</xs:simpleType>

<xs:simpleType name="MeetingAttendeeType">
    <xs:restriction base="xs:string">
        <xs:enumeration value="Organizer"/>
        <xs:enumeration value="Required"/>
        <xs:enumeration value="Optional"/>
        <xs:enumeration value="Room"/>
        <xs:enumeration value="Resource"/>
    </xs:restriction>
</xs:simpleType>

<xs:complexType name="CalendarEventDetails">
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1"
name="ID" type="xs:string" />
        <xs:element minOccurs="0" maxOccurs="1"
name="Subject" type="xs:string" />
        <xs:element minOccurs="0" maxOccurs="1"
name="Location" type="xs:string" />
        <xs:element minOccurs="1" maxOccurs="1"
name="IsMeeting" type="xs:boolean" />
        <xs:element minOccurs="1" maxOccurs="1"
name="IsRecurring" type="xs:boolean" />
    </xs:sequence>
</xs:complexType>

```

```

        <xs:element minOccurs="1" maxOccurs="1"
name="IsException" type="xs:boolean" />
        <xs:element minOccurs="1" maxOccurs="1"
name="IsReminderSet" type="xs:boolean" />
        <xs:element minOccurs="1" maxOccurs="1"
name="IsPrivate" type="xs:boolean" />
    </xs:sequence>
</xs:complexType>

    <xs:complexType name="CalendarEvent">
        <xs:sequence>
            <xs:element minOccurs="1" maxOccurs="1"
name="StartTime" type="xs:dateTime" />
            <xs:element minOccurs="1" maxOccurs="1"
name="EndTime" type="xs:dateTime" />
            <xs:element minOccurs="1" maxOccurs="1"
name="BusyType" type="t:LegacyFreeBusyType" />
            <xs:element minOccurs="0" maxOccurs="1"
name="CalendarEventDetails" type="t:CalendarEventDetails" />
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="ArrayOfCalendarEvent">
        <xs:sequence>
            <xs:element minOccurs="0"
maxOccurs="unbounded" name="CalendarEvent" type="t:CalendarEvent" />
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="Duration">
        <xs:sequence>
            <xs:element minOccurs="1" maxOccurs="1"
name="StartTime" type="xs:dateTime" />
            <xs:element minOccurs="1" maxOccurs="1"
name="EndTime" type="xs:dateTime" />
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="EmailAddress">
        <xs:sequence>
            <xs:element minOccurs="0" maxOccurs="1"
name="Name" type="xs:string" />
            <xs:element minOccurs="1" maxOccurs="1"
name="Address" type="xs:string" />
            <xs:element minOccurs="0" maxOccurs="1"
name="RoutingType" type="xs:string" />
        </xs:sequence>
    </xs:complexType>

    <xs:element name="Mailbox" type="t:EmailAddress" />

```

```

        <xs:simpleType name="FreeBusyViewType">
            <xs:list>
                <xs:simpleType>
                    <xs:restriction base="xs:string">
                        <xs:enumeration value="None"
/>
                        <xs:enumeration
value="MergedOnly" />
                        <xs:enumeration
value="FreeBusy" />
                        <xs:enumeration
value="FreeBusyMerged" />
                        <xs:enumeration
value="Detailed" />
                        <xs:enumeration
value="DetailedMerged" />
                    </xs:restriction>
                </xs:simpleType>
            </xs:list>
        </xs:simpleType>

        <xs:complexType name="FreeBusyViewOptionsType">
            <xs:sequence>
                <xs:element minOccurs="1" maxOccurs="1"
name="TimeWindow" type="t:Duration" />
                <xs:element minOccurs="0" maxOccurs="1"
name="MergedFreeBusyIntervalInMinutes" type="xs:int" />
                <xs:element minOccurs="0" maxOccurs="1"
name="RequestedView" type="t:FreeBusyViewType" />
            </xs:sequence>
        </xs:complexType>

