

[MS-ASCNTC]: ActiveSync Contact Class Protocol Specification

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Revision Summary

Date	Revision History	Revision Class	Comments
12/03/2008	1.0.0	Major	Initial Release.
04/10/2009	2.0.0	Major	Updated technical content and applicable product releases.
07/15/2009	3.0.0	Major	Revised and edited for technical content.
11/04/2009	4.0.0	Major	Updated and revised the technical content.
02/10/2010	5.0.0	Major	Updated and revised the technical content.
05/05/2010	6.0.0	Major	Updated and revised the technical content.
08/04/2010	6.1	Minor	Clarified the meaning of the technical content.
11/03/2010	6.2	Minor	Clarified the meaning of the technical content.

Contents

1 Introduction	6
1.1 Glossary	6
1.2 References	6
1.2.1 Normative References	6
1.2.2 Informative References	7
1.3 Overview	7
1.4 Relationship to Other Protocols	7
1.5 Prerequisites/Preconditions	7
1.6 Applicability Statement	7
1.7 Versioning and Capability Negotiation	7
1.8 Vendor-Extensible Fields	7
1.9 Standards Assignments	8
2 Messages	9
2.1 Transport	9
2.2 Message Syntax	9
2.2.1 Namespaces	11
2.2.2 Elements	12
2.2.2.1 Anniversary	14
2.2.2.2 AssistantName	14
2.2.2.3 AssistantPhoneNumber	14
2.2.2.4 Birthday	14
2.2.2.5 Business2PhoneNumber	14
2.2.2.6 BusinessAddressCity	15
2.2.2.7 BusinessPhoneNumber	15
2.2.2.8 WebPage	15
2.2.2.9 BusinessAddressCountry	15
2.2.2.10 Department	15
2.2.2.11 Email1Address	15
2.2.2.12 Email2Address	15
2.2.2.13 Email3Address	16
2.2.2.14 BusinessFaxNumber	16
2.2.2.15 FileAs	16
2.2.2.16 Alias	16
2.2.2.17 WeightedRank	16
2.2.2.18 FirstName	16
2.2.2.19 MiddleName	17
2.2.2.20 HomeAddressCity	17
2.2.2.21 HomeAddressCountry	17
2.2.2.22 HomeFaxNumber	17
2.2.2.23 HomePhoneNumber	17
2.2.2.24 Home2PhoneNumber	17
2.2.2.25 HomeAddressPostalCode	17
2.2.2.26 HomeAddressState	17
2.2.2.27 HomeAddressStreet	18
2.2.2.28 MobilePhoneNumber	18
2.2.2.29 Suffix	18
2.2.2.30 CompanyName	18
2.2.2.31 OtherAddressCity	18
2.2.2.32 OtherAddressCountry	18

2.2.2.33	CarPhoneNumber	18
2.2.2.34	OtherAddressPostalCode	18
2.2.2.35	OtherAddressState	19
2.2.2.36	OtherAddressStreet	19
2.2.2.37	PagerNumber	19
2.2.2.38	Title	19
2.2.2.39	BusinessAddressPostalCode	19
2.2.2.40	LastName	19
2.2.2.41	Spouse	19
2.2.2.42	BusinessAddressState	19
2.2.2.43	BusinessAddressStreet	20
2.2.2.44	JobTitle	20
2.2.2.45	YomiFirstName	20
2.2.2.46	YomiLastName	20
2.2.2.47	YomiCompanyName	20
2.2.2.48	OfficeLocation	20
2.2.2.49	RadioPhoneNumber	20
2.2.2.50	contacts2:CustomerId	20
2.2.2.51	contacts2:GovernmentId	21
2.2.2.52	contacts2:IMAddress	21
2.2.2.53	contacts2:IMAddress2	21
2.2.2.54	contacts2:IMAddress3	21
2.2.2.55	contacts2:ManagerName	21
2.2.2.56	contacts2:CompanyMainPhone	21
2.2.2.57	contacts2:AccountName	21
2.2.2.58	contacts2:NickName	21
2.2.2.59	contacts2:MMS	22
2.2.2.60	Picture	22
2.2.2.61	Categories	22
2.2.2.61.1	Category	22
2.2.2.62	Children	22
2.2.2.62.1	Child	22
2.2.2.63	airsyncbase:Body	23
3	Protocol Details	24
3.1	Client Details	24
3.1.1	Abstract Data Model	24
3.1.2	Timers	24
3.1.3	Initialization	24
3.1.4	Higher-Layer Triggered Events	24
3.1.4.1	Synchronizing Contact Data Between Client and Server	24
3.1.4.1.1	Truncating the Contact Notes Field	24
3.1.4.2	Searching a Server for Contacts	25
3.1.4.3	Requesting Details for Specific Contacts	25
3.1.4.4	Refreshing the Recipient Information Cache	25
3.1.4.5	Omitting Ghosted Properties from a Sync Change Request	25
3.1.5	Message Processing Events and Sequencing Rules	25
3.1.5.1	ItemOperations Command Request	25
3.1.5.2	Search Command Request	25
3.1.5.3	Sync Command Request	26
3.1.6	Timer Events	26
3.1.7	Other Local Events	26
3.2	Server Details	26

3.2.1	Abstract Data Model	26
3.2.2	Timers	26
3.2.3	Initialization	26
3.2.4	Higher-Layer Triggered Events.....	26
3.2.4.1	Synchronizing Contact Data Between Client and Server	26
3.2.4.2	Searching a Server for Contacts	27
3.2.4.3	Requesting Details for Specific Contacts	27
3.2.4.4	Refreshing the Recipient Information Cache	27
3.2.4.5	Omitting Ghosted Properties from a Sync Change Request.....	27
3.2.5	Message Processing Events and Sequencing Rules.....	27
3.2.5.1	ItemOperations Command Response.....	27
3.2.5.2	Search Command Response.....	28
3.2.5.3	Sync Command Response.....	28
3.2.6	Timer Events	28
3.2.7	Other Events	28
4	Protocol Examples.....	29
5	Security.....	31
5.1	Security Considerations for Implementers.....	31
5.2	Index of Security Parameters	31
6	Appendix A: Product Behavior.....	32
7	Change Tracking.....	33
8	Index	35

1 Introduction

Mobile devices that communicate using the ActiveSync Protocol need to exchange **contact** data. The Contact **class** protocol specifies the format used by the ActiveSync protocol for the interchange of contact data.

