

# [MS-ASCNTC]: ActiveSync Contact Class Protocol Specification

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## Revision Summary

Date	Revision History	Revision Class	Comments
12/03/2008	1.0.0	Major	Initial Release.
04/10/2009	2.0.0	Major	Updated technical content and applicable product releases.
07/15/2009	3.0.0	Major	Revised and edited for technical content.
11/04/2009	4.0.0	Major	Updated and revised the technical content.
02/10/2010	5.0.0	Major	Updated and revised the technical content.
05/05/2010	6.0.0	Major	Updated and revised the technical content.
08/04/2010	6.1	Minor	Clarified the meaning of the technical content.
11/03/2010	6.2	Minor	Clarified the meaning of the technical content.
03/18/2011	6.3	Minor	Clarified the meaning of the technical content.

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# 1 Introduction

Mobile devices that communicate using the ActiveSync Protocol need to exchange **contact** data. The Contact **class** protocol specifies the format used by the ActiveSync protocol for the interchange of contact data.

## 1.1 Glossary

The following terms are defined in [\[MS-GLOS\]](#):

**class**  
**distinguished name (DN)**  
**XML**

The following terms are defined in [\[MS-OXGLOS\]](#):

**alias**  
**base64 encoding**  
**calendar**  
**contact**  
**ghosted**  
**recipient information cache**  
**Wireless Application Protocol (WAP) Binary XML (WBXML)**  
**XML namespace**  
**XML schema**

The following terms are specific to this document:

**MAY, SHOULD, MUST, SHOULD NOT, MUST NOT:** These terms (in all caps) are used as described in [\[RFC2119\]](#). All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

## 1.2 References

### 1.2.1 Normative References

We conduct frequent surveys of the normative references to assure their continued availability. If you have any issue with finding a normative reference, please contact [dochelp@microsoft.com](mailto:dochelp@microsoft.com). We will assist you in finding the relevant information. Please check the archive site, <http://msdn2.microsoft.com/en-us/library/E4BD6494-06AD-4aed-9823-445E921C9624>, as an additional source.

[MS-ASAIRS] Microsoft Corporation, "[ActiveSync AirSyncBase Namespace Protocol Specification](#)", December 2008.

[MS-ASCMD] Microsoft Corporation, "[ActiveSync Command Reference Protocol Specification](#)", December 2008.

[MS-ASDTYPE] Microsoft Corporation, "[ActiveSync Data Types](#)", December 2008.

[MS-ASWBXML] Microsoft Corporation, "[ActiveSync WAP Binary XML \(WBXML\) Protocol Specification](#)", December 2008.

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, <http://www.ietf.org/rfc/rfc2119.txt>

[XML] World Wide Web Consortium, "Extensible Markup Language (XML) 1.0 (Fourth Edition)", W3C Recommendation, August 2006, <http://www.w3.org/TR/2006/REC-xml-20060816/>

[XMLNS] World Wide Web Consortium, "Namespaces in XML 1.0 (Third Edition)", W3C Recommendation 8 December 2009, <http://www.w3.org/TR/REC-xml-names/>

[XMLSCHEMA1] Thompson, H.S., Ed., Beech, D., Ed., Maloney, M., Ed., and Mendelsohn, N., Ed., "XML Schema Part 1: Structures", W3C Recommendation, May 2001, <http://www.w3.org/TR/2001/REC-xmlschema-1-20010502/>

## 1.2.2 Informative References

[MS-GLOS] Microsoft Corporation, "[Windows Protocols Master Glossary](#)", March 2007.

[MS-OXGLOS] Microsoft Corporation, "[Exchange Server Protocols Master Glossary](#)", April 2008.

## 1.3 Overview

The Contactclass protocol specifies an **XML** representation of contact data as used in various ActiveSync commands.

## 1.4 Relationship to Other Protocols

The Contact class protocol specifies XML representation of contact data that is used by commands specified in [\[MS-ASCMD\]](#).

Some elements in the **calendar** class support being **ghosted**. The use of ghosted properties is specified in [\[MS-ASCMD\]](#) section 2.2.3.154.

All data types in this document conform to the data type definitions specified in [\[MS-ASDTYPE\]](#). Common **XML schema** elements used by other classes are defined in [\[MS-ASAIRS\]](#).

## 1.5 Prerequisites/Preconditions

None.

## 1.6 Applicability Statement

This protocol specifies a set of elements for use in communicating contact data using the commands specified in [\[MS-ASCMD\]](#). This set of elements is applicable when communicating personal contact information between a mobile device and a server. These elements are not applicable when sending other types of information supported by the ActiveSync protocol.

## 1.7 Versioning and Capability Negotiation

None.

## 1.8 Vendor-Extensible Fields

None.

## 1.9 Standards Assignments

None.

## 2 Messages

### 2.1 Transport

The Contact class consists of a series of XML elements that are embedded inside of a collection transmitted according to the syntax of the ActiveSync protocol command used. The XML block containing the class elements is transmitted in either the request body of a request, or the response body of a response.

The elements of the contact class are defined in three namespaces: contacts, Contacts2, and AirSyncBase. All of the contact class elements are specified in this document. However, elements defined in the AirSyncBase namespace are further specified in [\[MS-ASAIRS\]](#).

The parent element of the contact class elements depends upon the ActiveSync protocol command used to retrieve class data. Commands and parent elements for the contact class XML schema are specified in sections [3.1.5](#) and [3.2.5](#).

This section describes the child elements that can be returned by an ActiveSync command. This section also describes concepts that are related to the contact class.

### 2.2 Message Syntax

The markup MUST be well-formed XML, as specified in [\[XML\]](#).

The XML markup that constitutes the request body or response body is transmitted between the client and server using **Wireless Application Protocol (WAP) Binary XML (WBXML)**. For more information, see [\[MS-ASWBXML\]](#).

