[MS-OXOFLAG]: Informational Flagging Protocol Specification

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1 Introduction

Flagging is a way for **Message objects** to be marked for follow up. As part of the Informational Flagging Protocol, flagging related **properties** are set on the Message object. The values of these properties can then be used to identify flagged **messages**.

The Informational Flagging Protocol specifies:

- Properties that, when set, can be used by a client or server to identify Message objects as being flagged.
- How flag-related properties can be used to track the progress and completion of an associated work item.
- A method by which the sender of a message can specify the flag-related properties of the object delivered to the **recipient**(s) independently of the flag-related properties of the copy of the object saved in the sender's mailbox.

1.1 Glossary

The following terms are defined in the [MS-OXGLOS]:

Appointment object
complete flag
Coordinated Universal Time (UTC)
Draft Message object
Journal object
meeting-related object
message
Message object
property
recipient
reminder
Task object
The following data type is defined in [MS-DTYP]:
WCHAR

The following data types are defined in [MS-OXCDATA]:

PtypBinary

PtypBoolean

PtypFloating64

PtypInteger32

PtypString

PtypTime

The following terms are specific to this document:

- **basic flag**: A flag on a **Message object** that indicates that the object has an associated work item or shares a defining characteristic with other Message objects with such flags.
- **color flag:** A flag that extends the concept of a **basic flag** by associating one of a chosen set of color values with a flagged **Message object.**
- **consolidated to-do list:** A list of all tasks and flagged **Message objects** in a user's mailbox.
- **primary flag storage location:** The usual storage location of flagging **properties** (as opposed to the **secondary flag storage location**).
- recipient flag: A collection of property values that indicate that a **Draft Message** object has been marked such that it will appear basic flagged to recipients.
- recipient reminder: A collection of property values that indicate that a **Draft**Message object has been marked such that it will have an active reminder for the recipients of the Message object.
- **secondary flag storage location**: A binary **property** that is used to encode a second set of flagging properties, which do not affect the flagged state of the **Message object**.
- **sender flag:** A collection of **property** values that indicate that a **Draft Message object** has been marked such that the copy of the **Message object** saved in the sender's mailbox after the **message** is sent will appear flagged to the sender.
- **sender reminder:** A collection of **property** values that indicate that a **Draft Message object** has been marked such that the copy of the Message object saved in the sender's mailbox after the **message** is sent will have an active **reminder**.
- time flag: A flag that extends the concept of a basic flag by associating time-related properties such as start and due dates with the flag information on the Message object. A time-flagged Message object is also marked with a red color flag, but it is not considered to be color flagged by definition.

MAY, SHOULD, MUST, SHOULD NOT, MUST NOT: These terms (in all caps) are used as described in [RFC2119]. All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

1.2 References

1.2.1 Normative References

[MS-DTYP] Microsoft Corporation, "Windows Data Types", March 2007, http://go.microsoft.com/fwlink/?LinkId=111558.

[MS-OXCDATA] Microsoft Corporation, "Data Structures Protocol Specification", June 2008.

[MS-OXCMSG] Microsoft Corporation, "Message and Attachment Object Protocol Specification", June 2008.

[MS-OXCPRPT] Microsoft Corporation, "Property and Stream Object Protocol Specification", June 2008.

[MS-OXGLOS] Microsoft Corporation, "Exchange Server Protocols Master Glossary", June 2008.

[MS-OXOCAL] Microsoft Corporation, "Appointment and Meeting Object Protocol Specification", June 2008.

[MS-OXOJRNL] Microsoft Corporation, "Journal Object Protocol Specification", June 2008.

[MS-OXOMSG] Microsoft Corporation, "E-mail Object Protocol Specification", June 2008.

[MS-OXONOTE] Microsoft Corporation, "Note Object Protocol Specification", June 2008.

[MS-OXORMDR] Microsoft Corporation, "Reminder Settings Protocol Specification", June 2008.

[MS-OXOTASK] Microsoft Corporation, "Task-Related Objects Protocol Specification", June 2008.

[MS-OXPROPS] Microsoft Corporation, "Exchange Server Protocols Master Property List Specification", June 2008.

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, http://www.ietf.org/rfc/rfc2119.txt.

1.2.2 Informative References

None.

1.3 Protocol Overview

The Informational Flagging Protocol specifies a set of properties that a messaging system can use to identify **Message objects** as not flagged, **basic flagged**, **color flagged**, **time flagged**, or completed. Objects that are flagged can also have additional associated information such as flag color, start date, or due date to help users further organize their flagged objects; for example, users can assign start and due dates to their flagged objects to prioritize their work, or they can assign a flag color to group related objects.

This protocol specifies a method for a **Draft Message object** to be marked with a **recipient flag**, such that recipients will see the Message object as basic flagged upon receipt. This protocol also specifies a method for a Draft Message object to be marked with a **sender flag**, which is a time flag that is displayed on the copy of the Message object saved in the sender's mailbox and is not exposed to the **message** recipients.

1.4 Relationship to Other Protocols

The Informational Flagging Protocol specification relies on an understanding of how to work with **Message object** properties, **Task object** properties, and **message** submission. For more details, see [MS-OXCMSG], [MS-OXOTASK], and [MS-OXOMSG]. **Sender flags** are closely related to **sender reminders**, which are specified in [MS-OXORMDR].

1.5 Prerequisites/Preconditions

The Informational Flagging Protocol specification assumes that the messaging client has previously logged onto the server and has acquired a handle to the **Message object** on which it intends to operate.

1.6 Applicability Statement

The Informational Flagging Protocol specification can be used to specify flags for the **Message objects**. This protocol is intended to be a complement, and not a substitute, for full task management, which is specified in [MS-OXOTASK].

1.7 Versioning and Capability Negotiation

None.

1.8 Vendor-Extensible Fields

None.

1.9 Standards Assignments

None.

2 Messages

2.1 Transport

The Informational Flagging Protocol extends the protocol specified in [MS-OXCMSG] and uses the protocol specified in [MS-OXCPRPT] as an underlying transport.

2.2 Message Syntax

Message objects can be flagged by clients and servers. Except where noted below, this section defines constraints to which both clients and servers MUST adhere when flagging Message objects.

Clients operate on Message objects by using the protocol specified in [MS-OXCMSG]. How a server operates on Message objects is implementation-dependent, but the results of any such operations MUST be exposed to clients in a manner that is consistent with the Informational Flagging Protocol.

[MS-OXPROPS] specifies the definitions of each **property**, including the property name, property tag, and property type.

Unless otherwise noted below, the client MUST include the properties specified in the documentation for the specific type of Message object that is to have its flag state changed.

When a value is specified as not present, the **property** MUST NOT exist on the Message object, and it MUST be deleted if it exists. Setting a property value to 0 or a zero-length string does not delete the property from the Message object.