1.1 Glossary

The following terms are defined in [\[MS-OXGLOS\]](#):

- .jpg**
- alias**
- base64 encoding**
- class**
- collection**
- contact**
- distinguished name (DN)**
- folder**
- ghosted**
- header**
- Hypertext Transfer Protocol (HTTP)**
- plain text**
- property**
- recipient information cache**
- Rich Text Format (RTF)**
- synchronization**
- Wireless Application Protocol (WAP) Binary XML (WBXML)**
- XML**
- XML namespace**
- XML schema**
- XML schema definition (XSD)**

The following terms are specific to this document:

MAY, SHOULD, MUST, SHOULD NOT, MUST NOT: These terms (in all caps) are used as described in [\[RFC2119\]](#). All statements of optional behavior use either MAY, SHOULD, or SHOULD NOT.

1.2 References

1.2.1 Normative References

We conduct frequent surveys of the normative references to assure their continued availability. If you have any issue with finding a normative reference, please contact dochelp@microsoft.com. We will assist you in finding the relevant information. Please check the archive site, <http://msdn2.microsoft.com/en-us/library/E4BD6494-06AD-4aed-9823-445E921C9624>, as an additional source.

[MS-ASAIRS] Microsoft Corporation, "[ActiveSync AirSyncBase Namespace Protocol Specification](#)", December 2008.

[MS-ASCMD] Microsoft Corporation, "[ActiveSync Command Reference Protocol Specification](#)", December 2008.

[MS-ASDTYPE] Microsoft Corporation, "[ActiveSync Data Types](#)", December 2008.

[MS-ASWBXML] Microsoft Corporation, "[ActiveSync WAP Binary XML \(WBXML\) Protocol Specification](#)", December 2008.

[RFC2119] Bradner, S., "Key words for use in RFCs to Indicate Requirement Levels", BCP 14, RFC 2119, March 1997, <http://www.ietf.org/rfc/rfc2119.txt>

[XML] World Wide Web Consortium, "Extensible Markup Language (XML) 1.0 (Fourth Edition)", W3C Recommendation, 16 August 2006, edited in place 29 September 2006, <http://www.w3.org/TR/2006/REC-xml-20060816/>

[XMLNS] Bray, T., Hollander, D., Layman, A., Eds., et al., "Namespaces in XML 1.0 (Third Edition)", December 2009, <http://www.w3.org/TR/REC-xml-names/>

[XMLSCHEMA1] Thompson, H., Beech, D., Maloney, M., and Mendelsohn, N., Eds., "XML Schema Part 1: Structures", W3C Recommendation, May 2001, <http://www.w3.org/TR/2001/REC-xmlschema-1-20010502/>

1.2.2 Informative References

[MS-OXGLOS] Microsoft Corporation, "[Exchange Server Protocols Master Glossary](#)", April 2008.

1.3 Overview

The Contactclass protocol specifies an **XML** representation of contact data as used in various ActiveSync commands.

1.4 Relationship to Other Protocols

The Contact class protocol specifies XML representation of contact data that is used by commands specified in [\[MS-ASCMD\]](#).

Some elements in the **calendar** class support being **ghosted**. The use of ghosted **properties** is specified in [\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.3.

All data types in this document conform to the data type definitions specified in [\[MS-ASDTYPE\]](#). Common **XML schema** elements used by other classes are defined in [\[MS-ASAIRS\]](#).

1.5 Prerequisites/Preconditions

None.

1.6 Applicability Statement

This protocol specifies a set of elements for use in communicating **contact** data using the commands specified in [\[MS-ASCMD\]](#). This set of elements is applicable when communicating personal **contact** information between a mobile device and a server. These elements are not applicable when sending other types of information supported by the ActiveSync protocol.

1.7 Versioning and Capability Negotiation

None.

1.8 Vendor-Extensible Fields

None.

1.9 Standards Assignments

None.

2 Messages

2.1 Transport

The Contact class consists of a series of XML elements that are embedded inside of a **collection** transmitted according to the syntax of the ActiveSync protocol command used. The XML block containing the class elements is transmitted in either the request body of a request, or the response body of a response.

The elements of the contact class are defined in three namespaces: contacts, Contacts2, and AirSyncBase. All of the contact class elements are specified in this document. However, elements defined in the AirSyncBase namespace are further specified in [\[MS-ASAIRS\]](#).

The parent element of the contact class elements depends upon the ActiveSync protocol command used to retrieve class data. Commands and parent elements for the contact class XML schema are specified in sections [3.1.5](#) and [3.2.5](#).

This section describes the child elements that can be returned by an ActiveSync command. This section also describes concepts that are related to the contact class.

2.2 Message Syntax

The markup MUST be well-formed XML, as specified in [\[XML\]](#).

The XML markup that constitutes the request body or response body is transmitted between the client and server using **Wireless Application Protocol (WAP) Binary XML (WBXML)**. For more information, see [\[MS-ASWBXML\]](#).

The **XML schema definition** for the contact class elements in the Contacts namespace is defined as follows, in accordance with the rules specified in [\[XMLSCHEMA1\]](#).