The XML schema for the contact class elements in the Contacts namespace is defined as follows, in accordance with the rules specified in [\[XMLSCHEMA1\]](#).

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:tns="Contacts:" attributeFormDefault="unqualified"
elementFormDefault="qualified" targetNamespace="Contacts:"
xmlns:xs="http://www.w3.org/2001/XMLSchema" xmlns:airsyncbase="AirSyncBase:"
xmlns:contacts2="Contacts2:">
  <xs:import namespace="AirSyncBase:" location="AirSyncBase.xsd"/>
  <xs:import namespace="Contacts2" location="Contacts2.xsd" />
  <xs:element name="Anniversary" minOccurs="0" type="xs:dateTime" />
  <xs:element name="AssistantName" minOccurs="0" type="xs:string" />
  <xs:element name="AssistantPhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="Birthday" minOccurs="0" type="xs:dateTime" />
  <xs:element name="Business2PhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessAddressCity" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessPhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="WebPage" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessAddressCountry" minOccurs="0" type="xs:string" />
  <xs:element name="Department" minOccurs="0" type="xs:string" />
  <xs:element name="Email1Address" minOccurs="0" type="xs:string" />
  <xs:element name="Email2Address" minOccurs="0" type="xs:string" />
  <xs:element name="Email3Address" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessFaxNumber" minOccurs="0" type="xs:string" />
  <xs:element name="FileAs" minOccurs="0" type="xs:string" />
  <xs:element name="Alias" minOccurs="0" type="xs:string" />
  <xs:element name="WeightedRank" minOccurs="0" type="xs:int" />
  <xs:element name="FirstName" minOccurs="0" type="xs:string" />
  <xs:element name="MiddleName" minOccurs="0" type="xs:string" />
```

```

<xs:element name="HomeAddressCity" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressCountry" minOccurs="0" type="xs:string" />
<xs:element name="HomeFaxNumber" minOccurs="0" type="xs:string" />
<xs:element name="HomePhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Home2PhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressState" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="MobilePhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Suffix" minOccurs="0" type="xs:string" />
<xs:element name="CompanyName" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressCity" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressCountry" minOccurs="0" type="xs:string" />
<xs:element name="CarPhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressState" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="PagerNumber" minOccurs="0" type="xs:string" />
<xs:element name="Title" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="LastName" minOccurs="0" type="xs:string" />
<xs:element name="Spouse" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressState" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="JobTitle" minOccurs="0" type="xs:string" />
<xs:element name="YomiFirstName" minOccurs="0" type="xs:string" />
<xs:element name="YomiLastName" minOccurs="0" type="xs:string" />
<xs:element name="YomiCompanyName" minOccurs="0" type="xs:string" />
<xs:element name="OfficeLocation" minOccurs="0" type="xs:string" />
<xs:element name="RadioPhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Picture" minOccurs="0" type="xs:string"/>
<xs:element minOccurs="0" name="Categories">
  <xs:complexType>
    <xs:sequence>
      <xs:element maxOccurs="300" name="Category" minOccurs="0"
type="xs:string" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
<xs:element name="Children" minOccurs="0">
  <xs:complexType>
    <xs:sequence minOccurs="0">
      <xs:element maxOccurs="300" name="Child" minOccurs="0" type="xs:string"
/>
    </xs:sequence>
  </xs:complexType>
</xs:element>
<xs:element name="Body" minOccurs="0" type="airsyncbase:Body" />
<xs:element ref="contacts2:CustomerId" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:GovernmentId" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress2" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress3" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:ManagerName" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:CompanyMainPhone" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:AccountName" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:NickName" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:MMS" minOccurs="0" type="xs:string"/>

```

```
</xs:schema>
```

The XML schema for the contact class elements in the Contacts2 namespace is defined as follows.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:tns="Contacts2:" attributeFormDefault="unqualified"
elementFormDefault="qualified" targetNamespace="Contacts2:"
xmlns:xs="http://www.w3.org/2001/XMLSchema" >
  <xs:element ref=" CustomerId" minOccurs="0" type="xs:string" />
  <xs:element ref=" GovernmentId" minOccurs="0" type="xs:string"/>
  <xs:element ref=" IMAddress" minOccurs="0" type="xs:string"/>
  <xs:element ref=" IMAddress2" minOccurs="0" type="xs:string"/>
  <xs:element ref=" IMAddress3" minOccurs="0" type="xs:string"/>
  <xs:element ref=" ManagerName" minOccurs="0" type="xs:string"/>
  <xs:element ref=" CompanyMainPhone" minOccurs="0" type="xs:string"/>
  <xs:element ref=" AccountName" minOccurs="0" type="xs:string" />
  <xs:element ref=" NickName" minOccurs="0" type="xs:string" />
  <xs:element ref=" MMS" minOccurs="0" type="xs:string"/>
</xs:schema>
```