2.2.1 Properties Specific to the Informational Flagging Protocol

2.2.1.1 PidTagFlagStatus

Type: PtypInteger32

Specifies the flag state of the Message object. It MUST NOT exist on a **meeting-related object**, and it SHOULD NOT exist on a **Task object**<1>. When set on other **Message objects**, this **property** MUST be set to one of the following values.

Numeric value	Name	Meaning
Not present	N/A	Unflagged
0x00000001	followupComplete	Flagged complete

0x00000002 follow	upFlagged Flag	ged
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2.2.1.2 PidTagFollowupIcon

Type: PtypInteger32

Specifies the flag color of the **Message object**. It MUST NOT exist unless the value of the **PidTagFlagStatus** property is set to "followupFlagged", or the Message object is a **meeting-related object**. This property SHOULD NOT exist on a **Task object**<2>. When set on other Message objects, this property MUST be set to one of the following values.

Numeric value	Name	Meaning
Not present	N/A	No color
0x00000001	followupIcon1	Purple flag
0x00000002	followupIcon2	Orange flag
0x00000003	followupIcon3	Green flag
0x00000004	followupIcon4	Yellow flag
0x00000005	followupIcon5	Blue flag
0x00000006	followupIcon6	Red flag

2.2.1.3 PidTagFlagCompleteTime

Type: PtypTime

Specifies the date and time in **UTC** that the **Message object** was flagged completed, and the **property** is deleted if the Message object is not flagged complete. The time's smallest resolution MUST be minutes (the value MUST be a multiple of 600,000,000). This property MUST NOT exist if the object is a **meeting-related object**, it and SHOULD NOT exist on a **Task object**<3>.

2.2.1.4 PidTagReplyRequested

Type: PtypBoolean

This **property** SHOULD NOT be changed by this protocol if the object is a **meeting-related object** because this property has a specialized meaning for meeting-related objects, as specified in [MS-OXOCAL]. This property SHOULD NOT exist if the object is a **Task object**<4>. This property SHOULD be set to "0x01" if the object is flagged and set to "0x00" or deleted otherwise<5> <6>.

2.2.1.5 PidTagResponseRequested

Type: PtypBoolean

This **property** has identical values and semantics to the **PidTagReplyRequested** property in terms of this protocol and, therefore, the client MUST update these values in an identical manner.

2.2.1.6 PidTagToDoItemFlags

Type: PtypInteger32

A bit field in which each bit SHOULD be set to 1 if the associated condition in the table below applies and 0 otherwise<7>. The possible bit values are as follows.

Numeric value	Name	Meaning
Not present	N/A	Unflagged
0x00000001	todoTimeFlagged	Object is time flagged <8>.
0x00000008	todoRecipientFlagged	SHOULD only be set on a Draft Message object , and it means that the object is flagged for recipients.

All bits not specified in the above table are reserved. They MUST be ignored, but SHOULD be preserved if they are set.

2.2.1.7 PidTagSwappedToDoData

Type: **PtypBinary**

Acts as the **secondary flag storage location** if **sender flags** or **sender reminders** are supported<9>. This secondary storage location can be used by the client to maintain a second set of **property** values relating to the Informational Flagging Protocol that do not affect the flagged state of the **Message object**.

This structure provides a location at which the client can store all of the properties relating to the Informational Flagging Protocol that are supported in **sender flags**, and all properties relating to the Reminder Settings Protocol that are supported in sender reminders without exposing the sender flag or sender reminder information to the **recipients** of a **message**. Similarly, this structure provides a location at which all of the properties relating to the Informational Flagging Protocol that are supported in **recipient flags** and properties relating to the Reminder Settings Protocol that are supported in **recipient reminders** can be stored for informational purposes on a previously sent message.

The structure contains the following members.

Member	Туре	Meaning
ulVersion	PtypInteger32	Version of the binary structure. This protocol only specifies version "0x00000001". The contents of this structure MUST be ignored if the version number is not "0x00000001".
dwFlags	PtypInteger32	A bit field that determines the validity of the member fields below. The bits are specified in the next table.
dwToDoItem	PtypInteger32	Corresponds to PidTagToDoItemFlags.
wszFlagTo	WCHAR[256]	Corresponds to PidLidFlagRequest.
rtmStartDate	PtypInteger32	Corresponds to PidLidTaskStartDate.
rtmDueDate	PtypInteger32	Corresponds to PidLidTaskDueDate.
rtmReminder	PtypInteger32	Corresponds to PidLidReminderTime, PidLidReminderSignalTime, and PidTagReplyTime. When swapping the contents of the primary and secondary flag storage location, the data of rtmReminder is written to three properties: PidLidReminderTime, PidLidReminderSignalTime, and PidTagReplyTime, and the data in PidLidReminderTime is written to rtmReminder. For more details about reminder properties, see [MS-OXORMDR].
fReminderSet	PtypInteger32	Corresponds to PidLidReminderSet [MS-OXORMDR]. This property is treated as a Boolean with "0x00000000" and "0x00000001" as valid values.

The **rtmStartDate**, **rtmDueDate**, and **rtmReminder** fields are stored as a **PtypInteger32** expressed as the number of minutes since 00:00:00 on January 1, 1601 in **UTC**. Clients MUST write the value "0x5AE980E0" to indicate no date and time.

The **dwFlags** field has the following valid bit values. The bits specified in the table below MUST be 1 if the corresponding data member in the structure above has valid data, and MUST be 0 otherwise.

Bit	Validity of data field
0x00000001	dwToDoItem

0x00000008	rtmStartDate
0x00000010	rtmDueDate
0x00000020	wszFlagTo
0x00000040	fReminderSet
0x00000080	rtmReminder

2.2.1.8 PidTagSwappedToDoStore

Type: PtypBinary

If **PidTagSwappedToDoData** is set on a **Draft Message object**, then the value of this **property** MUST be set to the value of **PidTagStoreEntryId** of the **message**. This property is used to determine the need for post-transmit processing of an e-mail, as specified in section 3.1.4.3.

2.2.1.9 PidLidFlagRequest

Type: **PtypString**

Contains user-specifiable text to be associated with the flag and SHOULD be set if the **Message object** is flagged or completed, but SHOULD NOT exist for a **meeting-related object**. For more details and a list of defaults suggested to the user, see section 2.2.1.10. Clients MAY choose not to support this **property**, and always write "Follow up" (translated to the user's language if appropriate) as the value of the string when this property needs to be set<10>. This property SHOULD be conditionally ignored based on the values of **PidLidFlagString** and **PidLidValidFlagStringProof**. For more details, see sections 2.2.1.10 and 2.2.1.11<1>.

2.2.1.10 PidLidFlagString

Type: PtypInteger32

Contains an index identifying one of a set of pre-defined text strings to be associated with the flag. If set, clients SHOULD use the corresponding string value in the tables below indicated by **PidLidFlagString** (for example, to substitute a string that is translated into the current user's language), and SHOULD ignore the value set in **PidLidFlagRequest** and **PidLidValidFlagStringProof**<12>.