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:tns="Contacts:" attributeFormDefault="unqualified"
elementFormDefault="qualified" targetNamespace="Contacts:"
xmlns:xs="http://www.w3.org/2001/XMLSchema" xmlns:airsyncbase="AirSyncBase:"
xmlns:contacts2="Contacts2:">
  <xs:import namespace="AirSyncBase:" location="AirSyncBase.xsd"/>
  <xs:import namespace="Contacts2" location="Contacts2.xsd" />
  <xs:element name="Anniversary" minOccurs="0" type="xs:dateTime" />
  <xs:element name="AssistantName" minOccurs="0" type="xs:string" />
  <xs:element name="AssistantPhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="Birthday" minOccurs="0" type="xs:dateTime" />
  <xs:element name="Business2PhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessAddressCity" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessPhoneNumber" minOccurs="0" type="xs:string" />
  <xs:element name="WebPage" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessAddressCountry" minOccurs="0" type="xs:string" />
  <xs:element name="Department" minOccurs="0" type="xs:string" />
  <xs:element name="Email1Address" minOccurs="0" type="xs:string" />
  <xs:element name="Email2Address" minOccurs="0" type="xs:string" />
  <xs:element name="Email3Address" minOccurs="0" type="xs:string" />
  <xs:element name="BusinessFaxNumber" minOccurs="0" type="xs:string" />
  <xs:element name="FileAs" minOccurs="0" type="xs:string" />
  <xs:element name="Alias" minOccurs="0" type="xs:string" />
  <xs:element name="WeightedRank" minOccurs="0" type="xs:int" />
  <xs:element name="FirstName" minOccurs="0" type="xs:string" />
  <xs:element name="MiddleName" minOccurs="0" type="xs:string" />
```

```

<xs:element name="HomeAddressCity" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressCountry" minOccurs="0" type="xs:string" />
<xs:element name="HomeFaxNumber" minOccurs="0" type="xs:string" />
<xs:element name="HomePhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Home2PhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressState" minOccurs="0" type="xs:string" />
<xs:element name="HomeAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="MobilePhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Suffix" minOccurs="0" type="xs:string" />
<xs:element name="CompanyName" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressCity" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressCountry" minOccurs="0" type="xs:string" />
<xs:element name="CarPhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressState" minOccurs="0" type="xs:string" />
<xs:element name="OtherAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="PagerNumber" minOccurs="0" type="xs:string" />
<xs:element name="Title" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressPostalCode" minOccurs="0" type="xs:string" />
<xs:element name="LastName" minOccurs="0" type="xs:string" />
<xs:element name="Spouse" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressState" minOccurs="0" type="xs:string" />
<xs:element name="BusinessAddressStreet" minOccurs="0" type="xs:string" />
<xs:element name="JobTitle" minOccurs="0" type="xs:string" />
<xs:element name="YomiFirstName" minOccurs="0" type="xs:string" />
<xs:element name="YomiLastName" minOccurs="0" type="xs:string" />
<xs:element name="YomiCompanyName" minOccurs="0" type="xs:string" />
<xs:element name="OfficeLocation" minOccurs="0" type="xs:string" />
<xs:element name="RadioPhoneNumber" minOccurs="0" type="xs:string" />
<xs:element name="Picture" minOccurs="0" type="xs:string"/>
<xs:element minOccurs="0" name="Categories">
  <xs:complexType>
    <xs:sequence>
      <xs:element maxOccurs="300" name="Category" minOccurs="0"
type="xs:string" />
    </xs:sequence>
  </xs:complexType>
</xs:element>
<xs:element name="Children" minOccurs="0">
  <xs:complexType>
    <xs:sequence minOccurs="0">
      <xs:element maxOccurs="300" name="Child" minOccurs="0" type="xs:string"
/>
    </xs:sequence>
  </xs:complexType>
</xs:element>
<xs:element name="Body" minOccurs="0" type="airsyncbase:Body" />
<xs:element ref="contacts2:CustomerId" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:GovernmentId" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress2" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:IMAddress3" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:ManagerName" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:CompanyMainPhone" minOccurs="0" type="xs:string"/>
<xs:element ref="contacts2:AccountName" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:NickName" minOccurs="0" type="xs:string" />
<xs:element ref="contacts2:MMS" minOccurs="0" type="xs:string"/>

```

```
</xs:schema>
```

The XML schema definition for the contact class elements in the Contacts2 namespace is defined as follows.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:tns="Contacts2:" attributeFormDefault="unqualified"
elementFormDefault="qualified" targetNamespace="Contacts2:"
xmlns:xs="http://www.w3.org/2001/XMLSchema" >
  <xs:element ref="CustomerId" minOccurs="0" type="xs:string" />
  <xs:element ref="GovernmentId" minOccurs="0" type="xs:string"/>
  <xs:element ref="IMAddress" minOccurs="0" type="xs:string"/>
  <xs:element ref="IMAddress2" minOccurs="0" type="xs:string"/>
  <xs:element ref="IMAddress3" minOccurs="0" type="xs:string"/>
  <xs:element ref="ManagerName" minOccurs="0" type="xs:string"/>
  <xs:element ref="CompanyMainPhone" minOccurs="0" type="xs:string"/>
  <xs:element ref="AccountName" minOccurs="0" type="xs:string" />
  <xs:element ref="NickName" minOccurs="0" type="xs:string" />
  <xs:element ref="MMS" minOccurs="0" type="xs:string"/>
</xs:schema>
```

The portion of the AirSyncBase namespace used by the contacts class is defined as follows. For the complete AirSyncBase XSD, see [\[MS-ASAIRS\]](#) section 2.2.

```
<?xml version="1.0" encoding="utf-8"?>
<xs:schema xmlns:airsyncbase="AirSyncBase:" xmlns:xs="http://www.w3.org/2001/XMLSchema"
xmlns="AirSyncBase:" targetNamespace="AirSyncBase:" elementFormDefault="qualified"
attributeFormDefault="unqualified">
  <xs:element name="Body"/>
</xs:schema>
```

2.2.1 Namespaces

This specification defines and references various **XML namespaces** using the mechanisms specified in [\[XMLNS\]](#). Although this specification associates a specific XML namespace prefix for each XML namespace that is used, the choice of any particular XML namespace prefix is implementation-specific and not significant for interoperability.

Prefix	Namespace URI	Reference
airsyncbase	AirSyncBase	[MS-ASAIRS]
None	Contacts	
contacts2	Contacts2	
airsync	AirSync	[MS-ASCMD] section 2.2.2.19
itemoperations	ItemOperations	[MS-ASCMD] section 2.2.2.8
search	Search	[MS-ASCMD] section 2.2.2.14
xs	http://www.w3.org/2001/XMLSchema	[XMLSCHEMA1]

2.2.2 Elements

The following tables summarize the set of common XML schema element definitions defined or used by this specification. XML schema element definitions that are specific to a particular operation are described with the operation.

The contact class elements listed do not have child elements in either the command request or response.