        <xs:element name="FreeBusyViewOptions"
type="t:FreeBusyViewOptionsType" />

        <xs:complexType name="WorkingPeriod">
            <xs:sequence>
                <xs:element minOccurs="1" maxOccurs="1"
name="DayOfWeek" type="t:DaysOfWeekType" />
                <xs:element minOccurs="1" maxOccurs="1"
name="StartTimeInMinutes" type="xs:int" />
                <xs:element minOccurs="1" maxOccurs="1"
name="EndTimeInMinutes" type="xs:int" />
            </xs:sequence>
        </xs:complexType>

        <xs:complexType name="ArrayOfWorkingPeriod">
            <xs:sequence>
                <xs:element minOccurs="0"
maxOccurs="unbounded" name="WorkingPeriod" type="t:WorkingPeriod" />
            </xs:sequence>

```

```

</xs:complexType>

<xs:complexType name="SerializableTimeZoneTime">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1"
name="Bias" type="xs:int" />
    <xs:element minOccurs="1" maxOccurs="1"
name="Time" type="xs:string" />
    <xs:element minOccurs="1" maxOccurs="1"
name="DayOrder" type="xs:short" />
    <xs:element minOccurs="1" maxOccurs="1"
name="Month" type="xs:short" />
    <xs:element minOccurs="1" maxOccurs="1"
name="DayOfWeek" type="t:DayOfWeekType" />
    <xs:element minOccurs="0" maxOccurs="1"
name="Year" type="xs:string" />
  </xs:sequence>
</xs:complexType>

<xs:complexType name="SerializableTimeZone">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1"
name="Bias" type="xs:int" />
    <xs:element minOccurs="1" maxOccurs="1"
name="StandardTime" type="t:SerializableTimeZoneTime" />
    <xs:element minOccurs="1" maxOccurs="1"
name="DaylightTime" type="t:SerializableTimeZoneTime" />
  </xs:sequence>
</xs:complexType>

<xs:element name="TimeZone"
type="t:SerializableTimeZone" />

<xs:complexType name="WorkingHours">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1"
name="TimeZone" type="t:SerializableTimeZone" />
    <xs:element minOccurs="1" maxOccurs="1"
name="WorkingPeriodArray" type="t:ArrayOfWorkingPeriod" />
  </xs:sequence>
</xs:complexType>

<xs:complexType name="FreeBusyView">
  <xs:sequence>
    <xs:element minOccurs="1" maxOccurs="1"
name="FreeBusyViewType" type="t:FreeBusyViewType" />
    <xs:element minOccurs="0" maxOccurs="1"
name="MergedFreeBusy" type="xs:string" />
    <xs:element minOccurs="0" maxOccurs="1"
name="CalendarEventArray" type="t:ArrayOfCalendarEvent" />
  </xs:sequence>
</xs:complexType>

```

```

        <xs:element minOccurs="0" maxOccurs="1"
name="WorkingHours" type="t:WorkingHours" />
    </xs:sequence>
</xs:complexType>

<xs:complexType name="MailboxData">
    <xs:sequence>
        <xs:element minOccurs="1" maxOccurs="1"
name="Email" type="t:EmailAddress" />
        <xs:element minOccurs="1" maxOccurs="1"
name="AttendeeType" type="t:MeetingAttendeeType" />
        <xs:element minOccurs="0" maxOccurs="1"
name="ExcludeConflicts" type="xs:boolean" />
    </xs:sequence>
</xs:complexType>

<xs:complexType name="ArrayOfMailboxData">
    <xs:sequence>
        <xs:element minOccurs="0"
maxOccurs="unbounded" name="MailboxData" nillable="true"
type="t:MailboxData" />
    </xs:sequence>
</xs:complexType>

<xs:simpleType name="SuggestionQuality">
    <xs:restriction base="xs:string">
        <xs:enumeration value="Excellent" />
        <xs:enumeration value="Good" />
        <xs:enumeration value="Fair" />
        <xs:enumeration value="Poor" />
    </xs:restriction>
</xs:simpleType>

