

# [MS-OXDCLI]:

## Autodiscover Publishing and Lookup Protocol

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# Table of Contents

<b>1</b>	<b>Introduction .....</b>	<b>7</b>
1.1	Glossary .....	7
1.2	References .....	10
1.2.1	Normative References .....	10
1.2.2	Informative References .....	11
1.3	Overview .....	11
1.4	Relationship to Other Protocols .....	11
1.5	Prerequisites/Preconditions .....	12
1.6	Applicability Statement .....	12
1.7	Versioning and Capability Negotiation .....	12
1.8	Vendor-Extensible Fields .....	12
1.9	Standards Assignments.....	12
<b>2</b>	<b>Messages.....</b>	<b>13</b>
2.1	Transport .....	13
2.2	Message Syntax .....	13
2.2.1	Namespaces .....	13
2.2.2	HTTP Headers .....	13
2.2.2.1	X-MapiHttpCapability .....	13
2.2.2.2	X-AnchorMailbox .....	13
2.2.2.3	X-ClientCanHandle .....	13
2.2.3	Autodiscover Request.....	14
2.2.3.1	Autodiscover .....	14
2.2.3.1.1	Request .....	14
2.2.3.1.1.1	AcceptableResponseSchema.....	14
2.2.3.1.1.2	EMailAddress.....	14
2.2.3.1.1.3	LegacyDN .....	14
2.2.4	Autodiscover Response.....	15
2.2.4.1	Autodiscover .....	15
2.2.4.1.1	Response .....	15
2.2.4.1.1.1	User .....	15
2.2.4.1.1.1.1	AutoDiscoverSMTPAddress.....	15
2.2.4.1.1.1.2	DefaultABView .....	15
2.2.4.1.1.1.3	DeploymentId .....	15
2.2.4.1.1.1.4	DisplayName .....	15
2.2.4.1.1.1.5	LegacyDN.....	16
2.2.4.1.1.2	Account .....	16
2.2.4.1.1.2.1	AccountType .....	16
2.2.4.1.1.2.2	Action .....	16
2.2.4.1.1.2.3	MicrosoftOnline .....	16
2.2.4.1.1.2.4	ConsumerMailbox .....	16
2.2.4.1.1.2.5	AlternativeMailbox .....	16
2.2.4.1.1.2.5.1	DisplayName.....	17
2.2.4.1.1.2.5.2	LegacyDN .....	17
2.2.4.1.1.2.5.3	Server.....	17
2.2.4.1.1.2.5.4	SmtpAddress.....	17
2.2.4.1.1.2.5.5	Type .....	17
2.2.4.1.1.2.6	Protocol.....	18
2.2.4.1.1.2.6.1	AD .....	18
2.2.4.1.1.2.6.2	ASUrl .....	18
2.2.4.1.1.2.6.3	AddressBook .....	18
2.2.4.1.1.2.6.3.1	ExternalUrl .....	18
2.2.4.1.1.2.6.3.2	InternalUrl .....	19
2.2.4.1.1.2.6.4	AuthPackage .....	19
2.2.4.1.1.2.6.5	AuthRequired .....	19

2.2.4.1.1.2.6.6	CertPrincipalName .....	20
2.2.4.1.1.2.6.7	DomainName .....	20
2.2.4.1.1.2.6.8	DomainRequired .....	20
2.2.4.1.1.2.6.9	EcpUrl .....	20
2.2.4.1.1.2.6.10	EcpUrl-aggr.....	20
2.2.4.1.1.2.6.11	EcpUrl-extinstall .....	20
2.2.4.1.1.2.6.12	EcpUrl-mt .....	21
2.2.4.1.1.2.6.13	EcpUrl-photo .....	21
2.2.4.1.1.2.6.14	EcpUrl-publish .....	21
2.2.4.1.1.2.6.15	EcpUrl-ret .....	21
2.2.4.1.1.2.6.16	EcpUrl-sms .....	22
2.2.4.1.1.2.6.17	EcpUrl-tm .....	22
2.2.4.1.1.2.6.18	EcpUrl-tmCreating .....	22
2.2.4.1.1.2.6.19	EcpUrl-tmEditing.....	22
2.2.4.1.1.2.6.20	EcpUrl-tmHiding .....	23
2.2.4.1.1.2.6.21	EcpUrl-um .....	23
2.2.4.1.1.2.6.22	Encryption .....	23
2.2.4.1.1.2.6.23	EmwsUrl .....	23
2.2.4.1.1.2.6.24	EwsUrl.....	23
2.2.4.1.1.2.6.25	External.....	23
2.2.4.1.1.2.6.26	GroupingInformation .....	24
2.2.4.1.1.2.6.27	Internal .....	24
2.2.4.1.1.2.6.27.1	OWAUrl.....	24
2.2.4.1.1.2.6.28	LoginName .....	24
2.2.4.1.1.2.6.29	MailStore .....	24
2.2.4.1.1.2.6.29.1	ExternalUrl .....	25
2.2.4.1.1.2.6.29.2	InternalUrl .....	25
2.2.4.1.1.2.6.30	MdbDN .....	25
2.2.4.1.1.2.6.31	OABUrl .....	25
2.2.4.1.1.2.6.32	OOFUrl .....	25
2.2.4.1.1.2.6.33	Port .....	25
2.2.4.1.1.2.6.34	PublicFolderServer .....	25
2.2.4.1.1.2.6.35	ReferralPort .....	25
2.2.4.1.1.2.6.36	Server.....	26
2.2.4.1.1.2.6.37	ServerDN.....	26
2.2.4.1.1.2.6.38	ServerExclusiveConnect.....	26
2.2.4.1.1.2.6.39	ServerVersion .....	26
2.2.4.1.1.2.6.40	SharingUrl .....	26
2.2.4.1.1.2.6.41	SiteMailboxCreationURL.....	27
2.2.4.1.1.2.6.42	SMTPLast.....	27
2.2.4.1.1.2.6.43	SPA.....	27
2.2.4.1.1.2.6.44	SSL.....	27
2.2.4.1.1.2.6.45	TTL .....	27
2.2.4.1.1.2.6.46	Type .....	28
2.2.4.1.1.2.6.47	UMUrl.....	28
2.2.4.1.1.2.6.48	UsePOPAuth .....	28
2.2.4.1.1.2.7	PublicFolderInformation.....	29
2.2.4.1.1.2.7.1	SmtAddress.....	29
2.2.4.1.1.2.8	RedirectAddr.....	29
2.2.4.1.1.2.9	RedirectUrl .....	29
2.2.4.1.1.3	Error .....	29
2.2.4.1.1.3.1	DebugData .....	30
2.2.4.1.1.3.2	ErrorCode.....	30
2.2.4.1.1.3.3	Message.....	30
<b>3</b>	<b>Protocol Details .....</b>	<b>31</b>
3.1	Client Details .....	31
3.1.1	Abstract Data Model.....	31

3.1.2	Timers .....	31
3.1.3	Initialization .....	31
3.1.4	Higher-Layer Triggered Events .....	31
3.1.5	Message Processing Events and Sequencing Rules .....	31
3.1.5.1	Nonfunctional URIs .....	32
3.1.5.2	HTTP 302 Redirects .....	32
3.1.5.3	Autodiscover Redirect .....	32
3.1.5.4	Autodiscover Configuration Information .....	32
3.1.5.5	Autodiscover Server Errors .....	33
3.1.6	Timer Events .....	33
3.1.7	Other Local Events .....	33
3.2	Server Details .....	33
3.2.1	Abstract Data Model .....	33
3.2.2	Timers .....	33
3.2.3	Initialization .....	33
3.2.4	Higher-Layer Triggered Events .....	33
3.2.5	Message Processing Events and Sequencing Rules .....	33
3.2.5.1	Processing the X-MapiHttpCapability Header .....	34
3.2.6	Timer Events .....	35
3.2.7	Other Local Events .....	35
<b>4</b>	<b>Protocol Examples .....</b>	<b>36</b>
4.1	Autodiscover Request .....	37
4.2	Autodiscover Redirect .....	37
4.3	Autodiscover Configuration .....	38
4.4	MapiHttp Response .....	39
4.5	Autodiscover Server Errors .....	40
<b>5</b>	<b>Security .....</b>	<b>41</b>
5.1	Security Considerations for Implementers .....	41
5.2	Index of Security Parameters .....	41
<b>6</b>	<b>Appendix A: XSDs .....</b>	<b>42</b>
6.1	Autodiscover Request XSD .....	42
6.2	Autodiscover Response XSD .....	42
6.3	Autodiscover Error Response XSD .....	45
6.4	Autodiscover Redirect Response XSD .....	46
<b>7</b>	<b>Appendix B: Product Behavior .....</b>	<b>48</b>
<b>8</b>	<b>Change Tracking .....</b>	<b>51</b>
<b>9</b>	<b>Index .....</b>	<b>52</b>

# 1 Introduction

The Autodiscover Publishing and Lookup Protocol is used by clients to retrieve **URLs** and settings that are needed to gain access to the **web services** that are offered by the server.

Sections 1.5, 1.8, 1.9, 2, and 3 of this specification are normative. All other sections and examples in this specification are informative.

## 1.1 Glossary

This document uses the following terms:

**Active Directory:** The Windows implementation of a general-purpose directory service, which uses **LDAP** as its primary access protocol. **Active Directory** stores information about a variety of objects in the network such as user accounts, computer accounts, groups, and all related credential information used by Kerberos [\[MS-KILE\]](#). **Active Directory** is either deployed as Active Directory Domain Services (AD DS) or Active Directory Lightweight Directory Services (AD LDS), which are both described in [\[MS-ADOD\]](#): Active Directory Protocols Overview.

**address book:** A collection of Address Book objects, each of which are contained in any number of address lists.

**authentication:** The act of proving an identity to a server while providing key material that binds the identity to subsequent communications.

**Autodiscover client:** A client that queries for a set of server locations where setup and configuration information for an [\[RFC2821\]](#)-compliant email address is stored.

**Autodiscover server:** A server in a managed environment that makes setup and configuration information available to **Autodiscover clients**. The location of Autodiscover servers is made available via the Autodiscover HTTP Service Protocol, as described in [\[MS-OXDISCO\]](#).

**calendar:** A date range that shows availability, meetings, and appointments for one or more users or resources. See also Calendar object.

**contact:** A person, company, or other entity that is stored in a directory and is associated with one or more unique identifiers and attributes, such as an Internet message address or login name.

**Contacts folder:** A Folder object that contains Contact objects.

**display name:** A text string that is used to identify a principal or other object in the user interface. Also referred to as title.

**distinguished name (DN):** In the **Active Directory** directory service, the unique identifier of an object in **Active Directory**, as described in [\[MS-ADTS\]](#) and [\[RFC2251\]](#).

**domain:** A set of users and computers sharing a common namespace and management infrastructure. At least one computer member of the set has to act as a domain controller (DC) and host a member list that identifies all members of the domain, as well as optionally hosting the **Active Directory** service. The domain controller provides **authentication** of members, creating a unit of trust for its members. Each domain has an identifier that is shared among its members. For more information, see [\[MS-AUTHSOD\]](#) section 1.1.1.5 and [\[MS-ADTS\]](#).

**Domain Name System (DNS):** A hierarchical, distributed database that contains mappings of domain names to various types of data, such as IP addresses. DNS enables the location of computers and services by user-friendly names, and it also enables the discovery of other information stored in the database.

**email address:** A string that identifies a user and enables the user to receive Internet messages.

**endpoint:** A communication port that is exposed by an application server for a specific shared service and to which messages can be addressed.

**enterprise/site/server distinguished name (ESSDN):** An X500 DN that identifies an entry in an abstract naming scheme that is separate from an **address book**. The naming scheme defines enterprises, which contain sites, and sites contain servers and users. There is no concrete data structure that embodies an ESSDN. Instead, an address book entry can contain an ESSDN as a property of the entry.

**Exchange Control Panel (ECP):** A feature that enables end users to manage server options without the assistance of an administrator.

**fully qualified domain name (FQDN):** In **Active Directory**, a fully qualified domain name (FQDN) that identifies a **domain**.

**Global Address List (GAL):** An address list that conceptually represents the default address list for an **address book**.

**globally unique identifier (GUID):** A term used interchangeably with universally unique identifier (UUID) in Microsoft protocol technical documents (TDs). Interchanging the usage of these terms does not imply or require a specific algorithm or mechanism to generate the value. Specifically, the use of this term does not imply or require that the algorithms described in [\[RFC4122\]](#) or [\[C706\]](#) must be used for generating the **GUID**. See also universally unique identifier (UUID).

**Hypertext Transfer Protocol (HTTP):** An application-level protocol for distributed, collaborative, hypermedia information systems (text, graphic images, sound, video, and other multimedia files) on the World Wide Web.

**Hypertext Transfer Protocol Secure (HTTPS):** An extension of HTTP that securely encrypts and decrypts web page requests. In some older protocols, "Hypertext Transfer Protocol over Secure Sockets Layer" is still used (Secure Sockets Layer has been deprecated). For more information, see [\[SSL3\]](#) and [\[RFC5246\]](#).

**Internet Message Access Protocol - Version 4 (IMAP4):** A protocol that is used for accessing email and news items from mail servers, as described in [\[RFC3501\]](#).