Value	Description
Anniversary	The wedding anniversary date for the contact.
AssistantName	The name of the contact's assistant.
AssistantPhoneNumber	The phone number of the contact's assistant.
Birthday	The birth date of the contact.
Business2PhoneNumber	The second business telephone number for the contact.
BusinessAddressCity	The business city of the contact.
BusinessPhoneNumber	The business telephone number for the contact.
WebPage	The Web site or personal Web page for the contact.
BusinessAddressCountry	The business country for the contact.
Department	The department name for the contact.
Email1Address	The first e-mail address for the contact.
Email2Address	The second e-mail address for the contact.
Email3Address	The third e-mail address for the contact.
BusinessFaxNumber	The business fax number for the contact.
FileAs	The filing string for the contact.
Alias	The user's alias .
WeightedRank	The rank this entry possesses in the recipient information cache .
FirstName	The contact's first name.
MiddleName	The contact's middle name.
HomeAddressCity	The home city for the contact.
HomeAddressCountry	The home country for the contact.
HomeFaxNumber	The home fax number for the contact.
HomePhoneNumber	The home phone number for the contact.
Home2PhoneNumber	The second home phone number for the contact.
HomeAddressPostalCode	The home postal code for the contact.

Value	Description
HomeAddressState	The home state for the contact.
HomeAddressStreet	The home street address for the contact.
MobilePhoneNumber	The mobile phone number for the contact.
Suffix	The suffix for the contact's name.
CompanyName	The company name for the contact.
OtherAddressCity	The city of the contact's alternative address.
OtherAddressCountry	The country of the contact's alternative address.
CarPhoneNumber	The car telephone number for the contact.
OtherAddressPostalCode	The postal code of the contact's alternative address.
OtherAddressState	The state of the contact's alternative address.
OtherAddressStreet	The street address of the contact's alternative address.
PagerNumber	The pager number for the contact.
Title	The contact's business title.
BusinessAddressPostalCode	The business postal code for the contact.
LastName	The contact's last name.
Spouse	The name of the contact's spouse.
BusinessAddressState	The business state for the contact.
BusinessAddressStreet	The business street address for the contact.
JobTitle	The contact's job title.
YomiFirstName	The Japanese phonetic rendering of the first name of the contact.
YomiLastName	The Japanese phonetic rendering of the last name of the contact.
YomiCompanyName	The Japanese phonetic rendering of the company name for the contact.
OfficeLocation	The office location for the contact.
RadioPhoneNumber	The radio telephone number for the contact.
Picture	The base64-encoded .jpg file containing the picture of the contact.
Categories	A collection of user labels assigned to the contact.
Category	A category to which the contact is assigned.
Children	A collection of the contact's children.
Child	One of the child contacts underneath this contact.
airsyncbase:Body	The notes for this contact.

Value	Description
contacts2:CustomerId	The customer identifier (ID) for the contact.
contacts2:GovernmentId	The government-assigned identifier (ID) for the contact.
contacts2:IMAddress	The instant messaging address for the contact.
contacts2:IMAddress2	The alternative instant messaging address for the contact.
contacts2:IMAddress3	The tertiary instant messaging address for the contact.
contacts2:ManagerName	The distinguished name (DN) of the manager for the contact.
contacts2:CompanyMainPhone	The main telephone number for the contact's company.
contacts2:AccountName	The account name and/or number for the contact.
contacts2:NickName	The nickname for the contact.
contacts2:MMS	The Multimedia Messaging Service (MMS) address for the contact.

2.2.2.1 Anniversary

The <Anniversary> element is an optional element that specifies the wedding anniversary date for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.2 AssistantName

The <AssistantName> element is an optional element that specifies the name of the contact's assistant. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.3 AssistantPhoneNumber

The <AssistantPhoneNumber> element is an optional element that specifies the phone number of the contact's assistant. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.4 Birthday

The <Birthday> element is an optional element that specifies the birth date of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.5 Business2PhoneNumber

The <Business2PhoneNumber> element is an optional element that specifies the secondary business telephone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.6 BusinessAddressCity

The <BusinessAddressCity> element is an optional element that specifies the business city of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.7 BusinessPhoneNumber

The <BusinessPhoneNumber> element is an optional element that specifies the primary business phone number for the contact. It is defined as an element in the contacts namespace.

This element can be ghosted.

2.2.2.8 WebPage

The <WebPage> element is an optional element that specifies the Web site or personal Web page for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.9 BusinessAddressCountry

The <BusinessAddressCountry> element is an optional element that specifies the business country of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.10 Department

The <Department> element is an optional element that specifies the department name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.11 Email1Address

The <Email1Address> element is an optional element that specifies the first e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

The <Email1Address> element is one of the Contact elements returned in a recipient information cache request. For more details about interacting with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.2.4.2.1.3.2.4.

2.2.2.12 Email2Address

The <Email2Address> element is an optional element that specifies the second e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.13 Email3Address

The <Email3Address> element is an optional element that specifies the third e-mail address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.14 BusinessFaxNumber

The <BusinessFaxNumber> element is an optional element that specifies the business fax number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.15 FileAs

The <FileAs> element is an optional element that specifies the filing string for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

The <FileAs> element is one of the Contact elements returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.2.4.2.1.3.2.4.

2.2.2.16 Alias

The <Alias> element [<1>](#) is an optional element that specifies the user's alias. It is defined as an element in the Contacts namespace.

The <Alias> element is only returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.2.4.2.1.3.2.4.

2.2.2.17 WeightedRank

The <WeightedRank> element [<2>](#) is an optional element that specifies the rank of this contact entry in the recipient information cache. It is defined as an element in the Contacts namespace.

Clients can use the <WeightedRank> element to determine which entries in a recipient information cache list should be displayed first in an auto-completion field. Higher values of the <WeightedRank> element identify the most relevant entries.

The <WeightedRank> element is only returned in a recipient information cache request. For more details about the interaction with the recipient information cache, see [\[MS-ASCMD\]](#) section 2.2.2.4.2.1.3.2.4.