Defaults suggested to the user for contact objects are as follows.

Value	English string
0x00000000 or not present	Follow the guidance related to displaying PidLidFlagRequest .

0x0000006E	"Follow up"
0x0000006F	"Call"
0x00000070	"Arrange Meeting"
0x00000071	"Send E-mail"
0x00000072	"Send Letter"

Defaults suggested to the user for all other **Message objects** are as follows.

Value	English string
0x00000000 or not present	Follow the guidance related to displaying PidLidFlagRequest .
0x00000001	"Call"
0x00000002	"Do not Forward"
0x00000003	"Follow up"
0x00000004	"For Your Information"
0x00000005	"Forward"
0x00000006	"No Response Necessary"
0x00000007	"Read"
0x00000008	"Reply"
0x00000009	"Reply to All"
0x0000000A	"Review"

All strings specified above can be translated to the user's language, if appropriate.

2.2.1.11 PidLidValidFlagStringProof

Type: PtypTime

On non-sendable objects (received mail and non-mail objects), clients SHOULD set this value to the value of **PidTagMessageDeliveryTime** when modifying **PidLidFlagRequest**<13>.

This **property** can be used to validate whether **PidLidFlagRequest** was set by an agent with knowledge of **PidTagMessageDeliveryTime**<14>. Since the value of

PidTagMessageDeliveryTime cannot be predicted by the sender, if the value of **PidLidValidFlagStringProof** is equal to the value of **PidTagMessageDeliveryTime**, it is reasonably certain that the value of **PidLidFlagRequest** did not originate from the sender of the **message**. A client can decide how to present the value of **PidLidFlagRequest** to the end user based on the result of this comparison in accordance with the specific security policy of the client. If the value of **PidLidFlagRequest** is ignored due to the presence of a value for **PidLidFlagString**, this property MUST be ignored.

2.2.1.12 PidLidToDoTitle

Type: PtypString

Contains user-specifiable text to identify this **Message object** in a **consolidated to-do list**. **PidLidToDoTitle** MUST NOT be set on a **Task object**. To indicate an empty **property**, **PidLidToDoTitle** SHOULD NOT be set to the zero-length string, and instead SHOULD be deleted. When flagging a Message object, and the property does not exist, a client SHOULD write the value of **PidTagNormalizedSubject** to this property.

In a consolidated to-do list, if this property does not exist, a client SHOULD substitute the value of the **PidTagNormalizedSubject**<15> property when displaying this property in the to-do list.

On a **Draft Message object**, if the client implements **sender flags**, this property SHOULD be set to the same value as **PidLidFlagRequest**.

2.2.1.13 PidLidToDoOrdinalDate

Type: **PtypTime**

This **property** SHOULD be used to determine the sort order of objects in a **consolidated to-do list**. When an object is flagged, this property SHOULD<16> be set to the current time in **UTC**. If the client allows a user to reorder tasks within the consolidated task list via dragging or other mechanisms, the client can use any suitable algorithm to determine the new value of this property such that the task appears in the correct place when this property is used as a sorting field. When this property is used to perform a sort of objects and the resultant sort results in a tie, the **PidLidToDoSubOrdinal** property is used to break the tie.

2.2.1.14 PidLidToDoSubOrdinal

Type: PtypString

When the **PidLidToDoOrdinalDate** property is used to perform a sort of objects and the resultant sort results in a tie, this **property** is used to break the tie. If used, this property MUST be sorted lexicographically. The component characters of the string MUST consist of only the numerals 0 through 9. This property SHOULD be initially set to "5555555". The length of this property MUST NOT exceed 254 characters (excluding the terminating NULL character).

2.2.2 Properties Shared with the Task-Related Object Protocol

The following properties are shared by the Informational Flagging Protocol Specification and Task-Related Object Protocol Specification [MS-OXOTASK]:

- PidLidTaskStartDate
- PidLidTaskDueDate
- PidLidTaskDateCompleted
- PidLidTaskComplete
- PidLidTaskStatus
- PidLidPercentComplete
- PidLidCommonStart
- PidLidCommonEnd

Unless noted below, their semantics and accepted values are identical to those specified in [MS-OXOTASK].

2.2.2.1 PidLidTaskStatus

Type: **PtypInteger32**

For a **time-flagged Message object**, the value of this **property** MUST be set to "0x00000002" if the task is completed, and SHOULD be set to "0x000000000" otherwise.

2.2.2.2 PidLidPercentComplete

Type: PtypFloating64

For a **time-flagged Message object**, the value of this **property** MUST be set to "1.0" if the object is flagged completed, and SHOULD be set to "0.0" otherwise.

2.2.3 Properties Shared with the Reminder Settings Protocol

The following **properties** are shared by the Reminder Settings Protocol Specification, as specified in [MS-OXORMDR]:

- PidLidReminderSet
- PidLidReminderTime
- PidLidReminderSignalTime
- PidTagReplyTime

Unless noted below, their semantics and accepted values are identical to those specified in [MS-OXORMDR].

2.2.3.1 PidTagReplyTime

Type: **PtypTime**

On a **Draft Message object**, if the sender desires to set a deadline for the **recipient**(s), this **property** is set to the desired deadline in **UTC**. This property SHOULD be deleted when clearing the flag from the **Message object**<17>.

3 Protocol Details

3.1 Client and Server Details

Message objects can be flagged by clients and servers. Except where noted below, this section defines constraints to which clients and servers adhere when flagging Message objects.

3.1.1 Abstract Data Model

This section describes a conceptual model of possible data organization that an implementation maintains to participate in this protocol. The described organization is provided to facilitate the explanation of how the protocol behaves. This specification does not mandate that implementations adhere to this model as long as their external behavior is consistent with that described in this document.

A **Message object** is always considered to be in one of these states with respect to the Informational Flagging Protocol:

- Basic flagged
- Color flagged
- Time flagged
- Flagged complete
- Unflagged

Otherwise, the abstract data model of the Informational Flagging Protocol does not differ significantly from the abstract data model of the Message object to which this protocol is being applied.

3.1.2 Timers

None.

3.1.3 Initialization

None.

3.1.4 Higher-Layer Triggered Events

3.1.4.1 Flagging a Message Object

Most **Message objects** can be flagged, but **Appointment objects** [MS-OXOCAL], **Journal objects** [MS-OXOJRNL], and sticky notes [MS-OXONOTE] SHOULD NOT be flagged<18>.

3.1.4.1.1 Setting a Color Flag

The following **properties** MUST be set to these values on any **Message object** when flagging a **message** with a **color flag**<19>.

Property	Value
PidTagFollowupIcon	Not present for no color or followuplcon1 – followuplcon6.