The portion of the AirSyncBase namespace used by the contacts class is defined as follows. For the complete AirSyncBase XSD, see [\[MS-ASAIRS\]](#) section 2.2.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:airsyncbase="AirSyncBase:" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns="AirSyncBase:" targetNamespace="AirSyncBase:" elementFormDefault="qualified"
attributeFormDefault="unqualified">
  <xs:element name="Body"/>
</xs:schema>
```

## 2.2.1 Namespaces

This specification defines and references various **XML namespaces** using the mechanisms specified in [\[XMLNS\]](#). Although this specification associates a specific XML namespace prefix for each XML namespace that is used, the choice of any particular XML namespace prefix is implementation-specific and not significant for interoperability.

Prefix	Namespace URI	Reference
airsyncbase	<b>AirSyncBase</b>	<a href="#">[MS-ASAIRS]</a>
None	<b>Contacts</b>	
contacts2	<b>Contacts2</b>	
airsync	<b>AirSync</b>	<a href="#">[MS-ASCMD]</a> section 2.2.2.19
itemoperations	<b>ItemOperations</b>	<a href="#">[MS-ASCMD]</a> section 2.2.2.8
search	<b>Search</b>	<a href="#">[MS-ASCMD]</a> section 2.2.2.14
xs	<b>http://www.w3.org/2001/XMLSchema</b>	<a href="#">[XMLSCHEMA1]</a>

## 2.2.2 Elements

The following tables summarize the set of common XML schema element definitions defined or used by this specification. XML schema element definitions that are specific to a particular operation are described with the operation.

The contact class elements listed do not have child elements in either the command request or response.

Value	Description
<b>Anniversary</b> (section <a href="#">2.2.2.1</a> )	The wedding anniversary date for the contact.
<b>AssistantName</b> (section <a href="#">2.2.2.2</a> )	The name of the contact's assistant.
<b>AssistantPhoneNumber</b> (section <a href="#">2.2.2.3</a> )	The phone number of the contact's assistant.
<b>Birthday</b> (section <a href="#">2.2.2.4</a> )	The birth date of the contact.
<b>Business2PhoneNumber</b> (section <a href="#">2.2.2.5</a> )	The second business telephone number for the contact.
<b>BusinessAddressCity</b> (section <a href="#">2.2.2.6</a> )	The business city of the contact.
<b>BusinessPhoneNumber</b> (section <a href="#">2.2.2.7</a> )	The business telephone number for the contact.
<b>WebPage</b> (section <a href="#">2.2.2.8</a> )	The Web site or personal Web page for the contact.
<b>BusinessAddressCountry</b> (section <a href="#">2.2.2.9</a> )	The business country/region for the contact.
<b>Department</b> (section <a href="#">2.2.2.10</a> )	The department name for the contact.
<b>Email1Address</b> (section <a href="#">2.2.2.11</a> )	The first e-mail address for the contact.
<b>Email2Address</b> (section <a href="#">2.2.2.12</a> )	The second e-mail address for the contact.
<b>Email3Address</b> (section <a href="#">2.2.2.13</a> )	The third e-mail address for the contact.
<b>BusinessFaxNumber</b> (section <a href="#">2.2.2.14</a> )	The business fax number for the contact.
<b>FileAs</b> (section <a href="#">2.2.2.15</a> )	The filing string for the contact.
<b>Alias</b> (section <a href="#">2.2.2.16</a> )	The user's <b>alias</b> .
<b>WeightedRank</b> (section <a href="#">2.2.2.17</a> )	The rank this entry possesses in the <b>recipient information cache</b> .
<b>FirstName</b> (section <a href="#">2.2.2.18</a> )	The contact's first name.
<b>MiddleName</b> (section <a href="#">2.2.2.19</a> )	The contact's middle name.
<b>HomeAddressCity</b> (section <a href="#">2.2.2.20</a> )	The home city for the contact.
<b>HomeAddressCountry</b> (section <a href="#">2.2.2.21</a> )	The home country/region for the contact.
<b>HomeFaxNumber</b> (section <a href="#">2.2.2.22</a> )	The home fax number for the contact.
<b>HomePhoneNumber</b> (section <a href="#">2.2.2.23</a> )	The home phone number for the contact.
<b>Home2PhoneNumber</b> (section <a href="#">2.2.2.24</a> )	The second home phone number for the contact.

Value	Description
<b>HomeAddressPostalCode</b> (section <a href="#">2.2.2.25</a> )	The home postal code for the contact.
<b>HomeAddressState</b> (section <a href="#">2.2.2.26</a> )	The home state for the contact.
<b>HomeAddressStreet</b> (section <a href="#">2.2.2.27</a> )	The home street address for the contact.
<b>MobilePhoneNumber</b> (section <a href="#">2.2.2.28</a> )	The mobile phone number for the contact.
<b>Suffix</b> (section <a href="#">2.2.2.29</a> )	The suffix for the contact's name.
<b>CompanyName</b> (section <a href="#">2.2.2.30</a> )	The company name for the contact.
<b>OtherAddressCity</b> (section <a href="#">2.2.2.31</a> )	The city of the contact's alternative address.
<b>OtherAddressCountry</b> (section <a href="#">2.2.2.32</a> )	The country/region of the contact's alternative address.
<b>CarPhoneNumber</b> (section <a href="#">2.2.2.33</a> )	The car telephone number for the contact.
<b>OtherAddressPostalCode</b> (section <a href="#">2.2.2.34</a> )	The postal code of the contact's alternative address.
<b>OtherAddressState</b> (section <a href="#">2.2.2.35</a> )	The state of the contact's alternative address.
<b>OtherAddressStreet</b> (section <a href="#">2.2.2.36</a> )	The street address of the contact's alternative address.
<b>PagerNumber</b> (section <a href="#">2.2.2.37</a> )	The pager number for the contact.
<b>Title</b> (section <a href="#">2.2.2.38</a> )	The contact's business title.
<b>BusinessAddressPostalCode</b> (section <a href="#">2.2.2.39</a> )	The business postal code for the contact.
<b>LastName</b> (section <a href="#">2.2.2.40</a> )	The contact's last name.
<b>Spouse</b> (section <a href="#">2.2.2.41</a> )	The name of the contact's spouse/partner.
<b>BusinessAddressState</b> (section <a href="#">2.2.2.42</a> )	The business state for the contact.
<b>BusinessAddressStreet</b> (section <a href="#">2.2.2.43</a> )	The business street address for the contact.
<b>JobTitle</b> (section <a href="#">2.2.2.44</a> )	The contact's job title.
<b>YomiFirstName</b> (section <a href="#">2.2.2.45</a> )	The Japanese phonetic rendering of the first name of the contact.
<b>YomiLastName</b> (section <a href="#">2.2.2.46</a> )	The Japanese phonetic rendering of the last name of the contact.
<b>YomiCompanyName</b> (section <a href="#">2.2.2.47</a> )	The Japanese phonetic rendering of the company name for the contact.
<b>OfficeLocation</b> (section <a href="#">2.2.2.48</a> )	The office location for the contact.
<b>RadioPhoneNumber</b> (section <a href="#">2.2.2.49</a> )	The radio telephone number for the contact.
<b>contacts2:CustomerId</b> (section <a href="#">2.2.2.50</a> )	The customer identifier (ID) for the contact.
<b>contacts2:GovernmentId</b> (section <a href="#">2.2.2.50</a> )	The government-assigned identifier (ID) for the contact.

Value	Description
<a href="#">2.2.2.51</a> )	
<b>contacts2:IMAddress</b> (section <a href="#">2.2.2.52</a> )	The instant messaging address for the contact.
<b>contacts2:IMAddress2</b> (section <a href="#">2.2.2.53</a> )	The alternative instant messaging address for the contact.
<b>contacts2:IMAddress3</b> (section <a href="#">2.2.2.54</a> )	The tertiary instant messaging address for the contact.
<b>contacts2:ManagerName</b> (section <a href="#">2.2.2.55</a> )	The <b>distinguished name (DN)</b> of the manager for the contact.
<b>contacts2:CompanyMainPhone</b> (section <a href="#">2.2.2.56</a> )	The main telephone number for the contact's company.
<b>contacts2:AccountName</b> (section <a href="#">2.2.2.57</a> )	The account name and/or number for the contact.
<b>contacts2:NickName</b> (section <a href="#">2.2.2.58</a> )	The nickname for the contact.
<b>contacts2:MMS</b> (section <a href="#">2.2.2.59</a> )	The Multimedia Messaging Service (MMS) address for the contact.
<b>Picture</b> (section <a href="#">2.2.2.60</a> )	The .jpg file, which is encoded with <b>base64 encoding</b> , containing the picture of the contact.
<b>Categories</b> (section <a href="#">2.2.2.61</a> )	A collection of user labels assigned to the contact.
<b>Category</b> (section <a href="#">2.2.2.61.1</a> )	A category to which the contact is assigned.
<b>Children</b> (section <a href="#">2.2.2.62</a> )	A collection of the contact's children.
<b>Child</b> (section <a href="#">2.2.2.62.1</a> )	One of the child contacts underneath this contact.
<b>airsyncbase:Body</b> (section <a href="#">2.2.2.63</a> )	The notes for this contact.