**Lightweight Directory Access Protocol (LDAP):** The primary access protocol for **Active Directory**. Lightweight Directory Access Protocol (LDAP) is an industry-standard protocol, established by the Internet Engineering Task Force (IETF), which allows users to query and update information in a directory service (DS), as described in [MS-ADTS]. The Lightweight Directory Access Protocol can be either version 2 [\[RFC1777\]](#) or version 3 [\[RFC3377\]](#).

**mailbox:** A **message store** that contains email, calendar items, and other Message objects for a single recipient.

**message store:** A unit of containment for a single hierarchy of Folder objects, such as a mailbox or public folders.

**offline address book (OAB):** A collection of address lists that are stored in a format that a client can save and use locally.

**Out of Office (OOO):** One of the possible values for the free/busy status on an appointment. It indicates that the user will not be in the office during the appointment.

**Post Office Protocol - Version 3 (POP3):** A protocol that is used for accessing email from mail servers, as described in [\[RFC1939\]](#).

**public folder:** A Folder object that is stored in a location that is publicly available.



**remote procedure call (RPC):** A communication protocol used primarily between client and server. The term has three definitions that are often used interchangeably: a runtime environment providing for communication facilities between computers (the RPC runtime); a set of request-and-response message exchanges between computers (the RPC exchange); and the single message from an RPC exchange (the RPC message). For more information, see [C706].

**Secure Sockets Layer (SSL):** A security protocol that supports confidentiality and integrity of messages in client and server applications that communicate over open networks. SSL supports server and, optionally, client **authentication** using X.509 certificates [\[X509\]](#) and [\[RFC5280\]](#). SSL is superseded by **Transport Layer Security (TLS)**. TLS version 1.0 is based on SSL version 3.0 [SSL3].

**Short Message Service (SMS):** A communications protocol that is designed for sending text messages between mobile phones.

**Simple Mail Transfer Protocol (SMTP):** A member of the TCP/IP suite of protocols that is used to transport Internet messages, as described in [\[RFC5321\]](#).

**site mailbox:** A repository comprised of a mailbox and a web-based collaboration environment that is presented to users as a mailbox in an email client. A site mailbox uses team membership to determine which users have access to the repository.

**Transport Layer Security (TLS):** A security protocol that supports confidentiality and integrity of messages in client and server applications communicating over open networks. TLS supports server and, optionally, client authentication by using X.509 certificates (as specified in [X509]). TLS is standardized in the IETF TLS working group.

**Uniform Resource Identifier (URI):** A string that identifies a resource. The URI is an addressing mechanism defined in Internet Engineering Task Force (IETF) Uniform Resource Identifier (URI): Generic Syntax [\[RFC3986\]](#).

**Uniform Resource Locator (URL):** A string of characters in a standardized format that identifies a document or resource on the World Wide Web. The format is as specified in [\[RFC1738\]](#).

**web server:** A server computer that hosts websites and responds to requests from applications.

**web service:** A unit of application logic that provides data and services to other applications and can be called by using standard Internet transport protocols such as **HTTP**, **Simple Mail Transfer Protocol (SMTP)**, or File Transfer Protocol (FTP). Web services can perform functions that range from simple requests to complicated business processes.

**XML:** The Extensible Markup Language, as described in [\[XML1.0\]](#).

**XML namespace:** A collection of names that is used to identify elements, types, and attributes in XML documents identified in a URI reference [RFC3986]. A combination of XML namespace and local name allows XML documents to use elements, types, and attributes that have the same names but come from different sources. For more information, see [\[XMLNS-2ED\]](#).

**XML schema definition (XSD):** The World Wide Web Consortium (W3C) standard language that is used in defining XML schemas. Schemas are useful for enforcing structure and constraining the types of data that can be used validly within other XML documents. XML schema definition refers to the fully specified and currently recommended standard for use in authoring XML schemas.

**MAY, SHOULD, MUST, SHOULD NOT, MUST NOT:** These terms (in all caps) are used as defined in [\[RFC2119\]](#). All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

## 1.2 References

Links to a document in the Microsoft Open Specifications library point to the correct section in the most recently published version of the referenced document. However, because individual documents in the library are not updated at the same time, the section numbers in the documents may not match. You can confirm the correct section numbering by checking the [Errata](#).

### 1.2.1 Normative References

We conduct frequent surveys of the normative references to assure their continued availability. If you have any issue with finding a normative reference, please contact [dochelp@microsoft.com](mailto:dochelp@microsoft.com). We will assist you in finding the relevant information.

[MS-N2HT] Microsoft Corporation, "[Negotiate and Nego2 HTTP Authentication Protocol](#)".

[MS-NLMP] Microsoft Corporation, "[NT LAN Manager \(NTLM\) Authentication Protocol](#)".

[MS-OCAUTHWS] Microsoft Corporation, "[OC Authentication Web Service Protocol](#)".

[MS-OFBA] Microsoft Corporation, "[Office Forms Based Authentication Protocol](#)".

[MS-OXABREF] Microsoft Corporation, "[Address Book Name Service Provider Interface \(NSPI\) Referral Protocol](#)".

[MS-OXCMAPIHTTP] Microsoft Corporation, "[Messaging Application Programming Interface \(MAPI\) Extensions for HTTP](#)".

[MS-OXCRPC] Microsoft Corporation, "[Wire Format Protocol](#)".

[MS-OXDISCO] Microsoft Corporation, "[Autodiscover HTTP Service Protocol](#)".

[MS-OXWAVLS] Microsoft Corporation, "[Availability Web Service Protocol](#)".

[MS-OXWOAB] Microsoft Corporation, "[Offline Address Book \(OAB\) Retrieval File Format](#)".

[MS-OXWOOF] Microsoft Corporation, "[Out of Office \(OOO\) Web Service Protocol](#)".

[MS-OXWUMS] Microsoft Corporation, "[Voice Mail Settings Web Service Protocol](#)".

[MS-RPCH] Microsoft Corporation, "[Remote Procedure Call over HTTP Protocol](#)".

[RFC1939] Myers, J., and Rose, M., "Post Office Protocol - Version 3", STD 53, RFC 1939, May 1996, <https://www.rfc-editor.org/info/rfc1939>

[RFC2068] Fielding, R., Gettys, J., Mogul, J., et al., "Hypertext Transfer Protocol -- HTTP/1.1", RFC 2068, January 1997, <https://www.rfc-editor.org/info/rfc2068>

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[RFC2617] Franks, J., Hallam-Baker, P., Hostetler, J., et al., "HTTP Authentication: Basic and Digest Access Authentication", RFC 2617, June 1999, <https://www.rfc-editor.org/info/rfc2617>

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## 1.3 Overview

This protocol is a set of methods, headers, and content types that extend **HTTP** version 1.1, as described in [\[RFC2616\]](#). A list of possible **Autodiscover server URIs** is first discovered utilizing the Autodiscover HTTP Service Protocol, as described in [\[MS-OXDISCO\]](#). This protocol enables **Autodiscover clients** to acquire email configuration settings for specific **email addresses** from the list of Autodiscover servers obtained from the Autodiscover HTTP Service Protocol.

This document specifies the following Autodiscover operations:

- A mechanism for Autodiscover clients to issue queries against Autodiscover servers.
- A mechanism for Autodiscover servers to send client configuration data to Autodiscover clients.
- A mechanism for Autodiscover servers to send referrals to Autodiscover clients.

## 1.4 Relationship to Other Protocols

This protocol and the Autodiscover HTTP Service Protocol described in [\[MS-OXDISCO\]](#) work together to use the standard **HTTP** mechanisms described in [\[RFC2068\]](#) to provide client management over the Internet. This protocol requires the Autodiscover HTTP Service Protocol to find Autodiscover servers that support this protocol. A higher-level protocol, given a server name or **URL**, uses this protocol to locate the corresponding **fully qualified domain name (FQDN)**.

This protocol relies on HTTP 1.1, as described in [\[RFC2616\]](#). It relies on **HTTPS**, as described in [\[RFC2818\]](#), for data protection services.

For conceptual background information and overviews of the relationships and interactions between this and other protocols, see [\[MS-OXPROTO\]](#).

## 1.5 Prerequisites/Preconditions

This protocol requires a **web server** that supports the **HTTP POST** command, as specified in [\[RFC2518\]](#) and [\[RFC2068\]](#).

This protocol also requires that **Autodiscover clients** have **URIs** that point to **Autodiscover servers**. Autodiscover clients can obtain these URIs by using the Autodiscover HTTP Service Protocol specified in [\[MS-OXDISCO\]](#).

This protocol assumes that the client has found the Autodiscover server via the Autodiscover HTTP Service Protocol, as specified in [\[MS-OXDISCO\]](#).

## 1.6 Applicability Statement

This protocol is used by a client to discover email configuration settings for a given **email address**.

## 1.7 Versioning and Capability Negotiation

Different versions of this protocol can be negotiated by using the **AcceptableResponseSchema** element, specified in section [2.2.3.1.1.1](#).

## 1.8 Vendor-Extensible Fields

Vendors MAY pass additional **XML** elements to Autodiscover clients from the Autodiscover server. To do so, the vendor SHOULD use a separate **XML namespace** and pass this in the **AcceptableResponseSchema** element, as specified in section [2.2.3.1.1.1](#).

## 1.9 Standards Assignments

None.

## 2 Messages

### 2.1 Transport

Messages are transported by using an **HTTP POST** command, as specified in [\[RFC2518\]](#) and [\[RFC2068\]](#).

This protocol SHOULD be used with **Secure Sockets Layer (SSL)/Transport Layer Security (TLS)**, as specified in [\[RFC2246\]](#).

### 2.2 Message Syntax

All messages sent between the **Autodiscover client** and the **Autodiscover server** are **XML** messages.

#### 2.2.1 Namespaces

Autodiscover requests are in the "http://schemas.microsoft.com/exchange/autodiscover/outlook/requestschema/2006" namespace.

Autodiscover responses are in the "http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006" namespace.

#### 2.2.2 HTTP Headers

This protocol defines the following HTTP headers, as specified in [\[RFC2616\]](#) section 4.2.

- X-MapiHttpCapability (section [2.2.2.1](#))
- X-AnchorMailbox (section [2.2.2.2](#))
- X-ClientCanHandle (section [2.2.2.3](#))

##### 2.2.2.1 X-MapiHttpCapability

The X-MapiHttpCapability header is an optional header used in Autodiscover requests to indicate support for the Messaging Application Programming Interface (MAPI) Extensions for HTTP, as specified in [\[MS-OXCMAPIHTTP\]](#). If present in a request, the value of this header MUST be an integer value greater than zero (0) that corresponds to the highest version of the response format for the **Protocol** element (section [2.2.4.1.1.2.6](#)) supported by the client. See section [3.2.5.1](#) for more details on the available versions of the response format.

##### 2.2.2.2 X-AnchorMailbox

The X-AnchorMailbox header identifies the **email address** of the account for which the configuration information will be retrieved. This header SHOULD be passed if the client sends the X-MapiHttpCapability header.

##### 2.2.2.3 X-ClientCanHandle

The X-ClientCanHandle header contains a comma-delimited list of capabilities that the client supports. [<1>](#) The following table specifies valid values for this header.

Value	Meaning
"Negotiate"	If this value is present, the server will return a value of "negotiate" in the <b>AuthPackage</b> element (section <a href="#">2.2.4.1.1.2.6.4</a> ) if the server is configured to accept Negotiate <b>authentication</b> . If this value is not present, the server will not return a value of "negotiate" in the <b>AuthPackage</b> element.
"ExHttpInfo"	If this value is present, the server will return a <b>Protocol</b> element (section <a href="#">2.2.4.1.1.2.6</a> ) with a <b>Type</b> element (section <a href="#">2.2.4.1.1.2.6.46</a> ) set to "EXHTTP" if the server is configured to accept RPC/HTTP connections. If this value is not present, the server will not return a <b>Protocol</b> element with a <b>Type</b> element set to "EXHTTP".

## 2.2.3 Autodiscover Request

Autodiscover requests consist of a single **Autodiscover** element (section [2.2.3.1](#)), which contains information about the user within its child elements.

### 2.2.3.1 Autodiscover

The **Autodiscover** element is the root element of an Autodiscover request. The elements in the following sections can be child elements of the **Autodiscover** element.

#### 2.2.3.1.1 Request

The **Request** element contains the request to the Autodiscover service. It is a required element of the **Autodiscover** element (section [2.2.3.1](#)).

The **AcceptableResponseSchema** element and the **EmailAddress** or **LegacyDN** element MUST be child elements of the **Request** element.

##### 2.2.3.1.1.1 AcceptableResponseSchema

The **AcceptableResponseSchema** element identifies the schema for an Autodiscover response.

Clients MUST include this element. The value MUST be the following:  
<http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a>.

##### 2.2.3.1.1.2 EmailAddress

The **EmailAddress** element identifies the **email address** of the account for which the configuration information will be retrieved.

This element is an optional element for an Autodiscover request. If it is omitted, the **LegacyDN** MUST be present.

##### 2.2.3.1.1.3 LegacyDN

The **LegacyDN** element identifies a user's **mailbox** by a legacy **distinguished name (DN)**. The **LegacyDN** element is also known as the **enterprise/site/server distinguished name (ESSDN)**, which is the naming scheme that defines the user.

The **LegacyDN** element is an optional element in the request. If it is omitted, the **EEmailAddress** element MUST be present.

## 2.2.4 Autodiscover Response

Autodiscover responses consist of a single **Autodiscover** element (section [2.2.4.1](#)), which contains configuration information for the user's **mailbox** within its child elements.