For all Message objects that are not meeting-related objects, the following properties SHOULD also be set.

Property	Value
PidLidFlagRequest	SHOULD be a non-zero length string. "Follow up" SHOULD be used as the default if one is not specified explicitly by the user.
PidLidFlagString	For more details, see section 2.2.1.10<20>.
PidLidValidFlagStringProof	Equal to PidTagMessageDeliveryTime of the Message object <21>.

For all Message objects that are not **meeting-related objects** or **Task objects**<22>, the following properties SHOULD also be set.

Property	Value
PidTagFlagStatus	followupFlagged (0x00000002).
PidTagFlagCompleteTime	Not present.
PidTagReplyRequested	0x01<23>.
PidTagResponseRequested	0x01<24>.

3.1.4.1.2 Setting a Basic Flag

A basic flag is identical to the color flag specified in section 3.1.4.1 except that the property PidTagFollowupIcon is not set<25>. Meeting-related objects cannot have a basic flag.

3.1.4.1.3 Setting a Time Flag

The following **properties** SHOULD be set to these values on any **Message object** when flagging a **message** with a **time flag**<26>.

Property	Value
PidTagFollowupIcon	followupIcon6 (0x00000006)
PidTagToDoItemFlags	todoTimeFlagged (0x00000001) bit set to 1.
PidLidToDoOrdinalDate	Equal to the current time in UTC if PidLidToDoOrdinalDate does not already exist.
PidLidToDoSubOrdinal	"555555" if PidLidToDoSubOrdinal does not already exist.
PidLidTaskStartDate	User specified.
PidLidTaskDueDate	User specified.
PidLidCommonStart	See [MS-OXOTASK].
PidLidCommonEnd	See [MS-OXOTASK].
PidLidTaskDateCompleted	Not present.
PidLidTaskComplete	0x00
PidLidTaskStatus	0x00000000
PidLidPercentComplete	0.0

Note that even if the user specifies "no date" for the start and due dates, the flag is still considered a **time flag** if the **todoTimeFlagged** ("0x00000001") bit in the property **PidTagToDoItemFlags** is set to 1.

For all Message objects that are not **Task objects**, the following properties SHOULD also be set.

Property	Value
PidLidToDoTitle	Equal to PidTagNormalizedSubject if PidLidToDoTitle does not already exist.

For all Message objects that are not meeting-related objects, the following properties SHOULD also be set.

Property	Value
PidLidFlagRequest	SHOULD be a non-zero length string. "Follow up" SHOULD be used as the default if one is not specified explicitly by the user. Only set if PidLidFlagRequest does not already exist.
PidLidFlagString	See section 2.2.1.10<27>. Only set if PidLidFlagString does not already exist.
PidLidValidFlagStringProof	Equal to PidTagMessageDeliveryTime of the Message object<28>. Only set if PidLidValidFlagStringProof does not already exist.

For all Message objects that are not **meeting-related objects** or **Task objects**, the following properties SHOULD also be set.

Property	Value
PidTagFlagStatus	followupFlagged (0x00000002).
PidTagFlagCompleteTime	Not present.
PidTagReplyRequested	0x01<29>.
PidTagResponseRequested	0x01<30>.

3.1.4.1.4 Setting a Complete Flag

The following **properties** SHOULD be set to these values on any **Message object** when marking a flagged Message object complete < 31>.

Property	Value
PidTagFollowupIcon	Not present.
PidTagToDoItemFlags	todoTimeFlagged (0x00000001) bit set to 1.
PidLidToDoOrdinalDate	Equal to the current time in UTC if PidLidToDoOrdinalDate does not already exist.
PidLidToDoSubOrdinal	"5555555" if PidLidToDoSubOrdinal does not already exist.

PidLidTaskDateCompleted	Equal to the current date.
PidLidTaskComplete	0x01
PidLidTaskStatus	0x00000002
PidLidPercentComplete	1.0

For all Message objects that are not **Task objects**, the following properties SHOULD also be set.

Property	Value
PidLidToDoTitle	Equal to PidTagNormalizedSubject if PidLidToDoTitle does not already exist.

For all Message objects that are not meeting-related objects<32>, the following properties SHOULD be set with the following values:

Property	Value
PidLidFlagRequest	SHOULD be a non-zero length string. "Follow up" SHOULD be used as the default if one is not explicitly specified by the user. Set only if PidLidFlagRequest does not already exist.
PidLidFlagString	See section 2.2.1.10<33>. Only set if PidLidFlagString does not already exist.
PidLidValidFlagStringProof	Equal to PidTagMessageDeliveryTime of the Message object<34>. Only set if PidLidValidFlagStringProof does not already exist.

For all Message objects that are not meeting-related objects or Task objects, the following properties SHOULD also be set.

Property	Value			
PidTagFlagStatus	followupComplete (0x00000001).			
PidTagFlagCompleteTime	Current time in UTC.			
PidTagReplyRequested	0x00<35>.			
PidTagResponseRequested	0x00<36>.			

3.1.4.1.5 Setting a Recipient Flag

Recipient flags are set on **Draft Message objects** and are **basic flags** when they arrive in the recipients' mailbox. A message flagged for its recipients has the following properties set.

Property	Value			
PidTagFlagStatus	MUST be set to followupFlagged (0x00000002).			
PidTagReplyRequested	SHOULD be set to 0x01<37>.			
PidTagResponseRequested	SHOULD be set to 0x01<38>.			
PidLidFlagRequest	SHOULD be a non-zero length string. "Follow up" SHOULD be used as the default if none explicitly specified by the user.			
PidLidFlagString	See section 2.2.1.10<39>.			
PidLidTaskStatus	SHOULD be set to 0x00000000<40>.			
PidLidPercentComplete	SHOULD be set to 0.0<41>.			
PidLidTaskComplete	SHOULD be set to 0x00<42>.			

If the client supports **sender flags**, then **PidTagSwappedToDoStore** MUST be set as specified in section 2.2.1.8 to trigger the post-transmit processing specified in section 3.1.4.3.

3.1.4.1.6 Setting a Sender Flag

On a **Draft Message object**, a client can set both **sender flag properties** and **recipient flag** properties<43>. The recipient flag properties MUST be set in the **primary flag storage location**, as specified in 3.1.4.1.5; the sender flag properties MUST be set in the **secondary flag storage location** in **PidTagSwappedToDoData**, and **PidTagSwappedToDoStore** MUST be set, as specified in section 2.2.1.8, to trigger the post-transmit processing, as specified in section 3.1.4.3.

3.1.4.2 Clearing a Flag on a Message Object

3.1.4.2.1 Clearing a Flag on a Meeting-Related Object

Clearing a flag on a **meeting-related object** is identical to clearing a flag on a **message** except that the following **properties** MUST NOT be deleted or altered: **PidTagFlagStatus**, **PidTagFlagCompleteTime**, **PidTagReplyRequested**, **PidTagResponseRequested**, **PidLidFlagRequest**, **PidLidFlagString**, and **PidLidValidFlagStringProof**.