<xs:complexType name="SuggestionsViewOptionsType">
    <xs:sequence>
        <xs:element minOccurs="0" maxOccurs="1"
name="GoodThreshold" type="xs:int" />
        <xs:element minOccurs="0" maxOccurs="1"
name="MaximumResultsByDay" type="xs:int" />
        <xs:element minOccurs="0" maxOccurs="1"
name="MaximumNonWorkHourResultsByDay" type="xs:int" />
        <xs:element minOccurs="0" maxOccurs="1"
name="MeetingDurationInMinutes" type="xs:int" />
        <xs:element minOccurs="0" maxOccurs="1"
name="MinimumSuggestionQuality" type="t:SuggestionQuality" />
        <xs:element minOccurs="1" maxOccurs="1"
name="DetailedSuggestionsWindow" type="t:Duration" />
        <xs:element minOccurs="0" maxOccurs="1"
name="CurrentMeetingTime" type="xs:dateTime" />
        <xs:element minOccurs="0" maxOccurs="1"
name="GlobalObjectId" type="xs:string" />
    </xs:sequence>
</xs:complexType>

```



```

        </xs:sequence>
    </xs:complexType>

    <xs:element name="SuggestionsViewOptions"
type="t:SuggestionsViewOptionsType" />

    <xs:complexType name="ArrayOfAttendeeConflictData">
        <xs:choice minOccurs="0" maxOccurs="unbounded">
            <xs:element minOccurs="1" maxOccurs="1"
name="UnknownAttendeeConflictData" nillable="true"
type="t:UnknownAttendeeConflictData" />
            <xs:element minOccurs="1" maxOccurs="1"
name="IndividualAttendeeConflictData" nillable="true"
type="t:IndividualAttendeeConflictData" />
            <xs:element minOccurs="1" maxOccurs="1"
name="TooBigGroupAttendeeConflictData" nillable="true"
type="t:TooBigGroupAttendeeConflictData" />
            <xs:element minOccurs="1" maxOccurs="1"
name="GroupAttendeeConflictData" nillable="true"
type="t:GroupAttendeeConflictData" />
        </xs:choice>
    </xs:complexType>

    <xs:complexType name="AttendeeConflictData"
abstract="true"/>

    <xs:complexType name="UnknownAttendeeConflictData">
        <xs:complexContent mixed="false">
            <xs:extension
base="t:AttendeeConflictData" />
        </xs:complexContent>
    </xs:complexType>

    <xs:complexType
name="TooBigGroupAttendeeConflictData">
        <xs:complexContent mixed="false">
            <xs:extension
base="t:AttendeeConflictData" />
        </xs:complexContent>
    </xs:complexType>

    <xs:complexType
name="IndividualAttendeeConflictData">
        <xs:complexContent mixed="false">
            <xs:extension
base="t:AttendeeConflictData">
                <xs:sequence>
                    <xs:element minOccurs="1"
maxOccurs="1" name="BusyType" type="t:LegacyFreeBusyType" />
                </xs:sequence>
            </xs:extension>
        </xs:complexContent>
    </xs:complexType>

```

```

        </xs:complexContent>
    </xs:complexType>

    <xs:complexType name="GroupAttendeeConflictData">
        <xs:complexContent mixed="false">
            <xs:extension
base="t:AttendeeConflictData">
                <xs:sequence>
                    <xs:element minOccurs="1"
maxOccurs="1" name="NumberOfMembers" type="xs:int" />
                    <xs:element minOccurs="1"
maxOccurs="1" name="NumberOfMembersAvailable" type="xs:int" />
                    <xs:element minOccurs="1"
maxOccurs="1" name="NumberOfMembersWithConflict" type="xs:int" />
                    <xs:element minOccurs="1"
maxOccurs="1" name="NumberOfMembersWithNoData" type="xs:int" />
                </xs:sequence>
            </xs:extension>
        </xs:complexContent>
    </xs:complexType>