### 2.2.2.1 Anniversary

The **Anniversary** element is an optional element that specifies the wedding anniversary date for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.2 AssistantName

The **AssistantName** element is an optional element that specifies the name of the contact's assistant. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.3 AssistantPhoneNumber

The **AssistantPhoneNumber** element is an optional element that specifies the phone number of the contact's assistant. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.4 Birthday

The **Birthday** element is an optional element that specifies the birth date of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.5 Business2PhoneNumber

The **Business2PhoneNumber** element is an optional element that specifies the secondary business telephone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.6 BusinessAddressCity

The **BusinessAddressCity** element is an optional element that specifies the business city of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.7 BusinessPhoneNumber

The **BusinessPhoneNumber** element is an optional element that specifies the primary business phone number for the contact. It is defined as an element in the contacts namespace.

This element can be ghosted.

#### 2.2.2.8 WebPage

The **WebPage** element is an optional element that specifies the Web site or personal Web page for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.9 BusinessAddressCountry

The **BusinessAddressCountry** element is an optional element that specifies the business country/region of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.10 Department

The **Department** element is an optional element that specifies the department name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.11 Email1Address

The **Email1Address** element is an optional element that specifies the first e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

The **Email1Address** element is one of the Contact elements returned in a recipient information cache request. For more details about interacting with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.3.159.3.

#### 2.2.2.12 Email2Address

The **Email2Address** element is an optional element that specifies the second e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.13 Email3Address

The **Email3Address** element is an optional element that specifies the third e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.14 BusinessFaxNumber

The **BusinessFaxNumber** element is an optional element that specifies the business fax number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.15 FileAs

The **FileAs** element is an optional element that specifies the filing string for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

The **FileAs** element is one of the Contact elements returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.3.159.3.

#### 2.2.2.16 Alias

The **Alias** element [<1>](#) is an optional element that specifies the user's alias. It is defined as an element in the Contacts namespace.

The **Alias** element is only returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.3.159.3.

#### 2.2.2.17 WeightedRank

The **WeightedRank** element [<2>](#) is an optional element that specifies the rank of this contact entry in the recipient information cache. It is defined as an element in the Contacts namespace.

Clients can use the **WeightedRank** element to determine which entries in a recipient information cache list should be displayed first in an auto-completion field. Higher values of the **WeightedRank** element identify the most relevant entries.

The **WeightedRank** element is only returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.3.159.3.

### 2.2.2.18 **FirstName**

The **FirstName** element is an optional element that specifies the first name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.19 **MiddleName**

The **MiddleName** element is an optional element that specifies the middle name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.20 **HomeAddressCity**

The **HomeAddressCity** element is an optional element that specifies the home city for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.21 **HomeAddressCountry**

The **HomeAddressCountry** element is an optional element that specifies the home country/region for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.22 **HomeFaxNumber**

The **HomeFaxNumber** element is an optional element that specifies the home fax number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.23 **HomePhoneNumber**

The **HomePhoneNumber** element is an optional element that specifies the home phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.24 **Home2PhoneNumber**

The **Home2PhoneNumber** element is an optional element that specifies the alternative home phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.25 **HomeAddressPostalCode**

The **HomeAddressPostalCode** element is an optional element that specifies the home postal code for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.26 HomeAddressState

The **HomeAddressState** element is an optional element that specifies the home state for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.27 HomeAddressStreet

The **HomeAddressStreet** element is an optional element that specifies the home street address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.28 MobilePhoneNumber

The **MobilePhoneNumber** element is an optional element that specifies the mobile phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.29 Suffix

The **Suffix** element is an optional element that specifies the suffix for the contact's name. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.30 CompanyName

The **CompanyName** element is an optional element that specifies the company name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.31 OtherAddressCity

The **OtherAddressCity** element is an optional element that specifies the city for the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### 2.2.2.32 OtherAddressCountry

The **OtherAddressCountry** element is an optional element that specifies the country/region of the contact's alternative address. It is defined as an element in the contacts namespace.

This element can be ghosted.

### 2.2.2.33 CarPhoneNumber

The **CarPhoneNumber** element is an optional element that specifies the car telephone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.34 OtherAddressPostalCode

The **OtherAddressPostalCode** element is an optional element that specifies the postal code of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.35 OtherAddressState

The **OtherAddressState** element is an optional element that specifies the state of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.36 OtherAddressStreet

The **OtherAddressStreet** element is an optional element that specifies the street address of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.37 PagerNumber

The **PagerNumber** element is an optional element that specifies the pager number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.38 Title

The **Title** element is a optional element that specifies the contact's business title. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.39 BusinessAddressPostalCode

The **BusinessAddressPostalCode** element is an optional element that specifies the business postal code for the contact. It is defined as an element in the Contacts namespace.

#### 2.2.2.40 LastName

The **LastName** element is an optional element that specifies the contact's last name. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### 2.2.2.41 Spouse

The **Spouse** element is an optional element that specifies the name of the contact's spouse/partner. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.42 BusinessAddressState**

The **BusinessAddressState** element is an optional element that specifies the business state for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.43 BusinessAddressStreet**

The **BusinessAddressStreet** element is an optional element that specifies the business street address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.44 JobTitle**

The **JobTitle** element is an optional element that specifies the contact's job title. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.45 YomiFirstName**