3.1.4.2.2 Clearing a Flag on a Task Object

Flagging a task is a shortcut for the user to change the values of **PidLidTaskStartDate** and **PidLidTaskDueDate**. A client can, in this way, always view an uncompleted task as having a **time flag**. Because of this, clearing a flag on a task can be viewed as equivalent to deleting the **Task object**.

3.1.4.2.3 Clearing a Flag on Other Message Objects

To clear a flag from a **Message object**, the **properties** specified in section 2.2 SHOULD be deleted with the following exceptions. These properties MUST be set to the following values.

Property	Value
PidTagToDoItemFlags	Set the todoTimeFlagged (0x00000001) bit to 0.
PidLidTaskComplete	0x00
PidLidTaskStatus	0x00000000
PidLidPercentComplete	0.0

The following properties MAY be set to the following values instead of being deleted from the object<44>.

Property	Value		
PidTagReplyRequested	0x00<45>.		
PidTagResponseRequested	0x00<46>.		
PidLidFlagRequest	Zero-length string.		
PidLidFlagString	0x00000000		
PidLidToDoOrdinalDate	4501/01/01 00:00:00.000		
PidLidToDoSubOrdinal	Zero-length string.		

3.1.4.3 Post-Transmit Processing of a Flagged Message

Once a **message** that has a value set for the **PidTagSwappedToDoStore** (section 2.2.1.8) property has been sent, a client that supports **sender flags** or **sender reminders** MUST<47> take the following actions.

If the value of PidTagSwappedToDoStore matches the value of PidTagStoreEntryId of the Message object, it MUST swap the contents of PidTagSwappedToDoData and the primary flag location as shown by the mapping in section 2.2.1.7. After the operation, the previous contents of the primary flag storage location MUST now be in the secondary flag storage

location and vice versa. The value of **PidLidValidFlagStringProof** MUST also be set equal to the value of **PidTagMessageDeliveryTime**.

If the value of **PidTagSwappedToDoStore** does not match the value of **PidTagStoreEntryId**, the client MUST clear the **PidTagSwappedToDoData** property.

In both cases, **PidTagSwappedToDoStore** MUST be deleted.

3.1.5 Message Processing Events and Sequencing Rules

None.

3.1.6 Timer Events

None.

3.1.7 Other Local Events

None.

4 Protocol Examples

All examples in this section assume that the user who is flagging the object resides in the Pacific Standard Time Zone (UTC -8). The following are descriptions of what a client might do to accomplish the scenarios and the responses that a server might return.

Before flagging any **Message objects**, the client needs to ask the server to perform a mapping from named properties to **property** identifiers, using **RopGetPropertyIDsFromNames**.

Property	Property set GUID	Name or ID
PidLidFlagRequest	{00062008-0000-0000-C000- 000000000046}	0x8530
PidLidFlagString	{00062008-0000-0000-C000- 000000000046}	0x85C0
PidLidValidFlagStringProof	{00062008-0000-0000-C000- 000000000046}	0x85BF
PidLidToDoTitle	{00062008-0000-0000-C000- 000000000046}	0x85A4
PidLidToDoOrdinalDate	{00062008-0000-0000-C000- 000000000046}	0x85A0
PidLidToDoSubOrdinal	{00062008-0000-0000-C000- 000000000046}	0x85A1

PidLidTaskStartDate	{00062003-0000-0000-C000- 000000000046}	0x8104
PidLidTaskDueDate	{00062003-0000-0000-C000- 000000000046}	0x8105
PidLidCommonStart	{00062008-0000-0000-C000- 000000000046}	0x8516
PidLidCommonEnd	{00062008-0000-0000-C000- 000000000046}	0x8517
PidLidTaskDateCompleted	{00062003-0000-0000-C000- 000000000046}	0x810F
PidLidTaskComplete	{00062003-0000-0000-C000- 000000000046}	0x811C
PidLidTaskStatus	{00062003-0000-0000-C000- 000000000046}	0x8101
PidLidPercentComplete	{00062003-0000-0000-C000- 000000000046}	0x8102
PidLidReminderSet	{00062008-0000-0000-C000- 000000000046}	0x8503
PidLidReminderDelta	{00062008-0000-0000-C000- 000000000046}	0x8501
PidLidReminderTime	{00062008-0000-0000-C000- 000000000046}	0x8502
PidLidReminderSignalTime	{00062008-0000-0000-C000- 000000000046}	0x8560

The server might respond with the following identifiers, which will be used in the examples that follow (the actual identifiers are at the discretion of the server).

Property	Property identifier
PidLidFlagRequest	0x802A
PidLidFlagString	0x83C0
PidLidValidFlagStringProof	0x83CA

PidLidToDoTitle	0x8018
PidLidToDoOrdinalDate	0x830D
PidLidToDoSubOrdinal	0x830E
PidLidTaskStartDate	0x8143
PidLidTaskDueDate	0x8144
PidLidCommonStart	0x81BC
PidLidCommonEnd	0x81BB
PidLidTaskDateCompleted	0x8149
PidLidTaskComplete	0x8148
PidLidTaskStatus	0x8145
PidLidPercentComplete	0x8146
PidLidReminderSet	0x8004
PidLidReminderDelta	0x81FF
PidLidReminderTime	0x8005
PidLidReminderSignalTime	0x8006

4.1 Color-Flagged Object

Ryan Gregg has a **message** in his Inbox related to the "Woodgrove Bank" account, which he has associated in his mind to the orange flag. He uses the default request string designated by the client, which is "Follow up" <48>.

The client sends a **RopOpenMessage** request and waits for the server to respond. The server response contains a handle to the **Message object**.

The client sends a **RopGetPropertiesSpecific** request to retrieve some **properties** of the **Message object**.

Property	Property ID	Property type
PidTagMessageDeliveryTime	0x0E06	0x0040 (PtypTime)

The client receives a ROP response buffer from the server with the requested values.

Property ID	Property type	Value
0x0E06	0x0040 (PtypTime)	2008/02/11 22:41:24.765
	1 0	1 0 01

The client then sends a **RopSetProperties** request to set the flagging properties.

Property	Property ID	Property type	Value
PidTagFlagStatus	0x1090	0x0003 (PtypInteger32)	0x00000002
PidTagFollowupIcon	0x1095	0x0003 (PtypInteger32)	0x00000002
PidTagReplyRequested	0x0C17	0x000B (PtypBoolean)	0x01
PidTagResponseRequested	0x0063	0x000B (PtypBoolean)	0x01
PidLidFlagRequest	0x802A	0x001F (PtypString)	Follow up
PidLidFlagString	0x83C0	0x0003 (PtypInteger32)	0x00000003
PidLidValidFlagStringProof	0x83CA	0x0040 (PtypTime)	2008/02/11 22:41:24.765

Finally, the client then sends a **RopSaveChangesMessage** request to persist the object on the server, and a **RopRelease** request to release the object.