2.2.2.18 FirstName

The <FirstName> element is an optional element that specifies the first name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.19 MiddleName

The <MiddleName> element is an optional element that specifies the middle name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.20 HomeAddressCity

The <HomeAddressCity> element is an optional element that specifies the home city for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.21 HomeAddressCountry

The <HomeAddressCountry> element is an optional element that specifies the home country for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.22 HomeFaxNumber

The <HomeFaxNumber> element is an optional element that specifies the home fax number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.23 HomePhoneNumber

The <HomePhoneNumber> element is an optional element that specifies the home phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.24 Home2PhoneNumber

The <Home2PhoneNumber> element is an optional element that specifies the alternative home phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.25 HomeAddressPostalCode

The <HomeAddressPostalCode> element is an optional element that specifies the home postal code for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.26 HomeAddressState

The <HomeAddressState> element is an optional element that specifies the home state for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.27 HomeAddressStreet

The <HomeAddressStreet> element is an optional element that specifies the home street address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.28 MobilePhoneNumber

The <MobilePhoneNumber> element is an optional element that specifies the mobile phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.29 Suffix

The <Suffix> element is an optional element that specifies the suffix for the contact's name. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.30 CompanyName

The <CompanyName> element is an optional element that specifies the company name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.31 OtherAddressCity

The <OtherAddressCity> element is an optional element that specifies the city for the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.32 OtherAddressCountry

The <OtherAddressCountry> element is an optional element that specifies the country of the contact's alternative address. It is defined as an element in the contacts namespace.

This element can be ghosted.

2.2.2.33 CarPhoneNumber

The <CarPhoneNumber> element is an optional element that specifies the car telephone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.34 OtherAddressPostalCode

The <OtherAddressPostalCode> element is an optional element that specifies the postal code of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.35 OtherAddressState

The <OtherAddressState> element is an optional element that specifies the state of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.36 OtherAddressStreet

The <OtherAddressStreet> element is an optional element that specifies the street address of the contact's alternative address. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.37 PagerNumber

The <PagerNumber> element is an optional element that specifies the pager number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.38 Title

The <Title> element is a optional element that specifies the contact's business title. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.39 BusinessAddressPostalCode

The <BusinessAddressPostalCode> element is an optional element that specifies the business postal code for the contact. It is defined as an element in the Contacts namespace.

2.2.2.40 LastName

The <LastName> element is an optional element that specifies the contact's last name. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.41 Spouse

The <Spouse> element is an optional element that specifies the name of the contact's spouse. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.42 BusinessAddressState

The <BusinessAddressState> element is an optional element that specifies the business state for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.43 BusinessAddressStreet

The <BusinessAddressStreet> element is an optional element that specifies the business street address for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.44 JobTitle

The <JobTitle> element is an optional element that specifies the contact's job title. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.45 YomiFirstName

The <YomiFirstName> element is an optional element that specifies the Japanese phonetic rendering of the first name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.46 YomiLastName

The <YomiLastName> element is an optional element that specifies the Japanese phonetic rendering of the last name of the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.47 YomiCompanyName

The <YomiCompanyName> element is an optional element that specifies the Japanese phonetic rendering of the company name for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.48 OfficeLocation

The <OfficeLocation> element is an optional element that specifies the office location for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.49 RadioPhoneNumber

The <RadioPhoneNumber> element is an optional element that specifies the radio phone number for the contact. It is defined as an element in the Contacts namespace.

This element can be ghosted.

2.2.2.50 contacts2:CustomerId

The <contacts2:CustomerId> element is an optional element that specifies the customer identifier (ID) for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.51 contacts2:GovernmentId

The <contacts2:GovernmentId> element is an optional element that specifies the government-assigned identifier (ID) for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.52 contacts2:IMAddress

The <contacts2:IMAddress> element is an optional element that specifies the instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.53 contacts2:IMAddress2

The <contacts2:IMAddress2> element is an optional element that specifies the alternative instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.54 contacts2:IMAddress3

The <contacts2:IMAddress3> element is an optional element that specifies the tertiary instant messaging address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.55 contacts2:ManagerName

The <contacts2:ManagerName> element is an optional element that specifies the distinguished name (DN) of the contact's manager. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.56 contacts2:CompanyMainPhone

The <contacts2:CompanyMainPhone> element is an optional element that specifies the main telephone number for the contact's company. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.57 contacts2:AccountName

The <contacts2:AccountName> element is an optional element that specifies the account name and/or number for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.58 contacts2:NickName

The <contacts2:NickName> element is an optional element that specifies the nickname for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.59 contacts2:MMS

The <contacts2:MMS> element is an optional element that specifies the Multimedia Messaging Service (MMS) address for the contact. It is defined as an element in the Contacts2 namespace.

This element can be ghosted.

2.2.2.60 Picture

The <Picture> element is an optional element that specifies the base64-encoded .jpg file containing the picture of the contact. It is defined as an element in the Contacts namespace.

The value of the <Picture> element MUST be limited to 48KB of base64-encoded binary content, or an image size of around 36KB. Since base64 encoding is nondeterministic, the actual maximum size of the image can vary. If the <Picture> element exceeds 48KB of base64-encoded content, then the server MUST return a status error of 6.

2.2.2.61 Categories

The <Categories> element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies a collection of user labels assigned to the contact.

The <Categories> element has the following child element:

- <Category> (section [2.2.2.61.1](#)): At least one instance of this element is required.

This element can be ghosted. The use of ghosted properties is specified in [\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.3.

2.2.2.61.1 Category

The <Category> element is an optional child element of the <Categories> element (section [2.2.2.61](#)) that specifies a category to which the contact is assigned. It is defined as an element in the Contacts namespace.

A command request or response has a minimum of one <Category> element per <Categories> element. It can have up to 300 elements per <Categories> element.

2.2.2.62 Children

The <Children> element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies a collection of the contact's children.

The <Children> element has the following child element:

- <Child> (section [2.2.2.62.1](#)): This element is optional.

This element can be ghosted.

2.2.2.62.1 Child

The <Child> element is an optional child element of the <Children> element that specifies one of the child contacts underneath this contact. It is defined as an element in the Contacts namespace.

A command request or response has zero or more <Child> elements per <Children> element. It can have up to 300 elements per <Children> element.