### 2.2.4.1 Autodiscover

The **Autodiscover** element is the root element of an Autodiscover response. The elements in the following sections can be child elements of the **Autodiscover** element.

#### 2.2.4.1.1 Response

The **Response** element contains the response from the **Autodiscover server** that includes a list of **URLs** that are used to establish a connection with **web services**.

The elements specified in the following sections can be child elements of the **Response** element. For an example that shows the **XML** schema of the **Response** element and its child elements, see section [4](#).

##### 2.2.4.1.1.1 User

The **User** element and its child elements provide user-specific information. Servers MUST include this element if the server does not need to redirect the request and encounters no errors.

The elements specified in the following sections can be child elements of the **User** element.

###### 2.2.4.1.1.1.1 AutoDiscoverSMTPAddress

The **AutoDiscoverSMTPAddress** element represents the user's primary **Simple Mail Transfer Protocol (SMTP)** address. It is a required child element of the **User** element (section [2.2.4.1.1.1](#)).<2> This is the **email address** that is used for the Autodiscover process. The **AutoDiscoverSMTPAddress** element returns the proxy address in lieu of the email address if a proxy address exists.

###### 2.2.4.1.1.1.2 DefaultABView

The **DefaultABView** element indicates the default view for the user's **address book**. If the **Global Address List (GAL)** is the default view, this element SHOULD NOT be present. If the **Contacts folder** in the user's **mailbox** is the default view, this element SHOULD<3> be present with a value of "contacts".

###### 2.2.4.1.1.1.3 DeploymentId

The **DeploymentId** element uniquely identifies the server forest in a **GUID** format. It is a required child element of the **User** element (section [2.2.4.1.1.1](#)).

The **DeploymentId** element is returned when the user is within a server forest. The returned value is the GUID identifier of the **Active Directory** forest in which the **mailbox** user account is contained.

###### 2.2.4.1.1.1.4 DisplayName

The **DisplayName** element represents the user's **display name**. It is a required child element of the **User** element (section [2.2.4.1.1.1](#)).

### 2.2.4.1.1.1.5 LegacyDN

The **LegacyDN** element identifies a user's **mailbox** by **DN**. The **LegacyDN** is also known as the **ESSDN**, which is the naming scheme that defines the user. The **LegacyDN** element is a required child element of the **User** element (section [2.2.4.1.1.1](#)).

### 2.2.4.1.1.2 Account

The **Account** element specifies account settings for the user.

The elements specified in the following sections can be child elements of the **Account** element.

#### 2.2.4.1.1.2.1 AccountType

The **AccountType** element represents the account type. It is a required element of the **Account** element (section [2.2.4.1.1.2](#)) if the server does not need to redirect the request. The value MUST be "email".

#### 2.2.4.1.1.2.2 Action

The **Action** element provides information that is used to determine whether another Autodiscover request is required to return the user configuration information. It is a required child element of the **Account** element (section [2.2.4.1.1.2](#)). The following table specifies valid values for this element.

Value	Meaning
"settings"	The <b>Autodiscover server</b> has returned configuration settings in the <b>Protocol</b> element (section <a href="#">2.2.4.1.1.2.6</a> ).
"redirectAddr"	The Autodiscover server has returned a <b>RedirectAddr</b> element (section <a href="#">2.2.4.1.1.2.8</a> ).
"redirectUrl"	The Autodiscover server has returned a <b>RedirectUrl</b> element (section <a href="#">2.2.4.1.1.2.9</a> ).

#### 2.2.4.1.1.2.3 MicrosoftOnline

The **MicrosoftOnline** element specifies whether the user account is an online account. It is a required element of the **Account** element (section [2.2.4.1.1.2](#)) when the value of the **Action** element (section [2.2.4.1.1.2.2](#)) is "settings".<4> The value SHOULD be "False".

#### 2.2.4.1.1.2.4 ConsumerMailbox

The **ConsumerMailbox** element specifies whether the user account is a consumer mailbox. It is a required element of the **Account** element (section [2.2.4.1.1.2](#)) when the value of the **Action** element (section [2.2.4.1.1.2.2](#)) is "settings".<5> The value SHOULD be "False".

#### 2.2.4.1.1.2.5 AlternativeMailbox

The **AlternativeMailbox** element contains information that enables clients to open an additional **mailbox**. It is an optional child element of the **Account** element (section [2.2.4.1.1.2](#)).<6>

The **AlternativeMailbox** element is returned only when an alternative mailbox is associated with the user.



The elements specified in the following sections can be child elements of the **AlternativeMailbox** element.

#### 2.2.4.1.1.2.5.1 DisplayName

The **DisplayName** element represents the additional **mailbox** user's **display name**. It is a required child element of the **AlternativeMailbox** element (section [2.2.4.1.1.2.5](#)). This string is used to override how a client will display the user's name in the alternative mailbox. [<7>](#)

#### 2.2.4.1.1.2.5.2 LegacyDN

The **LegacyDN** element identifies the additional **mailbox** by **DN**. It is an optional child element of the **AlternativeMailbox** element (section [2.2.4.1.1.2.5](#)). The **LegacyDN** is also known as the **ESSDN**, which is the naming scheme that defines the alternative user. [<8>](#)

The **LegacyDN** element MUST be present if the **SmtpAddress** element (section [2.2.4.1.1.2.5.4](#)) is not present. The **LegacyDN** element MUST NOT be present if the **SmtpAddress** element is present.

#### 2.2.4.1.1.2.5.3 Server

The **Server** element contains the **FQDN** of the mail server that contains the additional mailbox. It is an optional child element of the **AlternativeMailbox** element (section [2.2.4.1.1.2.5](#)). [<9>](#)

The **Server** element MUST be present if the **SmtpAddress** element (section [2.2.4.1.1.2.5.4](#)) is not present. The **Server** element MUST NOT be present if the **SmtpAddress** element is present.

#### 2.2.4.1.1.2.5.4 SmtpAddress

The **SmtpAddress** element contains an **SMTP** address assigned to the alternative mailbox. This SMTP address can be used in the **EmailAddress** element (section [2.2.3.1.1.2](#)) of an Autodiscover request to discover configuration settings for the alternative mailbox. It is an optional child element of the **AlternativeMailbox** element (section [2.2.4.1.1.2.5](#)). [<10>](#)

The **SmtpAddress** element MUST be present if the **LegacyDN** element (section [2.2.4.1.1.2.5.2](#)) and the **Server** element (section [2.2.4.1.1.2.5.3](#)) are not present. The **SmtpAddress** element MUST NOT be present if the **LegacyDN** element and **Server** element are present.

#### 2.2.4.1.1.2.5.5 Type

The **Type** element identifies the type of the additional mail account. [<11>](#) It is a required child element of the **AlternativeMailbox** element (section [2.2.4.1.1.2.5](#)).

The following table specifies the possible values of the **Type** element.

Value	Meaning
"Archive"	The alternative mailbox represented by the parent <b>AlternativeMailbox</b> element is an archive mailbox for the user. An archive mailbox is a second <b>mailbox</b> provisioned for a user that is used to store historical messaging data .
"Delegate"	The alternative mailbox represented by the parent <b>AlternativeMailbox</b> element is owned by another user. The current user has permissions to open this mailbox.
"TeamMailbox" <a href="#">&lt;12&gt;</a>	The alternative mailbox represented by the parent <b>AlternativeMailbox</b> element is a <b>site mailbox</b> that is

Value	Meaning
	configured for the user.

### 2.2.4.1.1.2.6 Protocol

The **Protocol** element contains the configuration information for connecting a client to the server.

The **Protocol** element is a required child element of the **Account** (section [2.2.4.1.1.2](#)) element when the value of the **Action** element (section [2.2.4.1.1.2.2](#)) is "settings". In this case, if the **Protocol** element contains information that the client can use to communicate with the **mailbox** via the Messaging Application Programming Interface (MAPI) Extensions for HTTP, as specified in [\[MS-OXCMAPIHTTP\]](#), it MUST contain the XML attributes listed in the following table.

Attribute	Value
Type	"mapiHttp"
Version	An integer value that MUST be greater than zero (0) and less than or equal to the value of the X-MapiHttpCapability header (section <a href="#">2.2.2.1</a> ) included in the Autodiscover request.

The **Protocol** element is an optional child element of the **External** element (section [2.2.4.1.1.2.6.25](#)) and the **Internal** element (section [2.2.4.1.1.2.6.27](#)). The following sections describe elements that can be child elements of the **Protocol** element.

#### 2.2.4.1.1.2.6.1 AD

The **AD** element specifies the **Active Directory** server used in conjunction with the **mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). The element contains the **FQDN** of a **Lightweight Directory Access Protocol (LDAP)** server that the client can connect to for directory information.

#### 2.2.4.1.1.2.6.2 ASUrl

The **ASUrl** element specifies the **URL** of the best **endpoint** instance of Availability **web services** for an email-enabled user, as specified in [\[MS-OXWAVLS\]](#). It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

#### 2.2.4.1.1.2.6.3 AddressBook

The **AddressBook** element contains information that the client can use to connect to an NSPI server via Messaging Application Programming Interface (MAPI) Extensions for HTTP, as specified in [\[MS-OXCMAPIHTTP\]](#), to retrieve address book information.

#### 2.2.4.1.1.2.6.3.1 ExternalUrl

The **ExternalUrl** element contains a URL that the client can use to connect to an NSPI server via Messaging Application Programming Interface (MAPI) Extensions for HTTP when the client is located outside of the firewall.

#### 2.2.4.1.1.2.6.3.2 InternalUrl

The **InternalUrl** element contains a URL that the client can use to connect to an NSPI server via Messaging Application Programming Interface (MAPI) Extensions for HTTP when the client is located inside of the firewall.

#### 2.2.4.1.1.2.6.4 AuthPackage

The **AuthPackage** element specifies the **authentication** method that is used when authenticating to the server that contains the user's **mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). The **AuthPackage** element is used only when the **Type** element (section [2.2.4.1.1.2.6.46](#)) has a text value of "EXCH", "EXPR", or "EXHTTP".

The possible values are specified in the following table.

Value	Meaning
"basic"	Indicates that the client SHOULD use basic authentication, as specified in <a href="#">[RFC2617]</a> .
"kerb"	Indicates that the client SHOULD use Kerberos authentication, as specified in <a href="#">[RFC4120]</a> .
"kerbntlm"	Indicates that the client SHOULD use Kerberos authentication or NTLM authentication, as specified in <a href="#">[MS-NLMP]</a> .
"ntlm"	Indicates that the client SHOULD use NTLM authentication.
"certificate"	Indicates that the client SHOULD use certificate authentication, as specified in <a href="#">[MS-OCAUTHWS]</a> .
"negotiate"<13>	Indicates that the client SHOULD use the <b>Negotiate</b> method for authentication, as specified in <a href="#">[MS-N2HT]</a> .
"anonymous"<14>	Indicates that the client SHOULD authenticate anonymously by using an <b>SSL</b> connection.

The **AuthPackage** element is returned only when there is an external mailbox server authentication method. If the **AuthPackage** element is omitted, the client SHOULD use Kerberos or NTLM authentication.

#### 2.2.4.1.1.2.6.5 AuthRequired

The **AuthRequired** element specifies whether **authentication** is required. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). The possible values are specified in the following table.

Value	Meaning
"on"	Authentication is required by the server.
"off"	Authentication is not required by the server.

If a value is not specified, the default value is "on".

The **AuthRequired** element is returned only when the **Type** element (section [2.2.4.1.1.2.6.46](#)) has a text value of "**POP3**".

#### 2.2.4.1.1.2.6.6 CertPrincipalName

The **CertPrincipalName** element specifies the **SSL** certificate principal name that is required to connect to the server by using SSL. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

If the **CertPrincipalName** element is not specified, the default value is "msstd:SERVER", where "SERVER" is the value that is specified in the **Server** element (section [2.2.4.1.1.2.6.36](#)). For example, if "SERVER" is specified as "server.Contoso.com" and **CertPrincipalName** is left blank with SSL turned on, the default value of **CertPrincipalName** would be "msstd:server.Contoso.com".

The **CertPrincipalName** element is returned only when the connection to the server is authenticated with SSL.

#### 2.2.4.1.1.2.6.7 DomainName

The **DomainName** element specifies the user's **domain**. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). If no value is specified, the default value is the **email address** in **user principal name (UPN)** format. For example: <username>@<domain>.

#### 2.2.4.1.1.2.6.8 DomainRequired

The **DomainRequired** element contains a text value that indicates whether the domain is required for **authentication**. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). The possible values are specified in the following table.

Value	Meaning
"on"	The domain name is required for authentication.
"off"	The domain name is not required for authentication.

#### 2.2.4.1.1.2.6.9 EcpUrl

The **EcpUrl** element is the base **Exchange Control Panel (ECP) URL**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<15> The URL contains the following information:

- Protocol: requires "https"
- Host: Host name
- Path: ECP path within the host server

The value of the **EcpUrl** element is similar to the following: "https://machine.domain.Contoso.com/ecp".

#### 2.2.4.1.1.2.6.10 EcpUrl-aggr

The **EcpUrl-aggr** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access email aggregation settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<16> The value of the **EcpUrl-aggr** element is similar to the following:  
"?p=personalsettings/EmailSubscriptions.slabs&exsvurl=1".

#### 2.2.4.1.1.2.6.11 EcpUrl-extinstall

The **EcpUrl-extinstall** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to view or change the mail add-

ins currently installed in the user's mailbox. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<17>

The value of the **EcpUrl-extinstall** element is similar to the following:  
"Extension/InstalledExtensions.slabs?exsvurl=1&realm=contoso.com".