    <xs:complexType name="Suggestion">
        <xs:sequence>
            <xs:element minOccurs="1" maxOccurs="1"
name="MeetingTime" type="xs:dateTime" />
            <xs:element minOccurs="1" maxOccurs="1"
name="IsWorkTime" type="xs:boolean" />
            <xs:element minOccurs="1" maxOccurs="1"
name="SuggestionQuality" type="t:SuggestionQuality" />
            <xs:element minOccurs="0" maxOccurs="1"
name="AttendeeConflictDataArray" type="t:ArrayOfAttendeeConflictData"
/>
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="ArrayOfSuggestion">
        <xs:sequence>
            <xs:element minOccurs="0"
maxOccurs="unbounded" name="Suggestion" type="t:Suggestion" />
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="SuggestionDayResult">
        <xs:sequence>
            <xs:element minOccurs="1" maxOccurs="1"
name="Date" type="xs:dateTime" />
            <xs:element minOccurs="1" maxOccurs="1"
name="DayQuality" type="t:SuggestionQuality" />
            <xs:element minOccurs="0" maxOccurs="1"
name="SuggestionArray" type="t:ArrayOfSuggestion" />
        </xs:sequence>
    </xs:complexType>

```

```

        </xs:complexType>

        <xs:complexType name="ArrayOfSuggestionDayResult">
            <xs:sequence>
                <xs:element minOccurs="0"
maxOccurs="unbounded" name="SuggestionDayResult"
type="t:SuggestionDayResult" />
            </xs:sequence>
        </xs:complexType>

        <xs:simpleType name="ExternalAudience">
            <xs:restriction base="xs:string">
                <xs:enumeration value="None" />
                <xs:enumeration value="Known" />
                <xs:enumeration value="All" />
            </xs:restriction>
        </xs:simpleType>

        <xs:simpleType name="ResponseClassType">
            <xs:restriction base="xs:string">
                <xs:enumeration value="Success" />
                <xs:enumeration value="Warning" />
                <xs:enumeration value="Error" />
            </xs:restriction>
        </xs:simpleType>

        <!-- Value used in Message Xml -->
        <xs:complexType name="Value">
            <xs:simpleContent>
                <xs:extension base="xs:string">
                    <xs:attribute name="Name"
type="xs:string" use="required" />
                </xs:extension>
            </xs:simpleContent>
        </xs:complexType>

        <xs:element name="Value" type="t:Value"/>

    </xs:schema>
</wsdl:types>

<!-- Availability service messages -->

    <wsdl:message name="GetUserAvailabilitySoapIn">
        <wsdl:part name="GetUserAvailabilityRequest"
element="tns:GetUserAvailabilityRequest" />
    </wsdl:message>
    <wsdl:message name="GetUserAvailabilitySoapOut">
        <wsdl:part name="GetUserAvailabilityResult"
element="tns:GetUserAvailabilityResponse" />
    </wsdl:message>

```

```

        <wsdl:part name="ServerVersion"
element="t:ServerVersionInfo"/>
        </wsdl:message>

        <wsdl:portType name="ExchangeServicePortType">
            <wsdl:operation name="GetUserAvailability">
                <wsdl:input message="tns:GetUserAvailabilitySoapIn"
/>
                <wsdl:output message="tns:GetUserAvailabilitySoapOut"
/>
            </wsdl:operation>
        </wsdl:portType>