The above properties are all that is strictly necessary to **color flag** an object. Clients can set the other properties discussed in section 2.2.1.7 to appropriate values<49>, if desired.

4.2 Time-Flagged Object

Kendall Keil has a **message** in his Inbox with the subject "Contoso Project" and he wants to be sure to remember to follow up on that message starting on 2008/02/11, and needs to be done by 2008/02/12. He uses the default request string designated by the client, which is "Follow up". He flags the item on 2008/02/11 22:16:28.177 (UTC).

As before, the client first retrieves a handle to the Message object using RopOpenMessage.

Besides a handle, the following relevant data is returned from the response to the **RopOpenMessage** request.

Property	Property ID	Property type	Value		
PidTagNormalizedSubject	0x0E1D	0x001F (PtypString)	Contoso Project		

The client sends a **RopGetPropertiesSpecific** request to retrieve the state of the Message object.

Property	Property ID	Property type
PidTagMessageDeliveryTime	0x0E06	0x0040 (PtypTime)

The client receives a ROP response buffer from the server with the requested values.

Property	Property ID	Property type	Value
PidTagMessageDeliveryTime	0x0E06	0x0040 (PtypTime)	2008/02/11 22:41:24.765

The client then sends a **RopSetProperties** request to set the flagging properties.

Property	Property ID	Property type	Value
PidTagFlagStatus	0x1090	0x0003 (PtypInteger32)	0x00000002
PidTagFollowupIcon	0x1095	0x0003 (PtypInteger32)	0x00000006
PidTagReplyRequested	0x0C17	0x000B (PtypBoolean)	0x01
PidTagResponseRequested	0x0063	0x000B (PtypBoolean)	0x01
PidTagToDoItemFlags	0x0E2B	0x0003 (PtypInteger32)	0x00000001
PidLidFlagRequest	0x802A	0x001F (PtypString)	Follow up
PidLidFlagString	0x83C0	0x0003 (PtypInteger32)	0x00000003
PidLidValidFlagStringProof	0x83CA	0x0040 (PtypTime)	2008/02/11 22:41:24.765
PidLidToDoTitle	0x8018	0x001F (PtypString)	Contoso Project
PidLidToDoOrdinalDate	0x830D	0x0040 (PtypTime)	2008/02/11 22:16:28.177
PidLidToDoSubOrdinal	0x830E	0x001F (PtypString)	5555555

PidLidTaskStartDate	0x8143	0x0040 (PtypTime)	2008/02/11 00:00:00.000
PidLidTaskDueDate	0x8144	0x0040 (PtypTime)	2008/02/12 00:00:00.000
PidLidCommonStart	0x81BC	0x0040 (PtypTime)	2008/02/11 08:00:00.000
PidLidCommonEnd	0x81BB	0x0040 (PtypTime)	2008/02/12 08:00:00.000

Finally, the client then sends a **RopSaveChangesMessage** request to persist the object on the server, and a **RopRelease** request to release the object.

4.3 Completed Object

Kendall Keil is now finished with the work item associated with the **message** in the previous example. As before, the client first retrieves a handle to the **Message object** using **RopOpenMessage**.

The client sends a **RopSetProperties** request to set the flagging properties.

Property	Property ID	Property type	Value
PidTagFlagStatus	0x1090	0x0003 (PtypInteger32)	0x00000001
PidTagFlagCompleteTime	0x1091	0x0040 (PtypTime)	2008/02/11 22:23:00.000
PidTagReplyRequested	0x0C17	0x000B (PtypBoolean)	0x00
PidTagResponseRequested	0x0063	0x000B (PtypBoolean)	0x00
PidLidTaskDateCompleted	0x8149	0x0040 (PtypTime)	2008/02/11 08:00:00.000
PidLidTaskComplete	0x8148	0x000B (PtypBoolean)	0x01
PidLidTaskStatus	0x8145	0x0003 (PtypInteger32)	0x00000002
PidLidPercentComplete	0x8146	0x0005 (PtypFloating64)	1.0
PidLidReminderSet	0x8004	0x000B (PtypBoolean)	0x00

The application sends a RopDeletePropertiesNoReplicate request.

Property	Property ID	Property type
PidTagFollowupIcon	0x1095	0x0003 (PtypInteger32)

Finally, the client sends a **RopSaveChangesMessage** request to persist the object on the server, and a **RopRelease** request to release the object.

4.4 Flagging a Draft Message Object for the Sender and Recipient

Randy Byrne is planning to send a contract to a customer on March 7, 2008. He wants his coworker, Marina Dukhon, to review the contract before he sends it out. He sends a **message** to Marina with a **sender flag** that has a due date of 2008/03/07 with a request string of "Forward", and a **recipient flag** to Marina with a **reminder** on March 6, 2008 at 4:00 P.M. local time and a request string of "Review".

As before, the client first retrieves a handle to the **Message object** using **RopOpenMessage**.

The client sends a **RopSetProperties** request to set the flagging properties.

Property	Property ID	Property type	Value
PidTagFlagStatus	0x1090	0x0003 (PtypInteger32)	0x00000002
PidTagReplyRequested	0x0C17	0x000B (PtypBoolean)	0x01
PidTagResponseRequested	0x0063	0x000B (PtypBoolean)	0x01
PidTagReplyTime	0x0030	0x0040 (PtypTime)	2008/03/07 00:00:00.000
PidTagToDoItemFlags	0x0E2B	0x0003 (PtypInteger32)	0x00000008
PidTagSwappedToDoData	0x0E2D	0x0102 (PtypBinary)	See below
PidTagSwappedToDoStor e	0xE2C	0x0102 (PtypBinary)	See below
PidLidFlagRequest	0x802A	0x001F (PtypString)	Review
PidLidFlagString	0x83C0	0x0003 (PtypInteger32)	0x0000000A
PidLidToDoTitle	0x8018	0x001F (PtypString)	Review
PidLidTaskStatus	0x8147	0x0003 (PtypInteger32)	0x00000000
PidLidPercentComplete	0x8146	0x0005 (PtypFloating64)	0.0
PidLidTaskComplete	0x8148	0x000B (PtypBoolean)	0x00

PidLidReminderSet	0x8004	0x000B (PtypBoolean)	0x01
PidLidReminderDelta	0x81FF	0x0003 (PtypInteger32)	0x00000000
PidLidReminderTime	0x8005	0x0040 (PtypTime)	2008/03/07 00:00:00.000
PidLidReminderSignalTi me	0x8006	0x0040 (PtypTime)	2008/03/07 00:00:00.000

The value of PidTagSwappedToDoStore is set to the value of PidTagStoreEntryId of the Message object.