#### 2.2.4.1.1.2.6.12 EcpUrl-mt

The **EcpUrl-mt** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access email message tracking settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<18>

The value of the **EcpUrl-mt** element contains parameters contained within '<' and '>' characters that are substituted by the client as shown in the following table.

Parameter	Substitute with
<i>IsOWA</i>	A string that specifies whether the call was invoked from Outlook Web App (OWA). 'y' is substituted if it was invoked from OWA; 'n' otherwise.
<i>MsgID</i>	Internet message identifier of the message to be tracked as specified by the <b>Message-ID</b> header. See <a href="#">[RFC2822]</a> .
<i>Mbx</i>	The <b>SMTP</b> address of the user's <b>mailbox</b> .
<i>Sender</i>	The SMTP address of the message's sender.

The value of the **EcpUrl-mt** element is similar to the following:  
"PersonalSettings/DeliveryReport.aspx?exsvurl=1&IsOWA=<IsOWA>&MsgID=<MsgID>&Mbx=<Mbx>&Sender=<Sender>".

#### 2.2.4.1.1.2.6.13 EcpUrl-photo

The **EcpUrl-photo** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to view or change the user's current photo. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<19>

The value of the **EcpUrl-photo** element is similar to the following:  
"PersonalSettings/EditAccount.aspx?chgPhoto=1&realm=contoso.com".

#### 2.2.4.1.1.2.6.14 EcpUrl-publish

The **EcpUrl-publish** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access **calendar** publishing settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<20>

The value of the **EcpUrl-publish** element contains a parameter contained within '<' and '>' characters that are substituted by the client, as shown in the following table.

Parameter	Substitute with
<i>FldID</i>	The folder identifier to the calendar folder to be published.

The value of the **EcpUrl-publish** element is similar to the following:  
"customize/calendarpublishing.slabs?exsvurl=1&FldID=<FldID>".

#### 2.2.4.1.1.2.6.15 EcpUrl-ret

The **EcpUrl-ret** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access retention tag settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<21> The value of the **EcpUrl-ret** element is similar to the following: "?p=organize/retentionpolicytags.slab&exsvurl=1".

#### 2.2.4.1.1.2.6.16 EcpUrl-sms

The **EcpUrl-sms** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access Short Message Service (SMS) settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<22> The value of the **EcpUrl-sms** element is similar to the following: "?p=sms/textmessaging.slab&exsvurl=1".

#### 2.2.4.1.1.2.6.17 EcpUrl-tm

The **EcpUrl-tm** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access a list of all **site mailboxes** of which the user is currently a member. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<23>

The value of the **EcpUrl-tm** element is similar to the following: "?ftr=TeamMailbox&realm=contoso.com".

#### 2.2.4.1.1.2.6.18 EcpUrl-tmCreating

The **EcpUrl-tmCreating** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to create a new **site mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<24>

The value of the **EcpUrl-tmCreating** element contains parameters contained within '<' and '>' characters that are substituted by the client, as shown in the following table.

Parameter	Substitute with
<i>SPUrl</i>	The URL to create a new site mailbox.
<i>Title</i>	The title used to create a new site mailbox.

The value of the **EcpUrl-tmCreating** element is similar to the following: "?ftr=TeamMailboxCreating&SPUrl=<SPUrl>&Title=<Title>&realm=contoso.com".

#### 2.2.4.1.1.2.6.19 EcpUrl-tmEditing

The **EcpUrl-tmEditing** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to edit an existing **site mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<25>

The value of the **EcpUrl-tmEditing** element contains a parameter contained within '<' and '>' characters that is substituted by the client, as shown in the following table.

Parameter	Substitute with
<i>Id</i>	The <b>SMTP email address</b> or the <b>ESSDN</b> assigned to the site mailbox.

The value of the **EcpUrl-tmEditing** element is similar to the following: "?ftr=TeamMailboxEditing&Id=<Id>&realm=contoso.com".

### 2.2.4.1.1.2.6.20 EcpUrl-tmHiding

The **EcpUrl-tmHiding** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to unsubscribe the user from a **site mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<26>

The value of the **EcpUrl-tmHiding** element contains a parameter contained within '<' and '>' characters that is substituted by the client, as shown in the following table.

Parameter	Substitute with
<i>Id</i>	The <b>SMTP email address</b> or the <b>ESSDN</b> assigned to the site mailbox.

The value of the **EcpUrl-tmHiding** element is similar to the following:  
"?ftr=TeamMailboxHiding&Id=<Id>&realm=contoso.com".

### 2.2.4.1.1.2.6.21 EcpUrl-um

The **EcpUrl-um** element contains a value that, when appended to the value of the **EcpUrl** element (section [2.2.4.1.1.2.6.9](#)), results in a **URL** that can be used to access voice mail settings. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<27> The value of the **EcpUrl-um** element is similar to the following: "?p=customize/voicemail.aspx&exsvurl=1".

### 2.2.4.1.1.2.6.22 Encryption

The **Encryption** element specifies the required encryption for the connection to the server. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). This element is valid only if the value of the **Type** element (section [2.2.4.1.1.2.6.46](#)) is "IMAP", "POP3", or "SMTP". If the **Encryption** element is present, it overrides the **SSL** element (section [2.2.4.1.1.2.6.44](#)). The following table specifies the possible values of the **Encryption** element.

Value	Meaning
"None"	No encryption is used.
"SSL"	<b>SSL</b> encryption is used.
"TLS"	<b>TLS</b> encryption is used.
"Auto"	The most secure encryption that the client and server support is used.

### 2.2.4.1.1.2.6.23 EmwsUrl

The **EmwsUrl** element specifies the **URL** for the management **web services** virtual directory. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

### 2.2.4.1.1.2.6.24 EwsUrl

The **EwsUrl** element specifies the **URL** for the **web services** virtual directory. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

### 2.2.4.1.1.2.6.25 External

The **External** element contains the collection of **URLs** that a client can connect to outside the firewall. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). If the server is configured for external access, the **External** element will contain a **Protocol** element (section [2.2.4.1.1.2.6](#)) and an **OWAUrl** element (section [2.2.4.1.1.2.6.27.1](#)). The **Protocol** element SHOULD contain an **ASUrl** element (section [2.2.4.1.1.2.6.2](#)) and a **Type** element (section [2.2.4.1.1.2.6.46](#)). The **Protocol** element SHOULD NOT contain any other child elements.

#### 2.2.4.1.1.2.6.26 GroupingInformation

The **GroupingInformation** element specifies the grouping hint for certain clients. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). [<28>](#)

#### 2.2.4.1.1.2.6.27 Internal

The **Internal** element contains a collection of **URLs** that a client can connect to when it is inside the firewall. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

If the server is configured for internal access, the **Internal** element contains a **Protocol** element, (as specified in section [2.2.4.1.1.2.6](#)) and an **OWAUrl** element (as specified in section [2.2.4.1.1.2.6.27.1](#)). The **Protocol** child element SHOULD contain an **ASUrl** element (as specified in section [2.2.4.1.1.2.6.2](#)) and a **Type** element (as specified in section [2.2.4.1.1.2.6.46](#)). The **Protocol** child element SHOULD NOT contain any other child elements.

#### 2.2.4.1.1.2.6.27.1 OWAUrl

The **OWAUrl** element describes the **URL**, as specified in [\[RFC3986\]](#), and the **authentication** method that is used to access the server. It is a required child element of the **Internal** element (section [2.2.4.1.1.2.6.27](#)) and the **External** element (section [2.2.4.1.1.2.6.25](#)).

The **OWAUrl** has a required **AuthenticationMethod** attribute. This attribute specifies the allowed authentication methods that are supported by the server. This attribute can be one or more of the values in the following table. Multiple values are separated by commas.

Value	Authentication method
"WindowsIntegrated"	Integrated Windows Authentication, as specified in <a href="#">[MS-OAUTHWS]</a> .
"Fba"	Forms Based Authentication, as specified in <a href="#">[MS-OFBA]</a> .
"Ntlm"	NTLM Authentication, as specified in <a href="#">[MS-NLMP]</a> .
"Digest"	Digest Authentication, as specified in <a href="#">[RFC2617]</a> .
"Basic"	Basic Authentication, as specified in <a href="#">[RFC2617]</a> .
"LiveIdFba" <a href="#">&lt;29&gt;</a>	Live Id Authentication, as specified in <a href="#">[MS-OAUTHWS]</a> .

#### 2.2.4.1.1.2.6.28 LoginName

The **LoginName** element specifies the user's mail server logon name. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

#### 2.2.4.1.1.2.6.29 MailStore



The **MailStore** element contains information that the client can use to connect to a **mailbox** via Messaging Application Programming Interface (MAPI) Extensions for HTTP, as specified in [\[MS-OXCMAPIHTTP\]](#), to retrieve mailbox information.

#### 2.2.4.1.1.2.6.29.1 ExternalUrl

The **ExternalUrl** element contains a URL that the client can use to connect to a **mailbox** via Messaging Application Programming Interface (MAPI) Extensions for HTTP when the client is located outside of the firewall.

#### 2.2.4.1.1.2.6.29.2 InternalUrl

The **InternalUrl** element contains a URL that the client can use to connect to a **mailbox** via Messaging Application Programming Interface (MAPI) Extensions for HTTP when the client is located inside of the firewall.

#### 2.2.4.1.1.2.6.30 MdbDN

The **MdbDN** element contains the **DN** of the **mailbox** database. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

#### 2.2.4.1.1.2.6.31 OABUrl

The **OABUrl** element specifies the **offline address book (OAB)** configuration server **URL** for a server. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). For more details about the services that are available at this URL, see [\[MS-OXWOAB\]](#).

The **OABUrl** element is returned if there is an internal or external OAB configured for the user.

#### 2.2.4.1.1.2.6.32 OOFUrl

The **OOFUrl** element specifies the **URL** of the best instance of the Out of Office (OOF) Web Service for a mail-enabled user. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). For more details about the services that are available at this URL, see [\[MS-OXWOOF\]](#).

The **OOFUrl** element is returned when the server implements a URL for internal or external access to the Out of Office (OOF) Web Service. If the **OOFUrl** element is omitted, the **Out of Office (OOF)** services are not available to the client.

#### 2.2.4.1.1.2.6.33 Port

The **Port** element specifies the port that is used to connect to the **message store**. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). For more details, see [\[MS-OXCRPC\]](#).

The **Port** element is not returned when the **Server** element contains a **URL**.

#### 2.2.4.1.1.2.6.34 PublicFolderServer

The **PublicFolderServer** element specifies the **FQDN** for the **public folder** server. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

#### 2.2.4.1.1.2.6.35 ReferralPort

The **ReferralPort** element specifies the port that is used to get a referral to a directory. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). For more details, see [\[MS-OXABREF\]](#).

### 2.2.4.1.1.2.6.36 Server

The **Server** element specifies the name of the mail server. It is a required child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)) that has a **Type** element (section [2.2.4.1.1.2.6.46](#)) value of "EXCH", "EXPR", "EXHTTP", "POP3", "SMTP", or "IMAP". The value will be either a host name or an IP address.

### 2.2.4.1.1.2.6.37 ServerDN

The **ServerDN** element specifies the **DN** of the mail server. It is a required child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)) when the **Type** element (section [2.2.4.1.1.2.6.46](#)) has a value of "EXCH".

### 2.2.4.1.1.2.6.38 ServerExclusiveConnect

The **ServerExclusiveConnect** element specifies whether the client uses the connection information contained in the parent **Protocol** element (section [2.2.4.1.1.2.6](#)) first when the client attempts to connect to the server. It is an optional child element of the **Protocol** element. [<30>](#)

The possible values are specified in the following table.

Value	Meaning
"on"	Clients SHOULD use the connection information in the parent <b>Protocol</b> element first when attempting to connect to the server.
"off"	Clients SHOULD NOT use the connection information in the parent <b>Protocol</b> element first when attempting to connect to the server unless there are no other <b>Protocol</b> elements that contain a <b>ServerExclusiveConnect</b> element with a value of "on".

If the element is not present, the default value is "off". If no **Protocol** elements in the response have a **ServerExclusiveConnect** element set to "on", the client can use the **Protocol** elements in any order.

The **ServerExclusiveConnect** element is used only when the **Type** element (section [2.2.4.1.1.2.6.46](#)) is equal to "EXPR", "EXCH", or "EXHTTP".

### 2.2.4.1.1.2.6.39 ServerVersion

The **ServerVersion** element represents the version number of the server software. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The **ServerVersion** value is a 32-bit hexadecimal number that contains the major version number, minor version number, and major build number of the server. The **ServerVersion** element is used only when the **Type** element (section [2.2.4.1.1.2.6.46](#)) has a value of "EXCH".

### 2.2.4.1.1.2.6.40 SharingUrl

The **SharingUrl** element specifies the **endpoint** for a sharing server, which is a server used for sharing **calendars** and **contacts**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The **SharingUrl** element is returned when the server implements a **URL** for cross-organization sharing.

#### 2.2.4.1.1.2.6.41 SiteMailboxCreationURL

The **SiteMailboxCreationURL** element contains a **URL** to a self-service web site that can be used to create a new **site mailbox**. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).<31>

#### 2.2.4.1.1.2.6.42 SMTPLast

The **SMTPLast** element specifies whether the **Simple Mail Transfer Protocol (SMTP)** server requires that email be downloaded before it sends email by using the SMTP server. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The possible values are specified in the following table.