        <wsdl:binding name="ExchangeServiceBinding"
type="tns:ExchangeServicePortType">
            <wsdl:documentation>
                <wsi:Claim conformsTo="http://ws-
i.org/profiles/basic/1.0" xmlns:wsi="http://ws-
i.org/schemas/conformanceClaim/" />
            </wsdl:documentation>
            <soap:binding
transport="http://schemas.xmlsoap.org/soap/http" style="document" />
            <wsdl:operation name="GetUserAvailability">
                <soap:operation
soapAction="http://schemas.microsoft.com/exchange/services/2006/message
s/GetUserAvailability" />
                <wsdl:input>
                    <soap:body parts="GetUserAvailabilityRequest"
use="literal" />
                </wsdl:input>
                <wsdl:output>
                    <soap:body parts="GetUserAvailabilityResult"
use="literal" />
                <soap:header
message="tns:GetUserAvailabilitySoapOut" part="ServerVersion"
use="literal"/>
                </wsdl:output>
            </wsdl:operation>
        </wsdl:binding>
</wsdl:definitions>

```

7 Appendix B: Office/Exchange Behavior

The information in this specification is applicable to the following versions of Office/Exchange:

- Office 2003 with Service Pack 3 applied
- Exchange 2003 with Service Pack 2 applied
- Office 2007 with Service Pack 1 applied

- Exchange 2007 with Service Pack 1 applied

Exceptions, if any, are noted below. Unless otherwise specified, any statement of optional behavior in this specification prescribed by using the terms SHOULD or SHOULD NOT implies Office/Exchange behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term MAY implies Office/Exchange does not follow the prescription.

<1> Section 1.5: Microsoft Office Outlook 2007 SP1 MUST use Windows Integrated Authentication to request **free/busy** information from Microsoft Exchange Server 2007 SP1.

<2> Section 2.2.2.2: Free/Busy example:

```
<FreeBusyViewOptions
  xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
  <TimeWindow>
    <StartTime>2008-01-30T00:00:00</StartTime>
    <EndTime>2008-01-31T00:00:00</EndTime>
  </TimeWindow>
  <MergedFreeBusyIntervalInMinutes>60</MergedFreeBusyIntervalInMinutes>
  <RequestedView>FreeBusy</RequestedView>
</FreeBusyViewOptions>
</GetUserAvailabilityRequest>
And the CalendarEventArray in the response is
<CalendarEventArray
  xmlns="http://schemas.microsoft.com/exchange/services/2006/types">
  <CalendarEvent>
    <StartTime>2008-01-30T12:00:00</StartTime>
    <EndTime>2008-01-30T14:00:00</EndTime>
    <BusyType>OOF</BusyType>
  </CalendarEvent>
  <CalendarEvent>
    <StartTime>2008-01-30T13:30:00</StartTime>
    <EndTime>2008-01-30T14:30:00</EndTime>
    <BusyType>Busy</BusyType>
  </CalendarEvent>
</CalendarEventArray>
```

The corresponding **MergedFreeBusy** string will be the following:

000000000000332000000000

Between 1:30 and 2:00 P.M., the mailbox has two overlapping appointments, one marked **OOF** and the other marked **Busy**. The **Merged Free/Busy** string for that slot must be marked **OOF**.

<3> Section 2.2.2.2: The **Availability service** supports this by doing an access check with the requestor's credentials against the permissions that have been set on the mailbox owner's Calendar folder. The following shows how the access level that is returned from this check is treated.

RequestedView (from the GetUserAvailabilityRequest)	Allowed view based on Access level		
	Detailed	FreeBusy	No Access
None	-	-	-
MergedOnly	Merged	Merged	Error (InvalidAccessLevelException)
FreeBusy	FreeBusy	FreeBusy	Error (InvalidAccessLevelException)
FreeBusyMerged	FreeBusyMerged	FreeBusyMerged	Error (InvalidAccessLevelException)
Detailed	Detailed	FreeBusy	Error (InvalidAccessLevelException)
DetailedMerged	DetailedMerged	FreeBusyMerged	Error (InvalidAccessLevelException)

<4> Section 2.2.8.1: When a user creates a meeting request, adds attendees, and switches to the scheduling assistant to view the attendees' **free/busy** status, Outlook 2007 SP1 issues a request to the **Availability service**.

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