2.2.2.63 **airsyncbase:Body**

The <airsyncbase:Body> element is an optional **container** ([\[MS-ASDTYPE\]](#) section 2.2) element that specifies the notes for this contact. For more details about the <airsyncbase:Body> element, see [\[MS-ASAIRS\]](#).

3 Protocol Details

3.1 Client Details

3.1.1 Abstract Data Model

This section describes a conceptual model of possible data organization that an implementation maintains to participate in this protocol. The described organization is provided to facilitate the explanation of how the protocol behaves. This document does not mandate that implementations adhere to this model as long as their external behavior is consistent with that described in this document.

Contact class: A structured XML text block that specifies a contact and adheres to the XML schema definition specified in section 2.1. It is returned by the server as part of a full XML response to the client commands specified in section 3.1.5. It is processed by the client as part of the full XML body transmitted by the server in response to the client commands specified in section 3.1.5.

Command request: A WBXML formatted message that adheres to the command schemas specified in [MS-ASCMD].

3.1.2 Timers

None.

3.1.3 Initialization

None.

3.1.4 Higher-Layer Triggered Events

3.1.4.1 Synchronizing Contact Data Between Client and Server

A client initiates **synchronization** of contact class data with the server by sending a **Sync** command request.

3.1.4.1.1 Truncating the Contact Notes Field

A client can specify that the server truncate the Notes field for a contact by sending a <airsynbase:TruncationSize> element to the server in a **Sync** or **ItemOperations** command request. The behavior of <airsynbase:TruncationSize> is specified in [MS-ASAIRS] section 2.2.2.2.2.

Once a client specifies truncation, the Notes field is truncated in all subsequent **Sync** command requests. A client clears truncation for the Notes field by sending a new <airsynbase:BodyPreference> element ([MS-ASAIRS] section 2.2.2.2) for the desired value of the <Type> element, with the <airsynbase:TruncationSize> element omitted from the request.

If an <airsynbase:Body> element is not sent from the client to the server, the server MUST NOT delete the stored Notes for the contact.

Client devices that do not support Notes functionality for contacts can omit the <airsynbase:Body> element when synchronizing contact information with a server.

3.1.4.2 Searching a Server for Contacts

A client searches for contact data by sending a **Search** command request to the server.

3.1.4.3 Requesting Details for Specific Contacts

Contact data for one or more additional contacts is requested by the client using an **ItemOperations** command request, which is a wrapper for the <itemoperations:Fetch> element. An **ItemOperations** command can contain multiple <itemoperations:Fetch> elements.

3.1.4.4 Refreshing the Recipient Information Cache

A minimal set of contact data is retrieved by the client using a **Sync** command request ([MS-ASCMD] section 2.2.2.19) against **folder** type 19 (the recipient information cache). The use of this folder type in a **Sync** command request is specified in [MS-ASCMD] section 2.2.2.19.1.2.1.1.2.

3.1.4.5 Omitting Ghosted Properties from a Sync Change Request

At the beginning of a session (i.e., when the sync key is 0), the client uses the <airsync:Supported> element of the **Sync** command request to signify which properties are not ghosted. In subsequent **Sync** requests, the client includes only the set of <airsync:Supported> elements from the **Sync** request's <airsync:Change> element.

For more information on ghosted properties, see [MS-ASCMD] section 2.2.2.19.1.2.1.1.3.

3.1.5 Message Processing Events and Sequencing Rules

The following section describes how various elements of the contacts class are used in the context of specific ActiveSync commands. Command details are specified in [MS-ASCMD].

3.1.5.1 ItemOperations Command Request

A client uses the **ItemOperations** command to retrieve specific contact items from the server using the <itemoperations:Fetch> element. An **ItemOperations** request can contain multiple <itemoperations:Fetch> elements.

Any of the elements of the contact class can be included in an **ItemOperations** command request.

The elements returned by the **ItemOperations** command can be restricted by including top-level schema elements for the contact class as children of the <itemoperations:Schema> element ([MS-ASCMD] section 2.2.2.8.2.1.2.7.1). For the contact class, every element is considered a top-level schema element.

ItemOperations is specified in [MS-ASCMD] section 2.2.2.8.

3.1.5.2 Search Command Request

A client uses the **Search** command to retrieve contact class items that match the criteria specified by the client.

The elements for the contact class cannot be included in a **Search** command request.

Search is specified in [MS-ASCMD] section 2.2.2.14.

3.1.5.3 Sync Command Request

A client uses the **Sync** command to synchronize its Contact class items for a specified user with the contacts currently stored by the server.

Any of the elements for the contact class can be included in a **Sync** command request as children of the <airsync:ApplicationData> element in either an <airsync:Add> element request ([\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.9.3.3) or an <airsync:Change> element request ([\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.9.1.2).

Contact class elements can be transmitted as children of the <Supported> element ([\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.3) in order to support ghosted elements. [<3>](#)

Sync is specified in [\[MS-ASCMD\]](#) section 2.2.2.19.

3.1.6 Timer Events

None.

3.1.7 Other Local Events

None.

3.2 Server Details

3.2.1 Abstract Data Model

This section describes a conceptual model of possible data organization that an implementation maintains to participate in this protocol. The described organization is provided to facilitate the explanation of how the protocol behaves. This document does not mandate that implementations adhere to this model as long as their external behavior is consistent with that described in this document.

Contact class: A structured XML text block that specifies a contact and adheres to the XML schema definition specified in section [2.1](#). It is returned by the server as part of a full XML response to the client commands specified in section [3.1.5](#). It is processed by the client as part of the full XML body transmitted by the server in response to the client commands specified in section [3.1.5](#).

Command request: A WBXML formatted message that adheres to the command schemas specified in [\[MS-ASCMD\]](#).

3.2.2 Timers

None.

3.2.3 Initialization

None.

3.2.4 Higher-Layer Triggered Events

3.2.4.1 Synchronizing Contact Data Between Client and Server

A client initiates synchronization of contact data with the server by sending a **Sync** command request. The server responds with a **Sync** command response.

3.2.4.2 Searching a Server for Contacts

A client searches for contact class data by sending a **Search** command request to the server. The server responds with a **Search** command response.