Value	Meaning
"on"	The server requires that email be downloaded before the client sends mail via SMTP.
"off"	The server does not require that email be downloaded before the client sends mail via SMTP.

If this element is not present, the default value is "off".

The **SMTPLast** element is used only when the **Type** element (section [2.2.4.1.1.2.6.46](#)) is equal to "SMTP".

#### 2.2.4.1.1.2.6.43 SPA

The **SPA** element indicates whether secure password **authentication** is required. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). This element is only valid when the value of the **Type** element (section [2.2.4.1.1.2.6.46](#)) is "SMTP", "POP3", or "IMAP". The possible values are specified in the following table.

Value	Meaning
"on"	SPA is required.
"off"	SPA is not required.

If this element is not present, the default value is "on".

#### 2.2.4.1.1.2.6.44 SSL

The **SSL** element specifies whether the server requires **SSL** for logon. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The possible values are specified in the following table.

Value	Meaning
"on"	SSL is required.
"off"	SSL is not required.

If a value is not specified, the default value is "on".

#### 2.2.4.1.1.2.6.45 TTL

The **TTL** element specifies the time, in hours, during which the settings remain valid. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

A value of "0" (zero) indicates that rediscovery is not required. If the **TTL** element is omitted, the default value is "1".

#### 2.2.4.1.1.2.6.46 Type

The **Type** element identifies the type of the configured mail account. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)). If the **Protocol** element has a Type attribute, then the **Type** element MUST NOT be present. If the **Protocol** element does not have a Type attribute, then the **Type** element MUST be present. The possible values are specified in the following table.

Value	Meaning
"EXCH"	The <b>Protocol</b> element contains information that the <b>Autodiscover client</b> can use to communicate with the <b>mailbox</b> via a <b>remote procedure call (RPC)</b> . For details, see <a href="#">[MS-OXCRPC]</a> .
"EXPR"	The <b>Protocol</b> element contains information that the Autodiscover client can use to communicate when outside the firewall, including RPC/ <b>HTTP</b> connections. For details, see <a href="#">[MS-RPCH]</a> .
"EXHTTP" <a href="#">&lt;32&gt;</a>	The <b>Protocol</b> element contains information that the Autodiscover client can use to communicate via RPC/HTTP connections.
"POP3" <a href="#">&lt;33&gt;</a>	The <b>Protocol</b> element contains settings that the client can use to communicate with the mail server via <b>POP3</b> . For details, see <a href="#">[RFC1939]</a> .
"SMTP" <a href="#">&lt;34&gt;</a>	The <b>Protocol</b> element contains settings the client can use to send mail via <b>SMTP</b> . For details, see <a href="#">[RFC2821]</a> .
"IMAP" <a href="#">&lt;35&gt;</a>	The <b>Protocol</b> element contains settings the client can use to communicate with the mail server via <b>IMAP4</b> . For details, see <a href="#">[RFC3501]</a> .
"DAV" <a href="#">&lt;36&gt;</a>	The <b>Protocol</b> element contains settings the client can use to communicate with the mail server via the DAV protocol. For details, see <a href="#">[RFC2518]</a> .
"WEB"	The <b>Protocol</b> element contains settings the client can use to connect via a web browser.

#### 2.2.4.1.1.2.6.47 UUrl

The **UUrl** element specifies the **URL** of the best instance of the Voice Mail Settings Web Service protocol ([\[MS-OXWUMS\]](#)) for a mail-enabled user. It is an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The **UUrl** element is returned when the server implements a URL for internal or external access to the Voice Mail Settings Web Service.

#### 2.2.4.1.1.2.6.48 UsePOPAuth

The **UsePOPAuth** element indicates whether the **authentication** information that is provided for a **POP3** type of account is also used for **SMTP**. It MAY be an optional child element of the **Protocol** element (section [2.2.4.1.1.2.6](#)).

The possible values are specified in the following table.

Value	Meaning
"on"	Use the POP3 authentication information for SMTP.
"off"	Do not use the POP3 authentication information for SMTP.

The **UsePOPAuth** element is used only when the value of the **Type** element (section [2.2.4.1.1.2.6.46](#)) is equal to "SMTP".

### 2.2.4.1.1.2.7 PublicFolderInformation

The **PublicFolderInformation** element contains information that enables clients to send an Autodiscover request to discover public folder settings. It is an optional child element of the **Account** element (section [2.2.4.1.1.2](#)). [<37>](#) There MUST NOT be more than one **PublicFolderInformation** element in a response.

The elements specified in the following sections can be child elements of the **PublicFolderInformation** element.

#### 2.2.4.1.1.2.7.1 SmtAddress

The **SmtAddress** element contains an **SMTP** address assigned to the public folder **message store** configured for the user. This SMTP address can be used in the **EMailAddress** element (section [2.2.3.1.1.2](#)) of an Autodiscover request to discover public folder settings. It is a required child element of the **PublicFolderInformation** element (section [2.2.4.1.1.2.7](#)).

#### 2.2.4.1.1.2.8 RedirectAddr

The **RedirectAddr** element specifies the **email address** to use for a subsequent Autodiscover request. It is a required child element of the **Account** element (section [2.2.4.1.1.2](#)) when the value of the **Action** element (section [2.2.4.1.1.2.2](#)) is "redirectAddr".

The **RedirectAddr** element is returned when the server requires another email address to perform another Autodiscover request.

#### 2.2.4.1.1.2.9 RedirectUrl

The **RedirectUrl** element specifies the **URL** of the server to use for a subsequent Autodiscover request. It is a required child element of the **Account** element (section [2.2.4.1.1.2](#)) when the value of the **Action** element (section [2.2.4.1.1.2.2](#)) is "redirectUrl".

The **RedirectUrl** element is returned when the server requires another URL to perform another Autodiscover request.

#### 2.2.4.1.1.3 Error

The **Error** element contains an Autodiscover error response. It is an optional child element of the **Response** element (section [2.2.4.1.1](#)). The **Error** element has two attributes, as listed in the following table.

Attribute	Description
<b>Time</b>	Represents the time when the error response was returned.
<b>Id</b>	Represents a hash value of the name of the mail server.

The elements specified in the following sections can be child elements of the **Error** element.

### 2.2.4.1.1.3.1 DebugData

The **DebugData** element contains the debug data for an Autodiscover error response. It is a required child element of the **Error** element (section [2.2.4.1.1.3](#)). The contents of this element will depend on the implementation of the **Autodiscover server**.

### 2.2.4.1.1.3.2 ErrorCode

The **ErrorCode** element contains the error code for an error Autodiscover response. It is a required child element of the **Error** element (section [2.2.4.1.1.3](#)).

The following table lists the current error codes.

Error code	Description
500	The <b>email address</b> cannot be found. The <b>Autodiscover server</b> cannot determine how to provide configuration information for the requested email address.
501	Bad Address. The Autodiscover server recognizes the given email address but is unable to provide configuration information because the given email address has no configuration options.
600	Invalid Request. The <b>XML</b> request was improperly formatted.
601	The Autodiscover server was unable to provide configuration information of the requested type.
602	Bad Address. The Autodiscover server recognizes the specified email address but is unable to provide configuration information because of configuration errors.
603	The Autodiscover server threw an internal error.

### 2.2.4.1.1.3.3 Message

The **Message** element contains the error message for an error Autodiscover response. It is a required child element of the **Error** element (section [2.2.4.1.1.3](#)). The **Message** element SHOULD be in the form of a human-readable error message.

## 3 Protocol Details

### 3.1 Client Details

#### 3.1.1 Abstract Data Model

None.

#### 3.1.2 Timers

Clients SHOULD implement a Time-To-Live timer, initialized to the number of hours specified by the value of the **TTL** element (section [2.2.4.1.1.2.6.45](#)) in the Autodiscover response. If the value of the **TTL** element is "0", this timer is not used. If the **TTL** element is absent, this timer SHOULD be initialized to one hour.

#### 3.1.3 Initialization

It is assumed that the **Autodiscover client** has an **email address** for which discovery information is needed.

It is also assumed that the Autodiscover client has a list of potential **Autodiscover server URIs**. This list could be generated by using the [\[MS-OXDISCO\]](#) protocol. The list could also be preconfigured.

#### 3.1.4 Higher-Layer Triggered Events

When an **Autodiscover client** is configuring itself to access a user's mailbox, it sends an **HTTP POST** request that contains an Autodiscover request, as specified in section [2.2.3](#). The client waits for a response and processes the response as specified in section [3.1.5](#).

If the client supports the Messaging Application Programming Interface (MAPI) Extensions for HTTP, as specified in [\[MS-OXCMAPIHTTP\]](#), it SHOULD include an X-MapiHttpCapability header (section [2.2.2.1](#)) in the Autodiscover request. If the client does not support the Messaging Application Programming Interface (MAPI) Extensions for HTTP, it MUST NOT include an X-MapiHttpCapability header in the Autodiscover request.

#### 3.1.5 Message Processing Events and Sequencing Rules

The results of an Autodiscover request fall into the following categories.

- The **URI** is not functional. The client SHOULD process this response as specified in section [3.1.5.1](#).
- The **HTTP POST** command returns an HTTP 302 Redirection response. The client SHOULD process this response as specified in section [3.1.5.2](#).
- The **Autodiscover server** returns an **Action** element (section [2.2.4.1.1.2.2](#)) with a value of "redirectAddr" or "redirectUrl". The client SHOULD process this response as specified in section [3.1.5.3](#).
- The Autodiscover server returns configuration information. The client SHOULD process this response as specified in section [3.1.5.4](#).
- The Autodiscover server returns error information. The client SHOULD process this response as specified in section [3.1.5.5](#).

### 3.1.5.1 Nonfunctional URIs

If the **Autodiscover client** attempts to send an **HTTP POST** request to a nonfunctional **URI**, it SHOULD retry the **HTTP POST** request using the next URI in its list of potential **Autodiscover server URIs**. It SHOULD NOT abort the Autodiscover request unless it has attempted all of the URIs in its list of potential Autodiscover server URIs.

### 3.1.5.2 HTTP 302 Redirects

If the server returns a redirection **URL** via an **HTTP 302 Redirect** response, the client SHOULD repost the request to the redirection URL contained in the **Location** header (as specified in [\[RFC2068\]](#) section 14.30) of the response.

### 3.1.5.3 Autodiscover Redirect

If the server returns an Autodiscover response (as specified in section [2.2.4](#)) which contains an **Action** element (section [2.2.4.1.1.2.2](#)) with a value of "redirectAddr", the client SHOULD send a new Autodiscover request. The value of the **EmailAddress** element (section [2.2.3.1.1.2](#)) in the new request SHOULD be set to the value of the **RedirectAddr** element (section [2.2.4.1.1.2.8](#)) in the Autodiscover response.

If the server returns an Autodiscover response which contains an **Action** element with a value of "redirectUrl", the client SHOULD send a new Autodiscover request to the **URL** contained in the value of the **RedirectUrl** element (section [2.2.4.1.1.2.9](#)) in the Autodiscover response.

See section [4.2](#) for an example of an Autodiscover Redirect response.

### 3.1.5.4 Autodiscover Configuration Information

If the server returns an Autodiscover response (as specified in section [2.2.4](#)) that contains a **User** element (section [2.2.4.1.1.1](#)) and an **Account** element (section [2.2.4.1.1.2](#)), the client SHOULD use the information contained within the response to configure itself. It SHOULD NOT send further Autodiscover requests to the next **URI** in its list of potential **Autodiscover server URIs**. For an example of an Autodiscover response that contains configuration information, see section [4.3](#).

If the server response contains multiple **Protocol** elements (section [2.2.4.1.1.2.6](#)), the client uses the following rules to choose which **Protocol** element to use to connect.

1. If the server response contains a **Protocol** element that contains a **ServerExclusiveConnect** element (section [2.2.4.1.1.2.6.38](#)) with a value of "on", the configuration information in that **Protocol** element SHOULD [<38>](#) be used first.
2. If the server response contains one or more **Protocol** elements that contain a **Type** element (section [2.2.4.1.1.2.6.46](#)) with a value of "EXHTTP", the client SHOULD [<39>](#) ignore any **Protocol** elements that contain a **Type** element with a value of "EXPR".
3. If there are multiple **Protocol** elements that contain a **Type** element with a value of "EXHTTP", the client SHOULD [<40>](#) store each set of configuration information represented by these elements, and attempt to connect using the configuration information sets in the order in which they appeared in the response, stopping when a successful connection is made. For example, if a response contains two **Protocol** elements that contain a **Type** element with the value "EXHTTP", the client attempts to connect using the information in the first such **Protocol** element. If the connection attempt fails, the client attempts to connect using the information in the second such **Protocol** element.



### 3.1.5.5 Autodiscover Server Errors

If the server returns an Autodiscover response (as specified in section [2.2.4](#)) that contains an **Error** element (section [2.2.4.1.1.3](#)), the client SHOULD retry the **HTTP POST** request using the next **URI** in its list of potential **Autodiscover server** URIs. For an example of an Autodiscover response that contains an **Error** element, see section [4.5](#).

### 3.1.6 Timer Events

When the Time-To-Live timer specified in section [3.1.2](#) expires, clients SHOULD issue a new Autodiscover request and apply any changes indicated by the response to its configuration.

### 3.1.7 Other Local Events

None.

## 3.2 Server Details

### 3.2.1 Abstract Data Model

None.