The value of PidTagSwappedToDoData is:

000:	01	00	00	00	79	00	00	00	01	00	00	00	46	00	6F	00
010:	72	00	77	00	61	00	72	00	64	00	00	00	00	00	00	00
020:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
030:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
040:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
050:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
060:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
070:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
080:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
090:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0A0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0B0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0C0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0D0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0E0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
OFO :	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
100:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
110:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
120:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
130:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
140:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00

150:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
160:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
170:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
180:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
190:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1A0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1B0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1C0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1D0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1E0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
1F0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
200:	00	00	00	00	00	00	00	00	00	00	00	00	ΕO	80	E9	5A
210:	60	C0	С3	0C	00	00	00	00	00	00	00	00				

This corresponds to the following values.

Member	Value
ulVersion	0x00000001
dwFlags	0x00000079
dwToDoItem	0x00000001
wszFlagTo	Forward
rtmStartDate	0x5AE980E0 (None)
rtmDueDate	0x0CC3C060 (2008/03/07 00:00:00.000)
rtmReminder	0x00000000
fReminderSet	0x00000000

Finally, the client then sends a **RopSubmitMessage** request to send the message to the intended **recipients**, and a **RopRelease request** to release the object.

When the above message is sent and is found by the client in Randy's mailbox at March 3, 2008 21:03:29.438, the value of **PidTagSwappedToDoStore** on the Message object is compared to the value of **PidTagStoreEntryId** of the Message object and, if they are equal,

the contents of the primary and **secondary flag storage locations** are swapped. The client retrieves a handle to the object by sending a **RopOpenMessage** request, and gets the relevant flagging properties by sending a **RopGetPropertiesSpecific** request. The values of the properties returned would be identical to the values set above, except for the following, which is changed by the server during message delivery.

Property	Property ID	Property type	Value		
PidTagMessageDeliveryTime	0x0E06	0x0040 (PtypTime)	2008/03/03 21:03:00.000		

The client sends a **RopSetProperties** request to perform the swap.

Property	Property ID	Property type	Value
PidTagFlagStatus	0x1090	0x0003 (PtypInteger32)	0x00000002
PidTagFollowupIcon	0x1095	0x0003 (PtypInteger32)	0x00000006
PidTagReplyRequested	0x0C17	0x000B (PtypBoolean)	0x01
PidTagResponseRequeste d	0x0063	0x000B (PtypBoolean)	0x01
PidTagToDoItemFlags	0x0E2B	0x0003 (PtypInteger32)	0x00000001
PidTagSwappedToDoDat a	0x0E2D	0x0102 (PtypBinary)	See below.
PidLidFlagRequest	0x802A	0x001F (PtypString)	Forward
PidLidFlagString	0x83C0	0x0003 (PtypInteger32)	0x00000000
PidLidValidFlagStringPro of	0x83CA	0x0040 (PtypTime)	2008/03/03 21:03:00.000
PidLidToDoTitle	0x8018	0x001F (PtypString)	Contoso Project
PidLidToDoOrdinalDate	0x830D	0x0040 (PtypTime)	2008/03/03 21:03:29.438<50>
PidLidToDoSubOrdinal	0x830E	0x001F (PtypString)	5555555
PidLidTaskDueDate	0x8144	0x0040 (PtypTime)	2008/03/07 00:00:00.000

PidLidCommonEnd	0x81BB	0x0040 (PtypTime)	2008/03/07 08:00:00.000
PidLidTaskComplete	0x8148	0x000B (PtypBoolean)	0x00
PidLidTaskStatus	0x8145	0x0003 (PtypInteger32)	0x00000000
PidLidPercentComplete	0x8146	0x0005 (PtypFloating64)	0.0
PidLidReminderSet	0x8004	0x000B (PtypBoolean)	0x00

The value of PidTagSwappedToDoData is:

000:	01	00	00	00	F9	00	00	00	01	00	00	00	52	00	65	00
010:	76	00	69	00	65	00	77	00	00	00	00	00	00	00	00	00
020:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
030:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
040:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
050:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
060:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
070:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
080:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
090:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0A0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0B0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
OC0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0D0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
0E0:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
OFO :	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
100:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
110:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
120:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
130:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
140:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00
150:	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00	00

210: E0 80 E9 5A 60 C0 C3 0C 01 00 00 00

This corresponds to the following values.

Member	Value
ulVersion	0x00000001
dwFlags	0x000000F9
dwToDoItem	0x00000001
wszFlagTo	Review
rtmStartDate	0x5AE980E0 (None)
rtmDueDate	0x5AE980E0 (None)
rtmReminder	0x0CC3C060 (2008/03/07 00:00:00.000)
fReminderSet	0x00000001

The application sends a **RopDeletePropertiesNoReplicate** request.

Property	Property ID	Property type
PidTagSwappedToDoStore	0xE2C	0x0102 (PtypBinary)
PidLidTaskStartDate	0x8143	0x0040 (PtypTime)

PidLidCommonStart	0x81BC	0x0040 (PtypTime)
PidLidTaskDateCompleted	0x8149	0x0040 (PtypTime)
PidLidReminderTime	0x8005	0x0040 (PtypTime)
PidLidReminderSignalTime	0x8006	0x0040 (PtypTime)
PidTagReplyTime	0x0030	0x0040 (PtypTime)

Finally, the client sends a **RopSaveChangesMessage** request to persist the object on the server, and a **RopRelease** request to release the object.

5 Security

5.1 Security Considerations for Implementers

There are no security considerations specific to the Informational Flagging Protocol. General security considerations pertaining to the underlying transport apply, as specified in [MS-OXCMSG] and [MS-OXOMSG].

5.2 Index of Security Parameters

None.

6 Appendix A: Office/Exchange Behavior

The information in this specification is applicable to the following versions of Office/Exchange:

- Office 2003 with Service Pack 3 applied
- Exchange 2003 with Service Pack 2 applied
- Office 2007 with Service Pack 1 applied
- Exchange 2007 with Service Pack 1 applied

Exceptions, if any, are noted below. Unless otherwise specified, any statement of optional behavior in this specification prescribed using the terms SHOULD or SHOULD NOT implies Office/Exchange behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term MAY implies Office/Exchange does not follow the prescription.

<1> Section 2.2.1.1 : While the default interface in Outlook 2003 SP3 does not provide a way for the user to set the value of **PidTagFlagStatus** on a **Task object**, the user can manipulate the view column set in a way that this **property** would be set.