The **YomiFirstName** element is an optional element that specifies the Japanese phonetic rendering of the first name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.46 YomiLastName**

The **YomiLastName** element is an optional element that specifies the Japanese phonetic rendering of the last name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.47 YomiCompanyName**

The **YomiCompanyName** element is an optional element that specifies the Japanese phonetic rendering of the company name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.48 OfficeLocation**

The **OfficeLocation** element is an optional element that specifies the office location for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

#### **2.2.2.49 RadioPhoneNumber**

The **RadioPhoneNumber** element is an optional element that specifies the radio phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

### **2.2.2.50 contacts2:CustomerId**

The **contacts2:CustomerId** element is an optional element that specifies the customer identifier (ID) for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.51 contacts2:GovernmentId**

The **contacts2:GovernmentId** element is an optional element that specifies the government-assigned identifier (ID) for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.52 contacts2:IMAddress**

The **contacts2:IMAddress** element is an optional element that specifies the instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.53 contacts2:IMAddress2**

The **contacts2:IMAddress2** element is an optional element that specifies the alternative instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.54 contacts2:IMAddress3**

The **contacts2:IMAddress3** element is an optional element that specifies the tertiary instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.55 contacts2:ManagerName**

The **contacts2:ManagerName** element is an optional element that specifies the distinguished name (DN) of the contact's manager. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.56 contacts2:CompanyMainPhone**

The **contacts2:CompanyMainPhone** element is an optional element that specifies the main telephone number for the contact's company. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### **2.2.2.57 contacts2:AccountName**

The **contacts2:AccountName** element is an optional element that specifies the account name and/or number for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### 2.2.2.58 contacts2:NickName

The **contacts2:NickName** element is an optional element that specifies the nickname for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### 2.2.2.59 contacts2:MMS

The **contacts2:MMS** element is an optional element that specifies the Multimedia Messaging Service (MMS) address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

### 2.2.2.60 Picture

The **Picture** element is an optional element that specifies the .jpg file, which is encoded with base64 encoding, containing the picture of the contact. It is defined as an element in the Contacts namespace.

The value of the **Picture** element MUST be limited to 48KB of binary content that is encoded with base64 encoding, or an image size of around 36KB. Since base64 encoding is nondeterministic, the actual maximum size of the image can vary. If the **Picture** element exceeds 48KB of content with base64 encoding, the server MUST return a status error of 6.

### 2.2.2.61 Categories

The **Categories** element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies a collection of user labels assigned to the contact.

The **Categories** element has the following child element:

- **Category** (section [2.2.2.61.1](#)): At least one instance of this element is required.

This element can be ghosted. The use of ghosted properties is specified in [\[MS-ASCMD\]](#) section 2.2.3.154.

#### 2.2.2.61.1 Category

The **Category** element is an optional child element of the **Categories** element (section [2.2.2.61](#)) that specifies a category to which the contact is assigned. It is defined as an element in the Contacts namespace.

A command request or response has a minimum of one **Category** element per **Categories** element. It can have up to 300 elements per **Categories** element.

### 2.2.2.62 Children

The **Children** element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies a collection of the contact's children.

The **Children** element has the following child element:

- **Child** (section [2.2.2.62.1](#)): This element is optional.

This element can be ghosted.

### 2.2.2.62.1 Child

The **Child** element is an optional child element of the **Children** element that specifies one of the child contacts underneath this contact. It is defined as an element in the Contacts namespace.

A command request or response has zero or more **Child** elements per **Children** element. It can have up to 300 elements per **Children** element.

### 2.2.2.63 airsncbase:Body

The **airsncbase:Body** element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies the notes for this contact. For more details about the **airsncbase:Body** element, see [\[MS-ASAIRS\]](#).

## 3 Protocol Details

### 3.1 Client Details

#### 3.1.1 Abstract Data Model

This section describes a conceptual model of possible data organization that an implementation maintains to participate in this protocol. The described organization is provided to facilitate the explanation of how the protocol behaves. This document does not mandate that implementations adhere to this model as long as their external behavior is consistent with that described in this document.

**Contact** class: A structured XML text block that specifies a contact and adheres to the XML schema specified in section [2.1](#). It is returned by the server as part of a full XML response to the client commands specified in section [3.1.5](#). It is processed by the client as part of the full XML body transmitted by the server in response to the client commands specified in section [3.1.5](#).

Command request: A WBXML formatted message that adheres to the command schemas specified in [\[MS-ASCMD\]](#).

#### 3.1.2 Timers

None.

#### 3.1.3 Initialization

None.

#### 3.1.4 Higher-Layer Triggered Events

##### 3.1.4.1 Synchronizing Contact Data Between Client and Server

A client initiates synchronization of contact class data with the server by sending a **Sync** command request.

##### 3.1.4.1.1 Truncating the Contact Notes Field

A client can specify that the server truncate the Notes field for a contact by sending a **airsyncbase:TruncationSize** element to the server in a **Sync** or **ItemOperations** command request. The behavior of **airsyncbase:TruncationSize** is specified in [\[MS-ASAIRS\]](#) section 2.2.2.2.2

Once a client specifies truncation, the Notes field is truncated in all subsequent **Sync** command requests. A client clears truncation for the Notes field by sending a new **airsyncbase:BodyPreference** element ([\[MS-ASAIRS\]](#) section 2.2.2.2) for the desired value of the **Type** element, with the **airsyncbase:TruncationSize** element omitted from the request.

If an **airsyncbase:Body** element is not sent from the client to the server, the server MUST NOT delete the stored Notes for the contact.

Client devices that do not support Notes functionality for contacts can omit the **airsyncbase:Body** element when synchronizing contact information with a server.

### 3.1.4.2 Searching a Server for Contacts

A client searches for contact data by sending a **Search** command request to the server.

### 3.1.4.3 Requesting Details for Specific Contacts

Contact data for one or more additional contacts is requested by the client using an **ItemOperations** command request, which is a wrapper for the **itemoperations:Fetch** element. An **ItemOperations** command can contain multiple **itemoperations:Fetch** elements.

### 3.1.4.4 Refreshing the Recipient Information Cache

A minimal set of contact data is retrieved by the client using a **Sync** command request ([\[MS-ASCMD\]](#) section 2.2.2.19) against folder object type 19 (the recipient information cache). The use of this folder object type in a **Sync** command request is specified in [\[MS-ASCMD\]](#) section 2.2.3.29.5.