### 3.2.2 Timers

None.

### 3.2.3 Initialization

None.

### 3.2.4 Higher-Layer Triggered Events

None.

### 3.2.5 Message Processing Events and Sequencing Rules

An **Autodiscover server** MUST respond to **HTTP POST** requests to the **URL** "https://<Server>/autodiscover/autodiscover.xml", where "<Server>" is a valid host name for the server.

The server SHOULD validate the body of the **HTTP POST** request, ensuring that it is a valid Autodiscover request as specified in section [2.2.3](#).

If the server receives a request that contains both the **EmailAddress** element (section [2.2.3.1.1.2](#)) and the **LegacyDN** element (section [2.2.3.1.1.3](#)), the value of the **LegacyDN** element MUST be used.

If the server needs to redirect the Autodiscover client to another URL, it SHOULD send a 302 Redirect response with the **Location** header set to the new URL. Alternatively, it MAY send an Autodiscover response (as specified in section [2.2.4](#)) with a **RedirectUrl** element (section [2.2.4.1.1.2.9](#)) value set to the new URL.

If the server needs to redirect the Autodiscover client to another **email address**, it SHOULD send an Autodiscover response with a **RedirectAddr** element (section [2.2.4.1.1.2.8](#)) value set to the new email address.

If the server encounters an error, it SHOULD send an Autodiscover response with an **Error** element (section [2.2.4.1.1.3](#)). It SHOULD set the value of the **ErrorCode** element to one of the values in the table in section [2.2.4.1.1.3.2](#), but MAY use a value not in the table.

If the server does not need to redirect the request and encounters no errors, it MUST return an Autodiscover response with a **User** element (section [2.2.4.1.1.1](#)) containing information about the user represented by the email address in the **EEmailAddress** element (section 2.2.3.1.1.2) of the request and an **Account** element (section [2.2.4.1.1.2](#)) containing configuration information for the user's mailbox.

If the Autodiscover request includes an X-MapiHttpCapability header (section [2.2.2.1](#)), the server SHOULD [<41>](#) perform the additional processing specified in section 3.2.5.1.

### 3.2.5.1 Processing the X-MapiHttpCapability Header

If the Autodiscover request contains an X-MapiHttpCapability header (section [2.2.2.1](#)), the server validates the value of the header. The value is considered valid if it is an integer value greater than zero (0) and if the server supports a version of the response format for the **Protocol** element (section [2.2.4.1.1.2.6](#)) less than or equal to the value.

If the value of the X-MapiHttpCapability header is invalid, the server responds as if the X-MapiHttpCapability header was not present

If the value of the X-MapiHttpCapability header is valid, or if the server deduces the client's MapiHttp capability based on the user agent header, the server SHOULD modify the Autodiscover response according to the following requirements.

1. The server determines the highest version of the response format for the **Protocol** element that it supports that is less than or equal to the value of the X-MapiHttpCapability header in the Autodiscover response.
2. The response MUST include a **Protocol** element that contains a Type attribute set to "mapiHttp" and a Version attribute, as specified in section 2.2.4.1.1.2.6, that corresponds to the highest version determined in step 1. The child elements of the **Protocol** element MUST conform to the version, as indicated in the table below.
3. The response MUST NOT include a **Protocol** element that contains a **Type** element (section [2.2.4.1.1.2.6.46](#)) set to "EXCH" or "EXPR".

The possible versions for the response format are specified in the following table.

Version	Response Format	Notes
1	<pre>&lt;MailStore&gt;   &lt;InternalUrl&gt;...&lt;/InternalUrl&gt;   &lt;ExternalUrl&gt;...&lt;/ExternalUrl&gt; &lt;/MailStore&gt;  &lt;AddressBook&gt;   &lt;InternalUrl&gt;...&lt;/InternalUrl&gt;   &lt;ExternalUrl&gt;...&lt;/ExternalUrl&gt; &lt;/AddressBook&gt;</pre>	<p>For both the <b>MailStore</b> element (section <a href="#">2.2.4.1.1.2.6.29</a>) and the <b>AddressBook</b> element (section <a href="#">2.2.4.1.1.2.6.3</a>), there MUST be at least one child element.</p>

If the Autodiscover request contains an X-MapiHttpCapability header, the X-AnchorMailbox header (section [2.2.2.2](#)) SHOULD also be sent. If this header is not sent, the server does not fail but the response can reflect an incorrect state of accessing the **mailbox**.

### **3.2.6 Timer Events**

None.

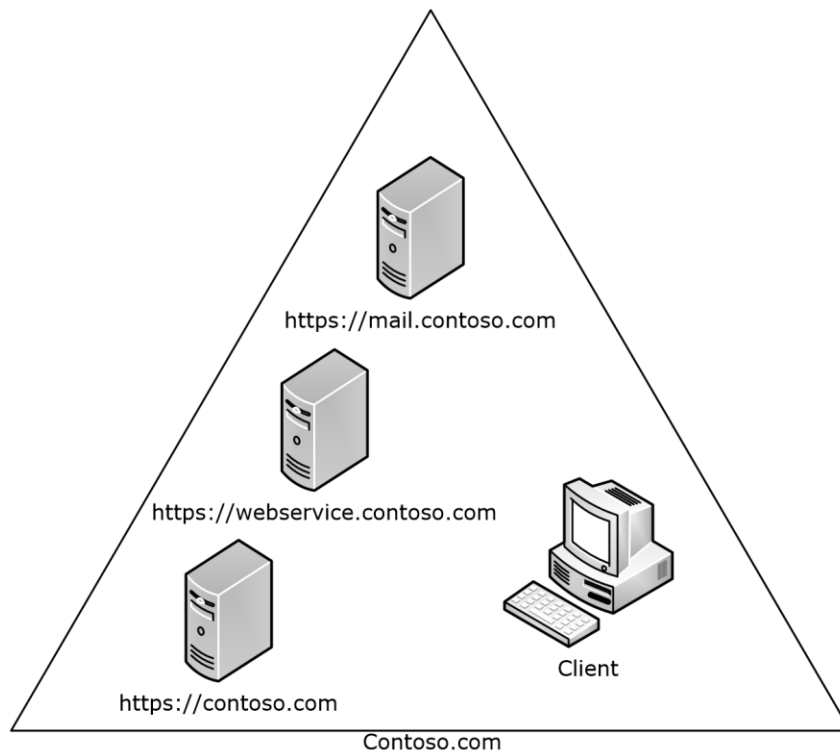
### **3.2.7 Other Local Events**

None.

## 4 Protocol Examples

The following topology is used in this example and is illustrated in the following diagram:

- The **Domain Name System (DNS)** name of the mail server is mail.contoso.com.
- The DNS name of the Web service computer is webservice.contoso.com. It has a valid **SSL** certificate.
- Autodiscover **web services** are available at `https://webservice.contoso.com/autodiscover/autodiscover.xml`.

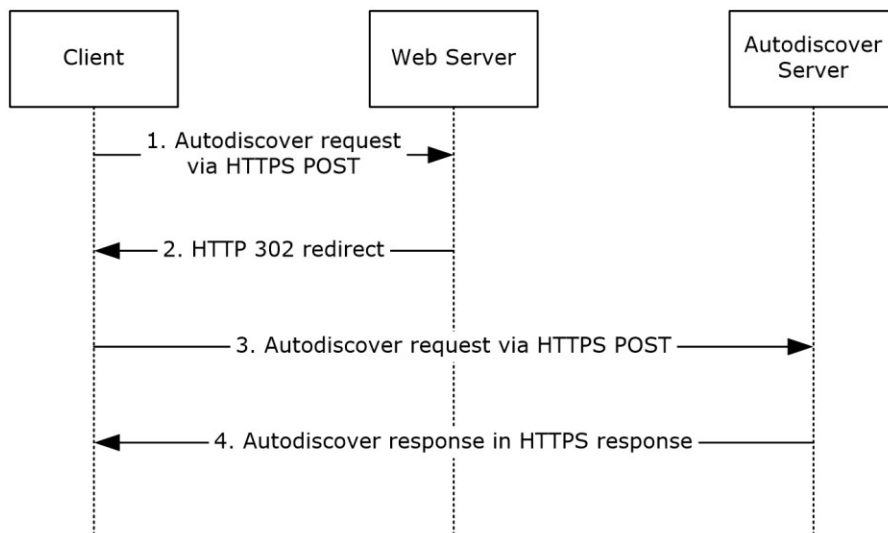


**Figure 1: Client and server topology**

From executing the Autodiscover HTTP Service Protocol [\[MS-OXDISCO\]](#), the client has the following list of possible **Autodiscover servers**:

- `https://contoso.com/autodiscover/autodiscover.xml`
- `https://webservice.contoso.com/autodiscover/autodiscover.xml`

The Autodiscover service is only available on `https://webservice.contoso.com/autodiscover/autodiscover.xml`, but `https://contoso.com/autodiscover/autodiscover.xml` is configured to respond with an **HTTP 302** Redirect response with the **Location** header set to "`https://webservice.contoso.com/autodiscover/autodiscover.xml`".



**Figure 2: Client and server autodiscovery**

### Step 1

The **Autodiscover client** is configured to use the **email address** user@contoso.com.

The client sends the Autodiscover request **XML** shown in section [4.1](#) via **HTTP POST** to the following **URL**: https://contoso.com/autodiscover/autodiscover.xml.

### Step 2

The client is returned an HTTP 302 redirection to the following URL: https://webservice.contoso.com/autodiscover/autodiscover.xml.

### Step 3

The client then reposts the request to this URL.

### Step 4

The user's mailbox is on mail.contoso.com. The server returns the response XML shown in section [4.3](#).

## 4.1 Autodiscover Request

The following example shows an Autodiscover request.

```

<Autodiscover
  xmlns="http://schemas.microsoft.com/exchange/autodiscover/outlook/requestschema/2006">
  <Request>
    <EmailAddress>user@contoso.com</EmailAddress>
    <AcceptableResponseSchema>
      http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a
    </AcceptableResponseSchema>
  </Request>
</Autodiscover>
  
```

## 4.2 Autodiscover Redirect

The following example shows an Autodiscover redirect to a new **email address**.

```

<?xml version="1.0" encoding="utf-8"?>
<Autodiscover xmlns="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006">
  <Response
    xmlns="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a">
    <Account>
      <Action>redirectAddr</Action>
      <RedirectAddr>user@subdomain.contoso.com</RedirectAddr>
    </Account>
  </Response>
</Autodiscover>

```

### 4.3 Autodiscover Configuration

The following example shows an Autodiscover response that contains configuration information.

```

<?xml version="1.0" encoding="utf-8"?>
<Autodiscover xmlns="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006">
  <Response
    xmlns="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a">
    <User>
      <DisplayName>User Display Name</DisplayName>
      <LegacyDN>/o=microsoft/ou=Contoso/cn=Recipients/cn=486021</LegacyDN>
      <AutoDiscoverSMTPAddress>user@Contoso.com</AutoDiscoverSMTPAddress>
      <DeploymentId>30c3a927-42aa-5de8-91e3-8e5b4655ed00</DeploymentId>
    </User>
    <Account>
      <AccountType>email</AccountType>
      <Action>settings</Action>
      <Protocol>
        <Type>EXCH</Type>
        <Server>ExchangeServer.Contoso.com</Server>
        <ServerDN>/o=Contoso/ou=Exchange Administrative Group (GZZHBOHF23SPELT)/
          cn=Configuration/cn=Servers/cn=ExchangeServer</ServerDN>
        <ServerVersion>720180F0</ServerVersion>
        <MdbDN>/o=Contoso/ou=Exchange Administrative Group (GZZHBOHF23SPELT)/
          cn=Configuration/cn=Servers/cn=ExchangeServer/cn=Microsoft Private MDB</MdbDN>
        <PublicFolderServer>PublicFolderServer.Contoso.com</PublicFolderServer>
        <AD>ADServer.Contoso.com</AD>
        <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
        <EwsUrl>https://mail.Contoso.com/ews/exchange.asmx</EwsUrl>
        <SharingUrl>https://machine.domain.Contoso.com/EWS/Exchange.asmx</SharingUrl>
        <OOUrl>https://mail.Contoso.com/ews/exchange.asmx</OOUrl>
        <UMUrl>https://mail.Contoso.com/unifiedmessaging/service.asmx</UMUrl>
        <OABUrl>https://mail.Contoso.com/oab/68b5509d-87f6-4e78-a9ff-74d7d9572787</OABUrl>
      </Protocol>
      <Protocol>
        <Type>EXPR</Type>
        <Server>RPCHTTPServer.Contoso.com</Server>
        <SSL>On</SSL>
        <AuthPackage>Ntlm</AuthPackage>
        <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
        <EcpUrl>https://mail.Contoso.com/ecp</EcpUrl>
        <EcpUrl-um>?p=customize/voicemail.aspx&exsvurl=1</EcpUrl-um>
        <EcpUrl-aggr>?p=personalsettings/EmailSubscriptions.slabs&exsvurl=1</EcpUrl-aggr>
        <EcpUrl-sms>?p=sms/textmessaging.slabs&exsvurl=1</EcpUrl-sms>
        <EcpUrl-
          publish>customize/calendarpublishing.slabs?exsvurl=1&FldID=&FldID</EcpUrl-publish>
        <EcpUrl-mt>PersonalSettings/DeliveryReport.aspx?
          exsvurl=1&IsOWA=&IsOWA&MsgID=&MsgID&Mbx=&Mbx&Sender=&Sender</EcpUrl-mt>
        <EcpUrl-ret>?p=organize/retentionpolicytags.slabs&exsvurl=1</EcpUrl-ret>
        <EwsUrl>https://mail.Contoso.com/ews/exchange.asmx</EwsUrl>
        <OOUrl>https://mail.Contoso.com/ews/exchange.asmx</OOUrl>
        <UMUrl>https://mail.Contoso.com/unifiedmessaging/service.asmx</UMUrl>
        <OABUrl>https://mail.Contoso.com/oab/58b5509d-87f6-4e78-a9ff-74d7d9572787</OABUrl>
      </Protocol>
    </Account>
  </Response>
</Autodiscover>