3.2.4.3 Requesting Details for Specific Contacts

Contact data for one or more contact items is requested by the client using an **ItemOperations** command request, which is a wrapper for the <itemoperations:Fetch> element. An **ItemOperations** command can contain multiple <itemoperations:Fetch> elements. The server responds with an **ItemOperations** command response.

3.2.4.4 Refreshing the Recipient Information Cache

A minimal set of contact data is retrieved by the client using a **Sync** command request ([\[MS-ASCMD\]](#) section 2.2.2.19) against a <airsync:CollectionId> element value of "RI," which corresponds to the recipient information cache. The server responds with a **Sync** command response, and includes only the following elements from the contacts class:

- <Email1Address> (Section [2.2.2.11](#))
- <FileAs> (Section [2.2.2.15](#))
- <Alias> (Section [2.2.2.16](#))
- <WeightedRank> (Section [2.2.2.17](#))

This use of **Sync** is further specified in [\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.2.

3.2.4.5 Omitting Ghosted Properties from a Sync Change Request

At the beginning of a session (i.e., when the sync key is 0), the client uses the <airsync:Supported> element of the **Sync** command request to signify which properties are not ghosted. In subsequent **Sync** requests, the client includes only these elements from the **Sync** request's <airsync:Change> element. Ghosted elements are not sent to the server. Instead of deleting these excluded properties, the server preserves their previous value.

For more information on ghosted properties, see [\[MS-ASCMD\]](#) section 2.2.2.19.1.2.1.1.3.

3.2.5 Message Processing Events and Sequencing Rules

The following section describes how various elements of the contacts class are used in the context of specific ActiveSync commands. Command details are specified in [\[MS-ASCMD\]](#).

3.2.5.1 ItemOperations Command Response

A client uses the **ItemOperations** command to retrieve specific contact items from the server using the <itemoperations:Fetch> element. An **ItemOperations** request can contain multiple **ItemOperations** elements.

Any of the elements for the contact class can be included in an **ItemOperations** command response. If an <itemoperations:Schema> element was included in the command request, the elements returned MUST be restricted to the elements included in the command request's **ItemOperations** element.

Contact class elements are returned as children of the <itemoperations:Properties> element ([\[MS-ASCMD\]](#) section 2.2.2.8.3.1.2.3.6).

ItemOperations is specified in [\[MS-ASCMD\]](#) section 2.2.2.8.

3.2.5.2 Search Command Response

A client uses the **Search** command to retrieve contact class items that match the criteria specified by the client.

Any of the elements for the contact class can be included in a **Search** command response.

Contact class elements are returned as children of the <search:Properties> element ([\[MS-ASCMD\]](#) section 2.2.2.14.2.1.2.1.2.4).

Search is specified in [\[MS-ASCMD\]](#) section 2.2.2.14.

3.2.5.3 Sync Command Response

A client uses the **Sync** command to synchronize its Contact class items for a specified user with the contacts currently stored by the server.

Any of the elements for the Contact class can be included in a **Sync** command response as children of the <airsync:ApplicationData> element in either an <airsync:Add> element response ([\[MS-ASCMD\]](#) section 2.2.2.19.2.1.3.1.4.4.2) or an <airsync:Change> element response ([\[MS-ASCMD\]](#) section 2.2.2.19.2.1.3.1.4.3.3).

Sync is specified in [\[MS-ASCMD\]](#) section 2.2.2.19.

3.2.6 Timer Events

None.

3.2.7 Other Events

None.

4 Protocol Examples

The following request/response transaction demonstrates a client requesting contact synchronization with a server, and the server returning a single new contact. In this example, the elements of the contact class are contained as children of the <airsync:Add> element in the server response.

Note In this example, the value of the <Picture> element, which is a base64-encoded representation of the image, has been truncated.

Request:

```
<?xml version="1.0" encoding="utf-8"?>
<Sync xmlns="AirSync:">
  <Collections>
    <Collection>
      <SyncKey>2006814013</SyncKey>
      <CollectionId>2</CollectionId>
      <DeletesAsMoves/>
      <GetChanges/>
    </Collection>
  </Collections>
</Sync>
```

Response:

```
<?xml version="1.0" encoding="utf-8"?>
<Sync xmlns="AirSync:" xmlns:A="AirSyncBase:" xmlns:B="POOMCONTACTS:">
  <Collections>
    <Collection>
      <SyncKey>243360144</SyncKey>
      <CollectionId>2</CollectionId>
      <Status>1</Status>
      <Commands>
        <Add>
          <ServerId>2:1</ServerId>
          <ApplicationData>
            <A:Body>
              <A:Type>3</A:Type>
              <A:EstimatedDataSize>5500</A:EstimatedDataSize>
              <A:Truncated>1</A:Truncated>
            </A:Body>
            <B:WebPage>http://www.contoso.com/</B:WebPage>
            <B:BusinessAddressCountry>United States of America</B:BusinessAddressCountry>
            <B:EmailAddress>"Rajesh M. Patel (someone@example.com)"
            &lt;someone@example.com&gt;</B:EmailAddress>
            <B:BusinessFaxNumber>(206) 555-7912</B:BusinessFaxNumber>
            <B:FileAs>Patel, Rajesh M.</B:FileAs>
            <B:FirstName>Rajesh</B:FirstName>
            <B:HomePhoneNumber>(206) 555-9201</B:HomePhoneNumber>
            <B:BusinessAddressCity>Redmond</B:BusinessAddressCity>
            <B:MiddleName>M.</B:MiddleName>
            <B:MobilePhoneNumber>(206) 555-3248</B:MobilePhoneNumber>
            <B:CompanyName>Contoso, Ltd.</B:CompanyName>
            <B:BusinessAddressPostalCode>10021</B:BusinessAddressPostalCode>
            <B:LastName>Patel</B:LastName>
            <B:BusinessAddressState>WA</B:BusinessAddressState>
```

```
<B:BusinessAddressStreet>234 Main St.</B:BusinessAddressStreet>
<B:BusinessPhoneNumber>(206) 555-9102</B:BusinessPhoneNumber>
<B:JobTitle>Development Manager</B:JobTitle>
<B:Picture>/9j/4AAQSkZJRgABAQEAYABgAAD/...</B:Picture>
<A:NativeBodyType>3</A:NativeBodyType>
</ApplicationData>
</Add>
</Commands>
</Collection>
</Collections>
</Sync>
```

5 Security

5.1 Security Considerations for Implementers

None.