- <2> Section 2.2.1.2: While the default interface in Outlook 2003 SP3 does not provide a way for the user to set the value of **PidTagFollowupIcon** on a **Task object**, the user can manipulate the view column set in a way that this **property** would be set.
- <3> Section 2.2.1.3: While the default interface in Outlook 2003 SP3 does not provide a way for the user to set the value of **PidTagFlagCompleteTime** on a **Task object**, the user can manipulate the view column set in a way that this **property** would be set.
- <4> Section 2.2.1.4: While the default interface in Outlook 2003 SP3 does not provide a way for the user to set the value of **PidTagReplyRequested** and **PidTagResponseRequested** on a **Task object**, the user can manipulate the view column set in a way that this **property** would be set.
- <5> Section 2.2.1.4: Exchange does not set **PidTagReplyRequested** or **PidTagResponseRequested**.
- <6> Section 2.2.1.4: In Outlook 2007 SP1, when swapping the contents of the primary and secondary flagging storage location, the properties **PidTagReplyRequested** and **PidTagResponseRequested** do not get updated according to the new flagging state of the primary flagging storage location to the correct value.
- <7> Section 2.2.1.6: Outlook 2003 SP3 and Exchange 2003 SP2 do not read or write this flag.
- <8> Section 2.2.1.6: In Exchange 2007 SP1, if an unflagged object is flagged complete (without first being time flagged), the bit todoTimeFlagged (0x00000001) of **PidTagToDoItemFlags** is not set.
- <9> Section 2.2.1.7: Sender flags are not supported in Outlook 2003 SP3, or Exchange.
- <10> Section 2.2.1.9: Exchange follows this convention.
- <11> Section 2.2.1.9: Exchange does not understand **PidLidFlagString** or **PidLidFlagStringProof**, so the value of **PidLidFlagRequest** is always used.
- <12> Section 2.2.1.10: Exchange does not read or write this **property**. Depending on how the user flags the object, Outlook does not always set this property.
- <13> Section 2.2.1.11: Exchange does not read or write this **property**. Depending on how the user flags the object, Outlook does not always set this property.
- <14> Section 2.2.1.11: Exchange does not read or write this **property**.
- <15> Section 2.2.1.12: Outlook 2007 SP1 substitutes the concatenated values of **PidTagSubjectPrefix** and **PidTagNormalizedSubject** when displaying a **Message object** without a value in the **PidLidToDoTitle** property.

- <16> Section 2.2.1.13: Outlook 2003 SP3 and Exchange 2003 SP2 do not read or write this **property**.
- <17> Section 2.2.3.1: Exchange does not set or clear **PidTagReplyTime**.
- <18> Section 3.1.4.1: The default Outlook user interface does not permit users to flag **Appointment objects**, **Journal objects**, or sticky notes, but it is possible to manipulate the UI in non-standard ways in order to set flag-related **properties** on such objects.
- <19> Section 3.1.4.1.1: Users cannot apply **color flags** in Outlook 2007 SP1 or Exchange 2007 SP1.
- <20> Section 3.1.4.1.1: Exchange does not set this property.
- <21> Section 3.1.4.1.1: Exchange does not set this **property**.
- <22> Section 3.1.4.1.1: Outlook 2003 writes these **properties** on **Task objects** as well.
- <23> Section 3.1.4.1.1: Exchange does not set this property.
- <24> Section 3.1.4.1.1: Exchange does not set this **property**.
- <25> Section 3.1.4.1.2: Except for receiving a **recipient flag**, **basic flags** cannot be set in Outlook 2007 SP3.
- <26> Section 3.1.4.1.3: Users cannot apply time flags in Outlook 2003 SP3 or Exchange 2003 SP2.
- <27> Section 3.1.4.1.3: Exchange does not set this **property**.
- <28> Section 3.1.4.1.3: Exchange does not set this **property**.
- <29> Section 3.1.4.1.3: Exchange does not set this **property**.
- <30> Section 3.1.4.1.3: Exchange does not set this **property**.
- <31> Section 3.1.4.1.4: In addition to the exceptions as noted for individual properties, Outlook 2003 SP3 and Exchange 2003 SP2 also do not set the following properties when marking a Message object complete: PidTagToDoItemFlags, PidLidToDoTitle, PidLidToDoOrdinalDate, PidLidToDoSubOrdinal, PidLidTaskDateCompleted, PidLidTaskComplete, PidLidTaskStatus, and PidLidPercentComplete. Note that since Outlook 2003 SP3 and Exchange 2003 SP2 also do not set PidTagFlagStatus for meeting-related objects, those objects cannot be flagged complete in Outlook 2003 SP3 and Exchange 2003 SP2.
- <32> Section 3.1.4.1.4: Outlook 2003 SP3 does not support time flags. **PidTagFlagStatus** cannot be set on a **meeting-related object**; therefore, Outlook 2003 SP3 does not support marking a meeting-related object as complete.
- <33> Section 3.1.4.1.4: Exchange does not set this **property**.

- <34> Section 3.1.4.1.4: Exchange does not set this **property**.
- <35> Section 3.1.4.1.4: Exchange does not set this **property**.
- <36> Section 3.1.4.1.4: Exchange does not set this **property**.
- <37> Section 3.1.4.1.5: Exchange does not set this **property**.
- <38> Section 3.1.4.1.5: Exchange does not set this **property**.
- <39> Section 3.1.4.1.5: Exchange does not set this **property**.
- <40> Section 3.1.4.1.5: Outlook 2003 SP3 and Exchange do not follow this guidance.
- <41> Section 3.1.4.1.5: Outlook 2003 SP3 and Exchange do not follow this guidance.
- <42> Section 3.1.4.1.5: Outlook 2003 SP3 and Exchange do not follow this guidance.
- <43> Section 3.1.4.1.6: Sender flags are not supported in Outlook 2003 SP3. Only **recipient flags** can be set in Outlook 2003 SP3.
- <44> Section 3.1.4.2.3: Outlook follows this guidance.
- <45> Section 3.1.4.2.3: Exchange does neither; it does not set nor clear this **property**.
- <46> Section 3.1.4.2.3: Exchange does neither; it does not set nor clear this **property**.
- <47> Section 3.1.4.3: Outlook 2003 and Exchange do not support sender flags, and thus do not support this portion of the protocol.
- <48> Section 4.1: This example applies to Outlook 2003 SP3 and Exchange 2003 SP2, as Outlook 2007 SP1 and Exchange 2007 SP1 do not allow users to flag an object with a color.
- <49> Section 4.1: Because time flags were introduced in Outlook 2007 SP1, and color flags are supported in Outlook 2003 SP3 and discontinued in Outlook 2007 SP1, this color flagging example shows what properties are set by Outlook 2003 SP3. By following this example, some properties could end up unsynchronized with each other (i.e. applying a color flag on an object that was previously flagged complete by Outlook 2007 SP1 following this example would not reset the value of PidLidTaskComplete). Other clients that only support color flags can choose to go further than this example, and set or reset all of the other properties to the appropriate values.
- <50> Section 4.4: Outlook 2007 SP1 sets the value of **PidLidToDoOrdinalDate** to 4501/1/1 00:00:0000 and **PidLidToDoSubOrdinal** to the zero-length string. The example shows what an ideal client does.

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