```

```

    <Protocol>
      <Type>WEB</Type>
      <External>
        <OwAUrl AuthenticationMethod="Fba">https://mail.Contoso.com/owa</OwAUrl>
        <Protocol>
          <Type>EXPR</Type>
          <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
        </Protocol>
      </External>
      <Internal>
        <OwAUrl AuthenticationMethod="Ntlm,
WindowsIntegrated">https://Internal.mail.Contoso.com/owa</OwAUrl>
        <OwAUrl AuthenticationMethod="Basic, Fba">https://mail.Contoso.com/owa</OwAUrl>
        <Protocol>
          <Type>EXCH</Type>
          <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
        </Protocol>
      </Internal>
    </Protocol>
  </Account>
</Response>
</Autodiscover>

```

#### 4.4 MapiHttp Response

The following example shows a MapiHttp response (section [2.2.4.1.1.2.6](#)) that contains configuration information.

```

<?xml version="1.0" encoding="utf-8"?>
<Autodiscover xmlns="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006">
  <Response
xmlns="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a">
    <User>
      <DisplayName>User Display Name</DisplayName>
      <LegacyDN>/o=microsoft/ou=Contoso/cn=Recipients/cn=486021</LegacyDN>
      <AutoDiscoverSMTPAddress>user@Contoso.com</AutoDiscoverSMTPAddress>
      <DeploymentId>30c3a927-42aa-5de8-91e3-8e5b4655ed00</DeploymentId>
    </User>
    <Account>
      <AccountType>email</AccountType>
      <Action>settings</Action>
      <Protocol Type="mapiHttp" Version="1">
        <MailStore>
          <InternalUrl>https://mail.Contoso.com/mapi/emsmdb/?MailboxId=416c6368-656d-794a-
6f45-57615272456e@Contoso.com</InternalUrl>
        </MailStore>
        <AddressBook>
          <InternalUrl>https://mail.Contoso.com/mapi/nsapi/?MailboxId=416c6368-656d-794a-6f45-
57615272456e@Contoso.com</InternalUrl>
        </AddressBook>
      </Protocol>
    </Protocol>
    <Type>WEB</Type>
    <External>
      <OwAUrl AuthenticationMethod="Fba">https://mail.Contoso.com/owa</OwAUrl>
      <Protocol>
        <Type>EXPR</Type>
        <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
      </Protocol>
    </External>
    <Internal>
      <OwAUrl AuthenticationMethod="Ntlm,
WindowsIntegrated">https://Internal.mail.Contoso.com/owa</OwAUrl>
      <OwAUrl AuthenticationMethod="Basic, Fba">https://mail.Contoso.com/owa</OwAUrl>
      <Protocol>
        <Type>EXCH</Type>

```

```
        <ASUrl>https://mail.Contoso.com/ews/exchange.asmx</ASUrl>
      </Protocol>
    </Internal>
  </Protocol>
</Account>
</Response>
</Autodiscover>
```

## 4.5 Autodiscover Server Errors

The following example shows an Autodiscover response that contains an error.

```
<Autodiscover xmlns="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006">
  <Response>
    <Error Time="17:40:40.6157343" Id="3191339394">
      <ErrorCode>500</ErrorCode>
      <Message>The email address cannot be found.</Message>
      <DebugData />
    </Error>
  </Response>
</Autodiscover>
```



## 5 Security

### 5.1 Security Considerations for Implementers

There are no special security considerations specific to this specification. It is recommended that clients perform an Autodiscover request by using this protocol over **HTTPS** (**HTTP** with **SSL**).

It is also recommended that a server not answer Autodiscover queries unless the **Autodiscover client** has been authenticated with the **Autodiscover server**.

### 5.2 Index of Security Parameters

None.

## 6 Appendix A: XSDs

For ease of implementation, the following sections provide the four **XML schema definitions (XSDs)** for this protocol.

XSD name	Prefix	Section
Autodiscover request XSD	xs:	<a href="#">6.1</a>
Autodiscover response XSD	xs:	<a href="#">6.2</a>
Autodiscover error response XSD	xs:	<a href="#">6.3</a>
Autodiscover redirect response XSD	xs:	<a href="#">6.4</a>

### 6.1 Autodiscover Request XSD

The following is the Autodiscover request **XSD**.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema attributeFormDefault="unqualified"
  elementFormDefault="qualified"

  targetNamespace="http://schemas.microsoft.com/exchange/autodiscover/outlook/requestschema/2006"
  xmlns:xs="http://www.w3.org/2001/XMLSchema">
  <xs:element name="Autodiscover">
    <xs:complexType>
      <xs:sequence>
        <xs:element name="Request">
          <xs:complexType>
            <xs:sequence>
              <xs:element name="EmailAddress" type="xs:string" minOccurs="0" />
              <xs:element name="LegacyDN" type="xs:string" minOccurs="0"/>
              <xs:element name="AcceptableResponseSchema" type="xs:string" minOccurs="1"/>
            </xs:sequence>
          </xs:complexType>
        </xs:element>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
</xs:schema>
```

### 6.2 Autodiscover Response XSD

The following is the Autodiscover response **XSD**.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema attributeFormDefault="unqualified" elementFormDefault="qualified"
  targetNamespace="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006"
  xmlns:xs="http://www.w3.org/2001/XMLSchema">
  <xs:import
  namespace="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a"
  />
  <xs:element name="Autodiscover">
    <xs:complexType>
      <xs:sequence>
```

```

        <xs:element
xmlns:q1="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a"
ref="q1:Response"/>
    </xs:sequence>
</xs:complexType>
</xs:element>
</xs:schema>

<?xml version="1.0" encoding="utf-8"?>
<xs:schema attributeFormDefault="unqualified" elementFormDefault="qualified"
targetNamespace="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a" xmlns:xs="http://www.w3.org/2001/XMLSchema">
    <xs:element name="Response">
        <xs:complexType>
            <xs:sequence>
                <xs:element name="User">
                    <xs:complexType>
                        <xs:sequence>
                            <xs:element name="DisplayName" type="xs:string" />
                            <xs:element name="LegacyDN" type="xs:string" />
                            <xs:element name="AutoDiscoverSMTPAddress" type="xs:string" />
                            <xs:element name="DeploymentId" type="xs:string" />
                            <xs:element minOccurs="0" name="DefaultABView" type="xs:string" />
                        </xs:sequence>
                    </xs:complexType>
                </xs:element>
                <xs:element name="Account">
                    <xs:complexType>
                        <xs:sequence>
                            <xs:element name="AccountType" type="xs:string" />
                            <xs:element name="Action" type="xs:string" />
                            <xs:element name="MicrosoftOnline">
                                <xs:simpleType>
                                    <xs:restriction base="xs:string">
                                        <xs:enumeration value="True"/>
                                        <xs:enumeration value="False"/>
                                    </xs:restriction>
                                </xs:simpleType>
                            </xs:element>
                            <xs:element name="ConsumerMailbox" minOccurs="0" >
                                <xs:simpleType>
                                    <xs:restriction base="xs:string">
                                        <xs:enumeration value="True"/>
                                        <xs:enumeration value="False"/>
                                    </xs:restriction>
                                </xs:simpleType>
                            </xs:element>
                            <xs:element maxOccurs="unbounded" name="Protocol">
                                <xs:complexType>
                                    <xs:sequence>
                                        <xs:element minOccurs="0" name="Type" type="xs:string"/>
                                        <xs:element minOccurs="0" name="MailStore" >
                                            <xs:complexType>
                                                <xs:all minOccurs="1">
                                                    <xs:element minOccurs="0" name="InternalUrl"
type="xs:string" />
                                                    <xs:element minOccurs="0" name="ExternalUrl"
type="xs:string" />
                                                </xs:all>
                                            </xs:complexType>
                                        </xs:element>
                                        <xs:element name="AddressBook" minOccurs="0">
                                            <xs:complexType>
                                                <xs:all minOccurs="1">
                                                    <xs:element minOccurs="0" name="InternalUrl"
type="xs:string" />
                                                    <xs:element minOccurs="0" name="ExternalUrl"
type="xs:string" />
                                                </xs:all>
                                            </xs:complexType>
                                        </xs:element>
                                    </xs:sequence>
                                </xs:complexType>
                            </xs:element>
                        </xs:sequence>
                    </xs:complexType>
                </xs:element>
            </xs:sequence>
        </xs:complexType>
    </xs:element>

```

```

    </xs:complexType>
  </xs:element>
  <xs:element minOccurs="0" name="Internal">
    <xs:complexType>
      <xs:sequence>
        <xs:element name="OWAUrl" maxOccurs="unbounded">
          <xs:complexType>
            <xs:simpleContent>
              <xs:extension base="xs:string">
                <xs:attribute name="AuthenticationMethod"
type="xs:string" use="required" />
              </xs:extension>
            </xs:simpleContent>
          </xs:complexType>
        </xs:element>
        <xs:element name="Protocol">
          <xs:complexType>
            <xs:sequence>
              <xs:element name="Type" type="xs:string" />
              <xs:element name="ASUrl" type="xs:string" />
            </xs:sequence>
          </xs:complexType>
        </xs:element>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
  <xs:element minOccurs="0" name="External">
    <xs:complexType>
      <xs:sequence>
        <xs:element name="OWAUrl" maxOccurs="unbounded">
          <xs:complexType>
            <xs:simpleContent>
              <xs:extension base="xs:string">
                <xs:attribute name="AuthenticationMethod"
type="xs:string" use="required" />
              </xs:extension>
            </xs:simpleContent>
          </xs:complexType>
        </xs:element>
        <xs:element name="Protocol">
          <xs:complexType>
            <xs:sequence>
              <xs:element name="Type" type="xs:string" />
              <xs:element name="ASUrl" type="xs:string" />
            </xs:sequence>
          </xs:complexType>
        </xs:element>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
  <xs:element minOccurs="0" name="Server" type="xs:string" />
  <xs:element minOccurs="0" name="SSL" type="xs:string" />
  <xs:element minOccurs="0" name="AuthPackage" type="xs:string" />
  <xs:element minOccurs="0" name="ServerDN" type="xs:string" />
  <xs:element minOccurs="0" name="ServerVersion" type="xs:string" />
/>
  <xs:element minOccurs="0" name="MdbDN" type="xs:string" />
  <xs:element minOccurs="0" name="PublicFolderServer"
type="xs:string" />
  <xs:element minOccurs="0" name="AD" type="xs:string" />
  <xs:element minOccurs="0" name="TTL" type="xs:string" />
  <xs:element minOccurs="0" name="ASUrl" type="xs:string" />
  <xs:element minOccurs="0" name="EwsUrl" type="xs:string" />
  <xs:element minOccurs="0" name="EmwsUrl" type="xs:string" />
  <xs:element minOccurs="0" name="SharingUrl" type="xs:string" />
  <xs:element minOccurs="0" name="EcpUrl" type="xs:string" />
  <xs:element minOccurs="0" name="EcpUrl-um" type="xs:string" />
  <xs:element minOccurs="0" name="EcpUrl-aggr" type="xs:string" />
  <xs:element minOccurs="0" name="EcpUrl-mt" type="xs:string" />

```



```

        xmlns:xs="http://www.w3.org/2001/XMLSchema">
<xs:element name="Autodiscover">
  <xs:complexType>
    <xs:sequence>
      <xs:element name="Response">
        <xs:complexType>
          <xs:sequence>
            <xs:element name="Error">
              <xs:complexType>
                <xs:sequence>
                  <xs:element name="ErrorCode" type="xs:unsignedShort" minOccurs="1" />
                  <xs:element name="Message" type="xs:string" minOccurs="1" />
                  <xs:element name="DebugData" minOccurs="1" />
                </xs:sequence>
                <xs:attribute name="Time" type="xs:time" use="required" />
                <xs:attribute name="Id" type="xs:unsignedInt" use="required" />
              </xs:complexType>
            </xs:element>
          </xs:sequence>
        </xs:complexType>
      </xs:element>
    </xs:sequence>
  </xs:complexType>
</xs:element>
</xs:schema>

```

## 6.4 Autodiscover Redirect Response XSD

The following is the Autodiscover redirect response **XSD**.

```

<?xml version="1.0" encoding="utf-8"?>
<xs:schema attributeFormDefault="unqualified" elementFormDefault="qualified"
targetNamespace="http://schemas.microsoft.com/exchange/autodiscover/responseschema/2006"
xmlns:xs="http://www.w3.org/2001/XMLSchema">
  <xs:import
namespace="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a"
/>
  <xs:element name="Autodiscover">
    <xs:complexType>
      <xs:sequence>
        <xs:element
xmlns:q1="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a"
ref="q1:Response"/>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
</xs:schema>

<?xml version="1.0" encoding="utf-8"?>
<xs:schema attributeFormDefault="unqualified" elementFormDefault="qualified"
targetNamespace="http://schemas.microsoft.com/exchange/autodiscover/outlook/responseschema/2006a"
xmlns:xs="http://www.w3.org/2001/XMLSchema">
  <xs:element name="Response">
    <xs:complexType>
      <xs:sequence>
        <xs:element name="Account">
          <xs:complexType>
            <xs:sequence>
              <xs:element name="Action" type="xs:string" />
              <xs:element name="RedirectAddr" type="xs:string" />
              <xs:element name="RedirectUrl" type="xs:string" />
            </xs:sequence>
          </xs:complexType>
        </xs:element>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
</xs:schema>

```

```
</xs:element>  
</xs:schema>
```

## 7 Appendix B: Product Behavior

The information in this specification is applicable to the following Microsoft products or supplemental software. References to product versions include updates to those products.