### 3.1.4.5 Omitting Ghosted Properties from a Sync Change Request

At the beginning of a session (that is, when the sync key value is 0), the client uses the **airsync:Supported** element of the **Sync** command request to signify which properties are not ghosted. In subsequent **Sync** requests, the client includes only the set of **airsync:Supported** elements from the **Sync** request's **airsync:Change** element.

For more information on ghosted properties, see [\[MS-ASCMD\]](#) section 2.2.3.154.

## 3.1.5 Message Processing Events and Sequencing Rules

The following sections describe how various elements of the contacts class are used in the context of specific ActiveSync commands. Command details are specified in [\[MS-ASCMD\]](#).

### 3.1.5.1 ItemOperations Command Request

A client uses the **ItemOperations** command to retrieve specific contact items from the server using the **itemoperations:Fetch** element. An **ItemOperations** request can contain multiple **itemoperations:Fetch** elements.

Any of the elements of the contact class can be included in an **ItemOperations** command request.

The elements returned by the **ItemOperations** command can be restricted by including top-level schema elements for the contact class as children of the **itemoperations:Schema** element ([\[MS-ASCMD\]](#) section 2.2.3.135). For the contact class, every element is considered a top-level schema element.

The **ItemOperations** command is specified in [\[MS-ASCMD\]](#) section 2.2.2.8.

### 3.1.5.2 Search Command Request

A client uses the **Search** command to retrieve contact class items that match the criteria specified by the client.

The elements for the contact class cannot be included in a **Search** command request.

The **Search** command is specified in [\[MS-ASCMD\]](#) section 2.2.2.14.

### 3.1.5.3 Sync Command Request

A client uses the **Sync** command to synchronize its Contact class items for a specified user with the contacts currently stored by the server.

Any of the elements for the contact class can be included in a **Sync** command request as children of the **airsync:ApplicationData** element in either an **airsync:Add** element request ([\[MS-ASCMD\] section 2.2.3.7.2](#)) or an **airsync:Change** element request ([\[MS-ASCMD\] section 2.2.3.23](#)).

Contact class elements can be transmitted as children of the **Supported** element ([\[MS-ASCMD\] section 2.2.3.154](#)) in order to support ghosted elements. [<3>](#)

The **Sync** command is specified in [\[MS-ASCMD\] section 2.2.2.19](#).

### 3.1.6 Timer Events

None.

### 3.1.7 Other Local Events

None.

## 3.2 Server Details

### 3.2.1 Abstract Data Model

This section describes a conceptual model of possible data organization that an implementation maintains to participate in this protocol. The described organization is provided to facilitate the explanation of how the protocol behaves. This document does not mandate that implementations adhere to this model as long as their external behavior is consistent with that described in this document.

**Contact class:** A structured XML text block that specifies a contact and adheres to the XML schema specified in section [2.1](#). It is returned by the server as part of a full XML response to the client commands specified in section [3.1.5](#). It is processed by the client as part of the full XML body transmitted by the server in response to the client commands specified in section [3.1.5](#).

**Command request:** A WBXML formatted message that adheres to the command schemas specified in [\[MS-ASCMD\]](#).

### 3.2.2 Timers

None.

### 3.2.3 Initialization

None.

### 3.2.4 Higher-Layer Triggered Events

#### 3.2.4.1 Synchronizing Contact Data Between Client and Server

A client initiates synchronization of contact data with the server by sending a **Sync** command request. The server responds with a **Sync** command response.

### 3.2.4.2 Searching a Server for Contacts

A client searches for contact class data by sending a **Search** command request to the server. The server responds with a **Search** command response.

### 3.2.4.3 Requesting Details for Specific Contacts

Contact data for one or more contact items is requested by the client using an **ItemOperations** command request, which is a wrapper for the **itemoperations:Fetch** element. An **ItemOperations** command can contain multiple **itemoperations:Fetch** elements. The server responds with an **ItemOperations** command response.

### 3.2.4.4 Refreshing the Recipient Information Cache

A minimal set of contact data is retrieved by the client using a **Sync** command request ([\[MS-ASCMD\]](#) section 2.2.2.19) against a **airsync:CollectionId** element value of "RI", which corresponds to the recipient information cache. The server responds with a **Sync** command response, and includes only the following elements from the contacts class:

- **Email1Address** (section [2.2.2.11](#))
- **FileAs** (section [2.2.2.15](#))
- **Alias** (section [2.2.2.16](#))
- **WeightedRank** (section [2.2.2.17](#))

This use of **Sync** is further specified in [\[MS-ASCMD\]](#) section 2.2.3.29.5.

### 3.2.4.5 Omitting Ghosted Properties from a Sync Change Request

At the beginning of a session (that is, when the sync key is 0), the client uses the **airsync:Supported** element of the **Sync** command request to signify which properties are not ghosted. In subsequent **Sync** requests, the client includes only these elements from the **Sync** request's **airsync:Change** element. Ghosted elements are not sent to the server. Instead of deleting these excluded properties, the server preserves their previous value.

For more details about ghosted properties, see [\[MS-ASCMD\]](#) section 2.2.3.154.

## 3.2.5 Message Processing Events and Sequencing Rules

The following sections describe how various elements of the contacts class are used in the context of specific ActiveSync commands. Command details are specified in [\[MS-ASCMD\]](#).

### 3.2.5.1 ItemOperations Command Response

A client uses the **ItemOperations** command to retrieve specific contact items from the server using the **itemoperations:Fetch** element. An **ItemOperations** request can contain multiple **ItemOperations** elements.

Any of the elements for the contact class can be included in an **ItemOperations** command response. If an **itemoperations:Schema** element was included in the command request, the elements returned MUST be restricted to the elements included in the command request's **ItemOperations** element.

Contact class elements are returned as children of the **itemoperations:Properties** element ([\[MS-ASCMD\]](#) section 2.2.3.118).

The **ItemOperations** command is specified in [\[MS-ASCMD\]](#) section 2.2.2.8.

### 3.2.5.2 Search Command Response

A client uses the **Search** command to retrieve contact class items that match the criteria specified by the client.

Any of the elements for the contact class can be included in a **Search** command response.

Contact class elements are returned as children of the **search:Properties** element ([\[MS-ASCMD\]](#) section 2.2.3.118).

The **Search** command is specified in [\[MS-ASCMD\]](#) section 2.2.2.14.

### 3.2.5.3 Sync Command Response

A client uses the **Sync** command to synchronize its Contact class items for a specified user with the contacts currently stored by the server.

Any of the elements for the Contact class can be included in a **Sync** command response as children of the **airsync:ApplicationData** element in either an **airsync:Add** element response ([\[MS-ASCMD\]](#) section 2.2.3.7.2) or an **airsync:Change** element response ([\[MS-ASCMD\]](#) section 2.2.3.23).

The **Sync** command is specified in [\[MS-ASCMD\]](#) section 2.2.2.19.

### 3.2.6 Timer Events

None.

### 3.2.7 Other Events

None.

## 4 Protocol Examples

The following request/response transaction demonstrates a client requesting contact synchronization with a server, and the server returning a single new contact. In this example, the elements of the contact class are contained as children of the **airsync:Add** element in the server response.

**Note** In this example, the value of the **Picture** element, which is a representation of the image encoded with base64 encoding, has been truncated.

Request:

```
<?xml version="1.0" encoding="utf-8"?>
<Sync xmlns="AirSync:">
  <Collections>
    <Collection>
      <SyncKey>2006814013</SyncKey>
      <CollectionId>2</CollectionId>
      <DeletesAsMoves/>
      <GetChanges/>
    </Collection>
  </Collections>
</Sync>
```

Response:

```
<?xml version="1.0" encoding="utf-8"?>
<Sync xmlns="AirSync:" xmlns:A="AirSyncBase:" xmlns:B="POOMCONTACTS:">
  <Collections>
    <Collection>
      <SyncKey>243360144</SyncKey>
      <CollectionId>2</CollectionId>
      <Status>1</Status>
      <Commands>
        <Add>
          <ServerId>2:1</ServerId>
          <ApplicationData>
            <A:Body>
              <A:Type>3</A:Type>
              <A:EstimatedDataSize>5500</A:EstimatedDataSize>
              <A:Truncated>1</A:Truncated>
            </A:Body>
            <B:WebPage>http://www.contoso.com/</B:WebPage>
            <B:BusinessAddressCountry>United States of America</B:BusinessAddressCountry>
            <B:EmailAddress>"Rajesh M. Patel (someone@example.com)"
            &lt;someone@example.com&gt;</B:EmailAddress>
            <B:BusinessFaxNumber>(206) 555-7912</B:BusinessFaxNumber>
            <B:FileAs>Patel, Rajesh M.</B:FileAs>
            <B:FirstName>Rajesh</B:FirstName>
            <B:HomePhoneNumber>(206) 555-9201</B:HomePhoneNumber>
            <B:BusinessAddressCity>Redmond</B:BusinessAddressCity>
            <B:MiddleName>M.</B:MiddleName>
            <B:MobilePhoneNumber>(206) 555-3248</B:MobilePhoneNumber>
            <B:CompanyName>Contoso, Ltd.</B:CompanyName>
            <B:BusinessAddressPostalCode>10021</B:BusinessAddressPostalCode>
            <B:LastName>Patel</B:LastName>
            <B:BusinessAddressState>WA</B:BusinessAddressState>
```