5.2 Index of Security Parameters

None.

6 Appendix A: Product Behavior

The information in this specification is applicable to the following Microsoft products:

- Microsoft® Exchange Server 2007 Service Pack 1 (SP1)
- Microsoft® Exchange Server 2010

Exceptions, if any, are noted below. If a service pack number appears with the product version, behavior changed in that service pack. The new behavior also applies to subsequent service packs of the product unless otherwise specified. If a product edition appears with the product version, behavior is different in that product edition.

Unless otherwise specified, any statement of optional behavior in this specification prescribed using the terms SHOULD or SHOULD NOT implies product behavior in accordance with the SHOULD or SHOULD NOT prescription. Unless otherwise specified, the term MAY implies that product does not follow the prescription.

[<1> Section 2.2.2.16](#): The <Alias> element is not supported when the value of the MS-ASProtocolVersion **header** is set to 12.1.

[<2> Section 2.2.2.17](#): The <WeightedRank> element is not supported when the value of the MS-ASProtocolVersion header is set to 12.1.

[<3> Section 3.1.5.3](#): The **Sync** command returns a <Status> value of 4 when the <Supported> element is included in a **Sync** request where the MS-ASProtocolVersion is set to 12.1 and the request is sent to an Exchange 2007 SP1 server.

7 Change Tracking

This section identifies changes that were made to the [MS-ASCNTC] protocol document between the August 2010 and November 2010 releases. Changes are classified as New, Major, Minor, Editorial, or No change.

The revision class **New** means that a new document is being released.

The revision class **Major** means that the technical content in the document was significantly revised. Major changes affect protocol interoperability or implementation. Examples of major changes are:

- A document revision that incorporates changes to interoperability requirements or functionality.
- An extensive rewrite, addition, or deletion of major portions of content.
- Changes made for template compliance.
- Removal of a document from the documentation set.

The revision class **Minor** means that the meaning of the technical content was clarified. Minor changes do not affect protocol interoperability or implementation. Examples of minor changes are updates to clarify ambiguity at the sentence, paragraph, or table level.

The revision class **Editorial** means that the language and formatting in the technical content was changed. Editorial changes apply to grammatical, formatting, and style issues.

The revision class **No change** means that no new technical or language changes were introduced. The technical content of the document is identical to the last released version, but minor editorial and formatting changes, as well as updates to the header and footer information, and to the revision summary, may have been made.

Major and minor changes can be described further using the following change types:

- New content added.
- Content updated.
- Content removed.
- New product behavior note added.
- Product behavior note updated.
- Product behavior note removed.
- New protocol syntax added.
- Protocol syntax updated.
- Protocol syntax removed.
- New content added due to protocol revision.
- Content updated due to protocol revision.
- Content removed due to protocol revision.
- New protocol syntax added due to protocol revision.

- Protocol syntax updated due to protocol revision.
- Protocol syntax removed due to protocol revision.
- New content added for template compliance.
- Content updated for template compliance.
- Content removed for template compliance.
- Obsolete document removed.

Editorial changes are always classified with the change type "Editorially updated."

Some important terms used in revision type descriptions are defined as follows:

- **Protocol syntax** refers to data elements (such as packets, structures, enumerations, and methods) as well as interfaces.
- **Protocol revision** refers to changes made to a protocol that affect the bits that are sent over the wire.

The changes made to this document are listed in the following table. For more information, please contact protocol@microsoft.com.

Section	Tracking number (if applicable) and description	Major change (Y or N)	Change Type
3.1.5.3 Sync Command Request	48672 Added a product behavior note stating that Sync command returns an error when the <Supported> element is sent from a client using MS-ASProtocolVersion 12.1 to an Exchange 2007 SP1 server.	N	New product behavior note added.
3.2.5.2 Search Command Response	57442 Added namespace prefix to element names.	N	Content updated.
6 Appendix A: Product Behavior	58901 Changed Exchange 2007 SP3 to Exchange 2007 SP1.	N	Content updated.

8 Index

A

Abstract data model
[client](#) 24
[server](#) 26
[Applicability](#) 7

C

[Capability negotiation](#) 7
[Change tracking](#) 33
Client
[abstract data model](#) 24
[higher-layer triggered events](#) 24
[initialization](#) 24
[local events](#) 26
[message processing](#) 25
[overview](#) 24
[sequencing rules](#) 25
[timer events](#) 26
[timers](#) 24

D

Data model - abstract
[client](#) 24
[server](#) 26

E

Examples
[overview](#) 29

F

[Fields - vendor-extensible](#) 7

G

[Glossary](#) 6

H

Higher-layer triggered events
[client](#) 24
[server](#) 26

I

[Implementer – security considerations](#) 31
[Index of security parameters](#) 31
[Informative references](#) 7
Initialization
[client](#) 24
[server](#) 26
[Introduction](#) 6

L

Local events
[client](#) 26
[server](#) 28

M

Message processing
[client](#) 25
[server](#) 27
Messages
[overview](#) 9
[syntax](#) 9
[transport](#) 9

N

[Normative references](#) 6

O

[Overview \(synopsis\)](#) 7

P

[Parameters – security index](#) 31
[Preconditions](#) 7
[Prerequisites](#) 7
[Product behavior](#) 32

R

References
[informative](#) 7
[normative](#) 6
[Relationship to other protocols](#) 7

S

Security
[implementer considerations](#) 31
[overview](#) 31
[parameter index](#) 31
Sequencing rules
[client](#) 25
[server](#) 27
Server
[abstract data model](#) 26
[higher-layer triggered events](#) 26
[initialization](#) 26
[local events](#) 28
[message processing](#) 27
[overview](#) 26
[sequencing rules](#) 27
[timer events](#) 28
[timers](#) 26
[Standards assignments](#) 8

T

Timer events

[client](#) 26

[server](#) 28

Timers

[client](#) 24

[server](#) 26

[Tracking changes](#) 33

Triggered events - higher-layer

[client](#) 24

[server](#) 26

V

[Vendor-extensible fields](#) 7

[Versioning](#) 7