- Microsoft Exchange Server 2007
- Microsoft Exchange Server 2010
- Microsoft Exchange Server 2013
- Microsoft Exchange Server 2016
- Microsoft Exchange Server 2019
- Microsoft Office Outlook 2007
- Microsoft Outlook 2010
- Microsoft Outlook 2013
- Microsoft Outlook 2016
- Microsoft Outlook 2019
- Microsoft Outlook 2021
- Microsoft Outlook 2024 Preview

Exceptions, if any, are noted in this section. If an update version, service pack or Knowledge Base (KB) number appears with a product name, the behavior changed in that update. The new behavior also applies to subsequent updates unless otherwise specified. If a product edition appears with the product version, behavior is different in that product edition.

Unless otherwise specified, any statement of optional behavior in this specification that is prescribed using the terms "SHOULD" or "SHOULD NOT" implies product behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term "MAY" implies that the product does not follow the prescription.

[<1> Section 2.2.2.3](#): The **X-ClientCanHandle** header is used to indicate the capabilities that the client supports when the client is not Outlook. Office Outlook 2007, Outlook 2010, Outlook 2013, Outlook 2016, and Outlook 2019 do not use this header. Exchange 2007, Exchange 2010, and the initial release of Exchange 2013 do not support processing of the **X-ClientCanHandle** header. Exchange 2013 cumulative update 6, Exchange 2016, and Exchange 2019 support processing of the **X-ClientCanHandle** header.

[<2> Section 2.2.4.1.1.1.1](#): Exchange 2007 and the initial release version of Exchange 2010 do not include the **AutoDiscoverSMTPAddress** element. The **AutoDiscoverSMTPAddress** element was introduced in Microsoft Exchange Server 2010 Service Pack 1 (SP1).

[<3> Section 2.2.4.1.1.1.2](#): Exchange 2007, and the initial release version of Exchange 2010 do not include the **DefaultABView** element. The **DefaultABView** element was introduced in Exchange 2010 SP1.

[<4> Section 2.2.4.1.1.2.3](#): The **MicrosoftOnline** element is not supported by Exchange 2007, Exchange 2010 and Exchange 2013.

[<5> Section 2.2.4.1.1.2.4](#): The **ConsumerMailbox** element is not supported by Exchange 2007, Exchange 2010 and Exchange 2013.

[<6> Section 2.2.4.1.1.2.5](#): The **AlternativeMailbox** element is not supported by Exchange 2007.



- <7> [Section 2.2.4.1.1.2.5.1](#): The **DisplayName** element is not supported by Exchange 2007.
- <8> [Section 2.2.4.1.1.2.5.2](#): The **LegacyDN** element is not supported by Exchange 2007.
- <9> [Section 2.2.4.1.1.2.5.3](#): The **Server** element is not supported by Exchange 2007.
- <10> [Section 2.2.4.1.1.2.5.4](#): Exchange 2007 and Exchange 2010 do not support the **SmtpAddress** element. Office Outlook 2007 and Outlook 2010 ignore the **SmtpAddress** element.
- <11> [Section 2.2.4.1.1.2.5.5](#): The **Type** element is not supported by Exchange 2007.
- <12> [Section 2.2.4.1.1.2.5.5](#): Exchange 2007 and Exchange 2010 do not support the "TeamMailbox" value for the **Type** element. Office Outlook 2007 and Outlook 2010 ignore **AlternativeMailbox** elements with a value of "TeamMailbox" in the child **Type** element.
- <13> [Section 2.2.4.1.1.2.6.4](#): The **Negotiate authentication** method is not implemented in Exchange 2007, Exchange 2010, Office Outlook 2007, or Outlook 2010.
- <14> [Section 2.2.4.1.1.2.6.4](#): The "anonymous" value for the **AuthPackage** element is not implemented in Exchange 2007, Exchange 2010, Office Outlook 2007, or Outlook 2010.
- <15> [Section 2.2.4.1.1.2.6.9](#): Exchange 2007 does not support the **EcpUrl** element.
- <16> [Section 2.2.4.1.1.2.6.10](#): Exchange 2007 does not support the **EcpUrl-aggr** element.
- <17> [Section 2.2.4.1.1.2.6.11](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-extinstall** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <18> [Section 2.2.4.1.1.2.6.12](#): Exchange 2007 does not support the **EcpUrl-mt** element.
- <19> [Section 2.2.4.1.1.2.6.13](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-photo** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <20> [Section 2.2.4.1.1.2.6.14](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-publish** element.
- <21> [Section 2.2.4.1.1.2.6.15](#): Exchange 2007 does not support the **EcpUrl-ret** element.
- <22> [Section 2.2.4.1.1.2.6.16](#): Exchange 2007 does not support the **EcpUrl-sms** element.
- <23> [Section 2.2.4.1.1.2.6.17](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-tm** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <24> [Section 2.2.4.1.1.2.6.18](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-tmCreating** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <25> [Section 2.2.4.1.1.2.6.19](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-tmEditing** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <26> [Section 2.2.4.1.1.2.6.20](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-tmHiding** element. Office Outlook 2007 and Outlook 2010 ignore this element.
- <27> [Section 2.2.4.1.1.2.6.21](#): Exchange 2007 does not support the **EcpUrl-um** element.
- <28> [Section 2.2.4.1.1.2.6.26](#): Exchange 2007, Exchange 2010, and the initial release of Exchange 2013 don't support the **GroupingInformation** element. The **GroupingInformation** element was introduced in Microsoft Exchange Server 2013 Service Pack 1 (SP1).
- <29> [Section 2.2.4.1.1.2.6.27.1](#): The "LiveIdFba" value of the AuthenticationMethod attribute is not implemented in Exchange 2007, Exchange 2010, Exchange 2013, Exchange 2016, Exchange 2019, Office Outlook 2007, Outlook 2010, Outlook 2013, Outlook 2016, and Outlook 2019.

<30> [Section 2.2.4.1.1.2.6.38](#): Exchange 2007, Exchange 2010, Office Outlook 2007, and Outlook 2010 do not support the **ServerExclusiveConnect** element.

<31> [Section 2.2.4.1.1.2.6.41](#): Exchange 2007 and Exchange 2010 do not support the **EcpUrl-  
extinstall** element. Office Outlook 2007 and Outlook 2010 ignore this element.

<32> [Section 2.2.4.1.1.2.6.46](#): Exchange 2007 and Exchange 2010 do not support the "EXHTTP" value for the **Type** element. Office Outlook 2007 and Outlook 2010 ignore **Protocol** elements with a **Type** child element that has a value of "EXHTTP".

<33> [Section 2.2.4.1.1.2.6.46](#): Exchange 2007, Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019 do not support the "POP3" value for the **Type** element.

<34> [Section 2.2.4.1.1.2.6.46](#): Exchange 2007, Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019 do not support the "SMTP" value for the **Type** element.

<35> [Section 2.2.4.1.1.2.6.46](#): Exchange 2007, Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019 do not support the "IMAP" value for the **Type** element.

<36> [Section 2.2.4.1.1.2.6.46](#): Exchange 2007, Exchange 2010, Exchange 2013, Exchange 2016, and Exchange 2019 do not support the "DAV" value for the **Type** element.

<37> [Section 2.2.4.1.1.2.7](#): Exchange 2007 and Exchange 2010 do not support the **PublicFolderInformation** element. Office Outlook 2007 and Outlook 2010 ignore the **PublicFolderInformation** element.

<38> [Section 3.1.5.4](#): Office Outlook 2007 and Outlook 2010 ignore the **ServerExclusiveConnect** element.

<39> [Section 3.1.5.4](#): Office Outlook 2007 and Outlook 2010 ignore **Protocol** elements that contain a **Type** element with the "EXHTTP" value, and do not ignore **Protocol** elements that contain a **Type** element with the "EXPR" value in this case.

<40> [Section 3.1.5.4](#): Office Outlook 2007 and Outlook 2010 ignore **Protocol** elements that contain a **Type** element with the "EXHTTP" value.

<41> [Section 3.2.5](#): Exchange 2007, Exchange 2010, and the initial release of Exchange 2013 do not support processing of the **X-MapiHttpCapability** header. Exchange 2013 SP1, Exchange 2016, and Exchange 2019 support processing of the **X-MapiHttpCapability** header only when it is specifically enabled.

## 8 Change Tracking

This section identifies changes that were made to this document since the last release. Changes are classified as Major, Minor, or None.

The revision class **Major** means that the technical content in the document was significantly revised. Major changes affect protocol interoperability or implementation. Examples of major changes are:

- A document revision that incorporates changes to interoperability requirements.
- A document revision that captures changes to protocol functionality.

The revision class **Minor** means that the meaning of the technical content was clarified. Minor changes do not affect protocol interoperability or implementation. Examples of minor changes are updates to clarify ambiguity at the sentence, paragraph, or table level.

The revision class **None** means that no new technical changes were introduced. Minor editorial and formatting changes may have been made, but the relevant technical content is identical to the last released version.

The changes made to this document are listed in the following table. For more information, please contact [dochelp@microsoft.com](mailto:dochelp@microsoft.com).

Section	Description	Revision class
<a href="#">Z</a> Appendix B: Product Behavior	Updated list of supported products.	Major

## 9 Index

### A

Abstract data model  
  [client](#) 31  
  [server](#) 33  
[Applicability](#) 12  
[Autodiscover configuration example](#) 38  
[Autodiscover error response XSD](#) 45  
[Autodiscover redirect example](#) 37  
[Autodiscover redirect response XSD](#) 46  
[Autodiscover request example](#) 37  
[Autodiscover Request message](#) 14  
[Autodiscover request XSD](#) 42  
[Autodiscover Response message](#) 15  
[Autodiscover response XSD](#) 42  
[Autodiscover server errors example](#) 40

### C

[Capability negotiation](#) 12  
[Change tracking](#) 51  
Client  
  [abstract data model](#) 31  
  [higher-layer triggered events](#) 31  
  [initialization](#) 31  
  [message processing](#) 31  
  [other local events](#) 33  
  [sequencing rules](#) 31  
  [timer events](#) 33  
  [timers](#) 31

### D

Data model - abstract  
  [client](#) 31  
  [server](#) 33

### E

Examples  
  [Autodiscover configuration](#) 38  
  [Autodiscover redirect](#) 37  
  [Autodiscover request](#) 37  
  [Autodiscover server errors](#) 40  
  [MapiHttp response](#) 39  
  [overview](#) 36

### F

[Fields - vendor-extensible](#) 12

### G

[Glossary](#) 7

### H

Higher-layer triggered events  
  [client](#) 31  
  [server](#) 33  
[HTTP Headers message](#) 13

### I

[Implementer - security considerations](#) 41  
[Index of security parameters](#) 41  
[Informative references](#) 11  
Initialization  
  [client](#) 31  
  [server](#) 33  
[Introduction](#) 7

### M

[MapiHttp response example](#) 39  
Message processing  
  [client](#) 31  
  [server](#) 33  
Messages  
  [Autodiscover Request](#) 14  
  [Autodiscover Response](#) 15  
  [HTTP Headers](#) 13  
  [Namespaces](#) 13  
  [transport](#) 13

### N

[Namespaces message](#) 13  
[Normative references](#) 10

### O

Other local events  
  [client](#) 33  
  [server](#) 35  
[Overview \(synopsis\)](#) 11

### P

[Parameters - security index](#) 41  
[Preconditions](#) 12  
[Prerequisites](#) 12  
[Product behavior](#) 48

### R

[References](#) 10  
  [informative](#) 11  
  [normative](#) 10  
[Relationship to other protocols](#) 11

### S

Security  
  [implementer considerations](#) 41  
  [parameter index](#) 41  
Sequencing rules  
  [client](#) 31  
  [server](#) 33  
Server  
  [abstract data model](#) 33  
  [higher-layer triggered events](#) 33

- [initialization](#) 33
- [message processing](#) 33
- [other local events](#) 35
- [sequencing rules](#) 33
- [timer events](#) 35
- [timers](#) 33
- [Standards assignments](#) 12

## T

- Timer events
  - [client](#) 33
  - [server](#) 35
- Timers
  - [client](#) 31
  - [server](#) 33
- [Tracking changes](#) 51
- [Transport](#) 13
- Triggered events - higher-layer
  - [client](#) 31
  - [server](#) 33

## V

- [Vendor-extensible fields](#) 12
- [Versioning](#) 12

## X

- [XML schema definitions](#) 42
- XSDs
  - [Autodiscover error response](#) 45
  - [Autodiscover redirect response](#) 46
  - [Autodiscover request](#) 42
  - [Autodiscover response](#) 42
  - [overview](#) 42