```
<B:BusinessAddressStreet>234 Main St.</B:BusinessAddressStreet>
<B:BusinessPhoneNumber>(206) 555-9102</B:BusinessPhoneNumber>
<B:JobTitle>Development Manager</B:JobTitle>
<B:Picture>/9j/4AAQSkZJRgABAQEAYABgAAD/...</B:Picture>
<A:NativeBodyType>3</A:NativeBodyType>
</ApplicationData>
</Add>
</Commands>
</Collection>
</Collections>
</Sync>
```

## **5 Security**

### **5.1 Security Considerations for Implementers**

None.

### **5.2 Index of Security Parameters**

None.

## 6 Appendix A: Product Behavior

The information in this specification is applicable to the following Microsoft products or supplemental software. References to product versions include released service packs:

- Microsoft® Exchange Server 2007 Service Pack 1 (SP1)
- Microsoft® Exchange Server 2010

Exceptions, if any, are noted below. If a service pack or Quick Fix Engineering (QFE) number appears with the product version, behavior changed in that service pack or QFE. The new behavior also applies to subsequent service packs of the product unless otherwise specified. If a product edition appears with the product version, behavior is different in that product edition.

Unless otherwise specified, any statement of optional behavior in this specification that is prescribed using the terms SHOULD or SHOULD NOT implies product behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term MAY implies that the product does not follow the prescription.

[<1> Section 2.2.2.16](#): The **Alias** element is not supported when the value of the MS-ASProtocolVersion header is set to 12.1.

[<2> Section 2.2.2.17](#): The **WeightedRank** element is not supported when the value of the MS-ASProtocolVersion header is set to 12.1.

[<3> Section 3.1.5.3](#): The **Sync** command returns a **Status** value of 4 when the **Supported** element is included in a **Sync** request where the MS-ASProtocolVersion is set to 12.1 and the request is sent to an Exchange 2007 SP1 server.

## 7 Change Tracking

This section identifies changes that were made to the [MS-ASCNTC] protocol document between the November 2010 and March 2011 releases. Changes are classified as New, Major, Minor, Editorial, or No change.

The revision class **New** means that a new document is being released.

The revision class **Major** means that the technical content in the document was significantly revised. Major changes affect protocol interoperability or implementation. Examples of major changes are:

- A document revision that incorporates changes to interoperability requirements or functionality.
- An extensive rewrite, addition, or deletion of major portions of content.
- The removal of a document from the documentation set.
- Changes made for template compliance.

The revision class **Minor** means that the meaning of the technical content was clarified. Minor changes do not affect protocol interoperability or implementation. Examples of minor changes are updates to clarify ambiguity at the sentence, paragraph, or table level.

The revision class **Editorial** means that the language and formatting in the technical content was changed. Editorial changes apply to grammatical, formatting, and style issues.

The revision class **No change** means that no new technical or language changes were introduced. The technical content of the document is identical to the last released version, but minor editorial and formatting changes, as well as updates to the header and footer information, and to the revision summary, may have been made.

Major and minor changes can be described further using the following change types:

- New content added.
- Content updated.
- Content removed.
- New product behavior note added.
- Product behavior note updated.
- Product behavior note removed.
- New protocol syntax added.
- Protocol syntax updated.
- Protocol syntax removed.
- New content added due to protocol revision.
- Content updated due to protocol revision.
- Content removed due to protocol revision.
- New protocol syntax added due to protocol revision.

- Protocol syntax updated due to protocol revision.
- Protocol syntax removed due to protocol revision.
- New content added for template compliance.
- Content updated for template compliance.
- Content removed for template compliance.
- Obsolete document removed.

Editorial changes are always classified with the change type **Editorially updated**.

Some important terms used in the change type descriptions are defined as follows:

- **Protocol syntax** refers to data elements (such as packets, structures, enumerations, and methods) as well as interfaces.
- **Protocol revision** refers to changes made to a protocol that affect the bits that are sent over the wire.

The changes made to this document are listed in the following table. For more information, please contact [protocol@microsoft.com](mailto:protocol@microsoft.com).

Section	Tracking number (if applicable) and description	Major change (Y or N)	Change type
<a href="#">1.4 Relationship to Other Protocols</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">2.2.2.11 Email1Address</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">2.2.2.15 FileAs</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">2.2.2.16 Alias</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">2.2.2.17 WeightedRank</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">2.2.2.61 Categories</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.1.4.4 Refreshing the Recipient Information Cache</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.1.4.5 Omitting Ghosted Properties from a Sync Change Request</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.1.5.1 ItemOperations Command Request</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.1.5.3</a>	Updated [MS-ASCMD] section	N	Content

<b>Section</b>	<b>Tracking number (if applicable) and description</b>	<b>Major change (Y or N)</b>	<b>Change type</b>
<a href="#">Sync Command Request</a>	references.		updated.
<a href="#">3.2.4.4 Refreshing the Recipient Information Cache</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.2.4.5 Omitting Ghosted Properties from a Sync Change Request</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.2.5.1 ItemOperations Command Response</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.2.5.2 Search Command Response</a>	Updated [MS-ASCMD] section reference.	N	Content updated.
<a href="#">3.2.5.3 Sync Command Response</a>	Updated [MS-ASCMD] section references.	N	Content updated.

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